STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968280	**06/21/2016**
NAME OF PROVIDER OR SUPPLIER **M H TENDER CARE III**	STREET ADDRESS, CITY, STATE, ZIP CODE **36 BRONSON LN PALM COAST, FL 32137**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

On , 2016 a biennial relicensure survey (License #12210) was conducted at M H Tender Care Assisted Living Facility. Deficient practice was identified during the survey.

0008 Admissions - Health Assessment

Based on record review and interview with the Administrator the facility failed to provide a completed AHCA 1823 Health Assessment for 2 of 5 Residents (Resident #4 and #5).

The findings include:

A record review was conducted for Resident #4 on which revealed an admission date of / / . A review of the AHCA 1823 Health Assessment dated revealed diet was not checked, type of assistance needed with medications, Communicable ,and if needs can be met in an Assisted Living Facility were not completed.(Photographic evidence is obtained)

A record review was conducted for Resident #5 on which revealed an admission date of . A review of the AHCA 1823 Health Assessment dated revealed Section 3 was not completed by the Administrator. The page was signed by the Administrator but the the rest of the information was blank.(Photographic evidence is obtained)

An interview was conducted with the Administrator at 10:39 AM on . The Administrator confirmed Resident #5's Section 3 on the AHCA 1823 Health assessment was not completed. The Administrator confirmed Resident #4's AHCA 1823 Health Assessment was not completed and was missing type of diet, type of assistance with medication, communicable and if needs could be met in an Assisted Living Facility.

Class III

0078 Staffing Standards - Staff

Based on record review and interview with the Administrator, the facility failed to provide a yearly

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negative examination for 1 of 3 sampled employees (Employee A).

The findings include:

A record review of the employee file for Employee A revealed a date of hire documented as 2012. A review of the Employee file revealed there was not any documentation of a yearly examination. Did not observe an exact date of hire, only year.

An interview with the Administrator at 2:00 PM on confirmed Employee A did not have a yearly examination in his employee file. The Administrator did not remember the exact date of hire, only that is was in 2012.

Class III

0079 Staffing Standards - Levels

Based on observation and interview with the Administrator the facility failed to provide a written work schedule that reflected it's 24 hour staffing period.

The findings include:

A tour of the facility was conducted at 8:00 AM on . A staffing schedule was not observed during the tour. Th surveyor requested a staffing schedule from the Administrator.

An interview with the Administrator at 11:30 AM on confirmed she did not have a written work schedule. The Administrator stated, "I call employees to come when I need them."

Class III

0081 Training - Staff In-Service

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Based on record review and an interview with the Administrator the facility failed to provide Activities of Daily Living and Emergency Prepardness training for 1 of 3 sampled employees (Employee A).

The findings include:

A record review of the employee file was conducted for Employee A on . Employee A was hired in 2012. Documentation for Activities of Daily Living and Emergency Prepardeness training was not in the file.

An interview with the Administrator at 2:00 PM on confirmed Employee A did not have documentation of Activities of Daily Living and Emergency Prepardness training in the file.

Class III

0083 Training - First Aid and

Based on record review and an interview with the Administrator the facility failed to provide First Aid training for 2 of 3 Employees sampled (Employee A and the Administrator).

The findings include:

A record review of the employee file for the Administrator on revealed no documentation of First Aid training.

A record review of the employee file was conducted for Employee A with a date of hire 2012. Employee A did not have an updated First Aid Training.

An interview with the Administrator at 2:00 PM on confirmed the First Aid Training was missing for her and Employee A. The Administrator stated" I will send Employee A this evening to take the training."

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Class III

0085 Trainina - Nutrition & Food Service

Based on record review and an interview with the Administrator the facility failed to ensure that the Administrator or person designated as responsible for the facility's food service obtained a minimum of two hours annually of continuing education in topics related to nutrition in Assisted Living Facility.

The findings include:

A record review of the employee files was conducted for 3 employees. There was not any documentation of an annual 2-hour training for Nutrition and Food Service for the Administrator, Employee A or Employee B.

An interview was conducted with the Administrator at 2:00 PM on . The Administrator confirmed she did not have the 2 hour annual training for Nutrition and Food Service.

Class III

0152 Phvsical Plant - Safe Livina Environ/Other

Based on observation and an interview with the Administrator the facility failed to provide lighting in a Resident's 1 of 4 .

The findings include:

A tour of the facility was conducted at 8:00 AM. There were 4 in the facility, and none of the had overhead lighting. There were lamps in three of the . One by Resident #1 and #2 had no overhead lighting or a lamp.

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An interview with the Administrator at 11:30 AM on confirmed there was no lamp or any lighting in the Resident #1 and #2. The Administrator stated" None of these have overhead lights and I have lamps in the . I guess the lamp got broken or something. I am not sure what happened."

Class III

0160 Records - Facilitv

Based on record review and an interview with the Administrator the facility failed to provide an up to date admission discharge log listing the date of discharges for 2 of 7 Residents.

The findings include:

A record review was conducted of the Admission Discharge log in the AM on . The Admission Discharge log listed 7 residents as being in the facility but the census was 5. Two Residents were listed with no discharge date and were no longer in the facility.

An interview with the Administrator at 10:39 AM on /6 revealed two residents were discharged and she did not update the admission discharge log. The Administrator confirmed there were 5 Residents in the facility at the time of the survey.

Class III

0162 Records - Resident

Based on record review and an interview with the Administrator the facility failed to provide semi annual weights for 2 of 2 sampled residents (Resident #4 and Resident #5).

The findings include:

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A record review was conducted for Resident #4 and one weight was recorded on the 1823 dated
A review of the record revealed there were not any documentation of any other weights listed. Resident #4 was admitted

A record review was conducted for Resident #5 and one weight was recorded on the 1823 dated
A review of the record revealed there was not any documentation of any other weights listed. Resident #5 was admitted

An interview was conducted with the Administrator at 10:39 AM on which confirmed she did not have any other weights for Resident #4 and #5.

Class III

Z814 Background Screening Clearinghouse

Based on record review and interview, the facility failed to ensure that 1 of 2 sampled employees were listed on the facility's employee roster on the Agency for Health Care Administrations background screening website.

The findings include:

A review of Employee A's personnel file revealed a hire date of 2012.

A review of the Agency for Health Care Administration's background screening website on revealed that the facility had two employees listed under their facility employee roster.(Photographic evidence was obtained). Employee was not listed on the roster. Another employee was listed, was not longer employed by the facility.

In an interview with the Administrator on at 2:00PM, she confirmed Employee A was not listed on the roster for M H Tender Care II and the other employee left recently and has not been removed.

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Unclassified.

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2016

Administrator
M H Tender Care III
36 Bronson Lane
Palm Coast, FL 32137

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2016 by a representative of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than , 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at .

Sincerely,

RNC for

Jana Meyering, CIDP
Health Facility Evaluator Supervisor
Division of Health Quality Assurance

RS/JM/sm
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XG90

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