



RICK SCOTT
GOVERNOR
ELIZABETH DUDEK
SECRETARY

May 10, 2016

Administrator
Arc of Putnam County, Inc.
2901 Kennedy Street
Palatka, FL 32177

RE: CCR #2016004488

Dear Administrator:

This letter reports the findings of a complaint survey completed on April 20, 2016 by a representative of this office.

Enclosed is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact this office at (386) 462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/amw
Enclosure

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STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966404	(X3) DATE SURVEY COMPLETED 04/20/2016
NAME OF PROVIDER OR SUPPLIER ARC OF PUTNAM COUNTY INC	STREET ADDRESS, CITY, STATE, ZIP CODE 2901 KENNEDY STREET PALATKA, FL 32177	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

A Complaint Investigation (CCR#2016004488) was conducted on 4/20/2016 at The ARC of Putnam County, 2901 Kennedy Street, Palatka, FL. The facility was in compliance at the time of the visit.