

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 05/04/2016
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965743	(X3) DATE SURVEY COMPLETED 04/22/2016
NAME OF PROVIDER OR SUPPLIER FAMILY EXTENDED CARE OF MELBOURNE, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 4001 STACK BOULEVARD MELBOURNE, FL 32901	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An unannounced complaint investigation (CCR 2016002438) was conducted at Family Extended Care in Melbourne, Inc. from 4/21/16 to 4/22/16. This complaint investigation was conducted jointly with a revisit to CCR 2016001384 and CCRs 2016003495 and 2016002052. No deficient practice was found at the time of complaint investigation.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

May 4, 2016

Administrator
Family Extended Care Of Melbourne, Inc
4001 Stack Boulevard
Melbourne, FL 32901

RE: CCR #2016002438

Dear Administrator:

This letter reports the findings of a complaint survey completed on April 22, 2016 by representative(s) of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey.

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions, please contact Lorraine Henry at (407) 420-2502.

Sincerely,

Theresa DeCanio, RN
Field Office Manager

LH/be
Enclosure

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