



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

April 11, 2016

Administrator
Highland Place
700 Medical Court East
Inverness, FL 34452

RE: CCR #2016000104

Dear Administrator:

This letter reports the findings of a complaint survey completed on March 31, 2016 by a representative of this office.

Enclosed is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact this office at (386) 462-6201.

Sincerely,



Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure

8JK1



**AGENCY FOR HEALTH CARE
ADMINISTRATION**

**PRINTED: 04/11/2016
FORM APPROVED**

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964467	(X3) DATE SURVEY COMPLETED 03/31/2016
NAME OF PROVIDER OR SUPPLIER HIGHLAND PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 700 MEDICAL COURT EAST INVERNESS, FL 34452	

**SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)**

0000 Initial Comments

A complaint investigation for CCR#2016000104 was conducted on March 31, 2016 at Highland Place Assisted Living Facility in Inverness, FL. The facility was in compliance at the time of the visit.