



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2016

Administrator
Doing Business At Pendry Estate
36120 Huff Road
Eustis, FL 32736

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 2016 by representative(s) of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than , 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure

Alachua Field Office
14101 N W Hwy 441, Suite 800
Alachua, FL 32615-5669
Phone:(386) 462-6201; Fax:(386) 418-5300
AHCA.MyFlorida.com



XG90

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**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11967835	(X3) DATE SURVEY COMPLETED 03/25/2016
NAME OF PROVIDER OR SUPPLIER DOING BUSINESS AT PENDRY ESTATE	STREET ADDRESS, CITY, STATE, ZIP CODE 36120 HUFF ROAD EUSTIS, FL 32736	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

On , an abbreviated biennial re-licensure survey was conducted at Pendry Estate, LLC. Deficient practice was identified during the survey.

0081 Training - Staff In-Service

Based on record review and interview, the facility failed to ensure in-service training was provided to 2 of 2 staff members (Staff A and B).

Findings:

1. A review of the personnel record for Staff A revealed a date of hire of . Further review revealed no evidence Staff A received in-service training to include Activities of Daily Living/Behavioral Needs and Recognizing/Reporting , Neglect and . An interview was conducted with the Administrator on at 11:49 AM. She confirmed Staff A's date of hire was and she had not finished her training yet. She confirmed Staff A has not received in-service training in the following: Activities of Daily Living/Behavioral Needs and Recognizing/Reporting , Neglect and .

2. A review of the personnel record for Staff B revealed a date of hire of . Further review revealed no evidence Staff B received in-service training for Resident Rights. An interview was conducted with the Administrator on at 12:01 PM. She confirmed Staff B date of hire was . She confirmed Staff B has not received training in Resident Rights. Class III

0090 Training -

Based on record review and interview, the facility failed to provide training in the Policies and Procedures for for 1 of 2 staff members reviewed (Staff A)

Findings:

A review of the personnel record for Staff A revealed a date of hire of . Further review revealed no evidence Staff A received training in the Policies and Procedures for

An interview was conducted with the Administrator on at 12:05 PM. She confirmed Staff A's date of hire was . She confirmed Staff A has not received training in the Policies and Procedures for Class III