



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

March 16, 2016

Administrator
Mathison Retirement Center
3637 West Highway 390
Panama City, FL 32405

RE: CCR #2016002263

Dear Administrator:

This letter reports the findings of a complaint survey completed on March 10, 2016 by a representative of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact me at 850-412-4540.

Sincerely,

Donah Heiberg
Donah Heiberg, M.S.W.

For Field Office Manager

DH/kc
Enclosure

8JK1



**AGENCY FOR HEALTH CARE
ADMINISTRATION**

**PRINTED: 03/15/2016
FORM APPROVED**

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965612	(X3) DATE SURVEY COMPLETED 03/10/2016
NAME OF PROVIDER OR SUPPLIER MATHISON RETIREMENT CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 3637 WEST HIGHWAY 390 PANAMA CITY, FL 32405	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An unannounced complaint survey was conducted on 3/10/2016 at Mathison Retirement Community located in Panama City, FL to review allegations contained in CCR 2016002263. No deficient practice was identified at the time of the survey.