STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11967254	05/17/2016
NAME OF PROVIDER OR SUPPLIER **ARK CENTER OF BREVARD**	STREET ADDRESS, CITY, STATE, ZIP CODE **1574 MANZANITA STREET** **PALM BAY, FL 32907**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

Relicensure survey with Limited Nursing Services (LNS) was conducted on . Ark Center of Brevard had deficiencies at the time of the visit.

0030 Resident Care - Rights & Facility Procedures

Based on record review and interviews, the facility failed to ensure 1 of 4 residents was treated with consideration and respect, and with due recognition of personal dignity, individuality by mixing medications in food and giving it to the resident without her consent/knowledge (#1).

Findings:

Observations on at 10:15 AM noted staff B served breakfast to resident #1. The resident was in the . At 10:15 AM, staff B said she crushed the resident's medications and put them inside the hot cereal because sometimes she refuses the medications. The resident came to the table and her breakfast. The staff did not tell her that the medications were crushed and mixed in her food.

On / at 12 PM, staff B took medications from the medication cabinet for resident #1. She quickly put a pill in a cup. She stated it was . She crushed the pill and placed it in some yogurt, in a bowl. She handed the bowl to the administrator/license practical nurse, who told resident #1, "I have yogurt for you," and fed the yogurt with the medication to the resident. She did not tell the resident that the yogurt had medication mixed inside.

During an interview at 2:30 PM on / , the administrator said she was not aware that the resident needed to know that the food had medications inside.

Class III

0052 Medication - Assistance with Self-Admin

Based on observations and interview, the facility failed to ensure the unlicensed staff who assisted 2 of 4 sampled residents with self-administration of medications followed the correct procedure (#1 & 2).

Findings:

1. Observations on at 10:15 AM noted staff B served breakfast to resident #1. The resident was in the . At 10:15 AM, staff B said she crushed the resident's medications and put them

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inside the hot cereal because sometimes she refused the medications. She also held a single patch 5% in her hand. She stated she was about to put the patch on the resident #1. She went to the , where the resident was.

2. Observations on / at 12 PM noted staff B took medications from the medication cabinet for resident #2. She quickly put a pill in a cup. She stated it was . She crushed the pill and placed it in some yogurt, in a bowl. She handed the bowl to the administrator/license practical nurse, who told resident #2, "I have yogurt for you," and fed the yogurt with the medications to the resident. She did not tell the resident that the yogurt had medication mixed inside. Continued observations noted staff B placed 2 pills in a cup and handed the cup to resident #2. She did not read the label to the resident. The staff did not bring the medication in its properly labeled container to the resident and read the label out loud to the resident.

During an interview at 12:30 PM on , the administrator offered no comment.

Class III

0078 Staffing Standards - Staff

Based on record review and interview, the facility staff administered medications that was not consistent with their level of education, training, preparation, and experience to 1 of 4 sampled residents (#1).

Findings:

Observations on / at 10:15 AM noted staff B served breakfast to resident #1. The resident was in the . At 10:15 AM, staff B said she crushed the resident's medications and put them inside the hot cereal because sometimes she refused the medications. She was held a single patch 5% in her hand. She stated she was about to put the patch on resident #1. She went to the , where the resident was.

Resident record review for resident #1 revealed a health assessment report 1823 dated / / that listed diagnoses of , and the resident required licensed staff to give medication.

Observations on at 12 PM noted staff B took medications from the medication cabinet for resident #1. She quickly put a pill in a cup. She stated it was . She crushed the pill and placed it in some yogurt, in a bowl. She handed the bowl to the administrator/license practical nurse, who told the resident, "I have yogurt for you," and fed the yogurt with the medications to the resident.

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During an interview at 2:30 PM on / , the administrator said she overlooked the health assessment and that she would need to give the medications to resident #1.

Class III

0079 Staffing Standards - Levels

Based on staff schedule review, interview and personnel record review, the facility did not ensure that a staff who had completed courses in First Aid and ( ), held a current valid card that documented completion of such courses located in the facility at all times, when residents were present (C).
Findings:

Staff schedule review for 2016 revealed staff C worked on / and / and from / to as a 24-hour sole caregiver.

Personnel record review for staff C revealed a Healthcare provider Basic Life Support (BLS) for healthcare providers and Automatic External Defibrillator ( ) program that expired on . The / certification card indicated an expiration date of . However, the personnel record did not contain evidence she completed a course on First Aid.

During an interview at 2:30 PM on / , the administrator said / included First Aid.

The America Hearst Association website indicated on / at 11:30 AM that First Aid was not included on the BS course.

Class III

0081 Training - Staff In-Service

Based on personnel record review and interview, the facility did not provide or arrange for 1 of 3 sampled staff to attend the mandated in-service training (C).

Findings:

Personnel record review for staff C revealed she was hired on , 2016 and was a caregiver. A background screening result was dated / . There was no evidence to confirm she attended an in-service training regarding Recognizing/Reporting /neglect/ , and a 1-hour in-service

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training regarding the facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation and major incident reporting. There was evidence to confirm she attended the CORE training which would have exempted her from the above listed in-service training.

The Agency for Health Care Administration's Background Screening revealed the provider's employee roster indicated staff C was hired .

During an interview at 2:30 PM on / , the administrator said she thought the staff had the training but the certificates were not available.

Class III

0093 Food Service - Dietary Standards

Based on observations, menu review and interview, the facility did not date the menus for the week in use, and did not note substitutions before or when the meal was served and kept on file in the facility for 6 months.

Findings:

Observations on at 12 PM noted the menu posted indicated the menu to be served was herb chicken, potatoes, carrots, mixed salad, dressing and gelatin.

Observations of the lunch served on at 12:10 PM noted the lunch served was fish, potatoes, mixed vegetables, fruit cocktail, juice and milk. The mixed salad, carrots and gelatin were not served. Continued observations noted that "fish" was written over plastic sleeve that covered the menu. Mixed salad, gelatin and carrots were not served and were not noted as substituted/not served. Once the menu was removed from the plastic sleeve, it looked like it was served as posted. The posted and used menu was not dated for the week in use.

During an interview at 12:30 PM on / , the administrator said the menu posted was the menu followed for the current week. She said the staff were trained to write down substitutions.

Class III

N278 LNS - Records

Based on record review and interview, the facility did not make sure that complete nursing progress

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notes and nursing assessments were maintained for 1 of 4 residents who received Limited Nursing Services (LNS) (#3).

Findings:

During the facility entrance interview on at 10:30 AM, the administrator stated there were no residents on LNS.

Observations on at 10:15 AM noted an concentrator in the resident #3.

During an interview at on , resident #3 stated she uses the at night and staff B puts it on for her.

Resident #3's record revealed a healthcare provider's order, dated , that indicated at 2 liters per minute at bedtime. The resident's record did not contain monthly nursing assessments and nurses' progress notes.

During an interview at 3 PM on , the administrator said the resident was . She said she came every day and night to the facility and managed the resident's but did not write notes or nursing assessments.

Class III

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2016

Administrator
Ark Center Of Brevard
1574 Manzanita Street
Palm Bay, FL 32907

RE: Re-licensure with Limited Nursing Services

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2016, by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than , 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Lorraine Henry at -2502.

Sincerely,

Theresa DeCanio, RN
Field Office Manager

LH/be
Enclosure

XG90

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