



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

January 2016

Administrator
Higher Ground
10155 SE 110th Street Road
Candler, FL 32111

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on January 20, 2016 by representative(s) of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than January 27, 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386) 462-6201.

Sincerely,

Charles Bay
Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure

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**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966282	(X3) DATE SURVEY COMPLETED 04/08/2016
NAME OF PROVIDER OR SUPPLIER HIGHER GROUND	STREET ADDRESS, CITY, STATE, ZIP CODE 10155 SE 110TH STREET ROAD CANDLER, FL 32111	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

On , 2016, an abbreviated biennial licensure survey was conducted at Higher Ground Assisted Living Facility in Candler, FL. Deficient practice was identified at the time of the survey.

0077 Staffing Standards - Administrators

Based on record review and interview, the facility failed to produce the education requirement for 1 of 1 staff member (Staff A) who is the Administrator.

Findings:

On , a record review was conducted on the Administrator of the facility who has been the administrator since 2004. It was observed he had no high school diploma or its equivalent in his records.

On at approximately 1:09 PM, the Administrator stated he graduated but he does not have a copy of his high school diploma, nor does he know where it is.

Class III