STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968845	07/07/2016
NAME OF PROVIDER OR SUPPLIER **DISCOVERY VILLAGE AT NAPLES, LLC**	STREET ADDRESS, CITY, STATE, ZIP CODE **8417 SIERRA MEADOWS BLVD** **NAPLES, FL 34113**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An unannounced complaint survey for CCR# 2016005002 was conducted on at Discovery Village, an Assisted Living Facility (license #12700) in Naples, Florida.

The complaint contained two allegations, of which one of two allegations were substantiated with deficiencies.

The following is description of the deficiencies.

0025 Resident Care - Supervision

Based on record review and interview, the facility failed to provide adequate supervision to prevent for 2 (Residents #8 and #9) of 3 residents reviewed.

The findings included:

1. The incident report log revealed Resident #9 twelve times from - . She on , , , , , , , , , , , , x 2, , , , and .

On at 1:45 p.m., the Director of Nursing (DON) said there were no actions taken to alleviate injuries related to for this resident. He said mattresses were not placed on the floor nor were bedside mats used.

2. Resident #8 had three on , , , and . On she was found on the living of her apartment. She sustained a to her right elbow and hit her head. The facility obtained a new state form 1823 on due to a change in condition. The new form indicated she was to be moved to Memory Care for safety with home health for care, physical and occupational evaluations. She was moved to the Memory Care Unit on . The 1823 of indicates the resident have one person assist with ambulation. On she was found on the floor in her . She hit her head and sustained a to her right arm. On she was found on the floor of her . She had to her right arm. Documentation did not indicate anyone was assisting her with ambulation.

On at 4:51 p.m. the DON said the resident was moved to Memory Care on . He said she had the assistance of a walker and ambulated fine with that, but did not always have a staff member assist her with ambulation.

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Class III

0053 Medication - Administration

Based on observation, record review and interview the facility failed to document an unusual reaction (low sugar) for 1 (Resident #10) out of 5 residents sampled and failed to notify and document notification to Residents' Health Care Provider.

The findings included:

Record Review of Resident #10 revealed the resident had and was on sliding scale before meals and at bedtime and was having his sugars tested by the facility LPN at those times. Noted on record dated at 8:56 p.m. a sugar of 38. Normal sugar is 70-140 (Mayo Clinic Lab Reference).

During Interview with Staff F on at 5:30 p.m., he reported staff did not notify him of Resident's sugar and there was no notification to Resident's Health Care Provider or documentation in Resident #10's record. He reported he was not aware if Resident #10 was provided a snack.

Class III

0054 Medication - Records

Based on observation, record review and interview, the facility failed to update immediately the Medication Observation Record (MOR) each time a medication was offered or administered to 5 (Residents #10, #11, #12, #13, and #14) out of 5 residents sampled.

The findings included:

1. At 9:25 a.m. on Staff I reported Resident #12 had not received 2 of her 8:00 a.m. medications. Resident #13 had not received 9 of her 8:00 a.m. medications. Resident #14 had not received 2 of his 8:00 a.m. medications. Resident #10 had not received 2 of his 8:00 a.m. medications. Resident #11 had not received 8 of her 8:00 a.m. medications.

Staff I reported at 9:45 a.m. on when a medication is charted on the electronic MOR, the time the medication is charted is reflected on the electronic MOR and it cannot be changed once the medication is charted as given.

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Staff H reported on at 9:35 a.m., the reason meds were late is sometimes the residents come to the Wellness Center late to receive their medications. She reported other Residents receive their medications in their and they take the med cart to their .

Staff I reported on at 9:40 a.m., he was busy giving out the 9:00 a.m. medications and forgot he had missed the 8:00 a.m. meds for some residents.

Interview with Resident #12 at 4:45 p.m. on / , she reported her medications were late a few times.

Interview at 5:00 p.m. on , with Residents #10 and #11, they reported their medications are sometimes late, but is usually when the staff are busy.

2. Record Review of MOR for Resident #13 Dates: through . The following Medications: Klor- Con M20 tab meq ER (electrolyte extended release) time scheduled daily 8:00 a.m. , time charted as given 9:30 a.m. ( ) tab 40 mg, time scheduled daily 8:00 a.m. , time charted as given 9:30 a.m. tab 325 mg, time scheduled daily 8:00 am. , time charted as given 9:30 a.m. Pot tab 50 mg (med) time scheduled 8:00 a.m. daily , time charted as given 9:30 a.m. ER (overactive med extended release) 25 mg tab, time scheduled daily 8:00 am. , time charted as given 9:30 a.m. reducer tab 75 mg, time scheduled 8:00 a.m. every 12 hours, time charted as given 9:30 a.m.

Reason documented by staff for late times: "Internet Outage."

The same Medications for , , were not documented by staff on scheduled time of 8:00 a.m., time charted as given by facility staff 10:00 a.m. Reason documented by staff for late times: "Internet Outage."

During Interview on at 5:25 p.m. with Staff G and Staff F, they reported there are frequent internet outages and they have spent a lot of money trying to fix the problem. Staff F reported they do not use a back-up system.

The same medications on were scheduled at 8:00 a.m. and charted as given 9:42 a.m. with reason documented by staff on electronic MOR: "Late Entry."

During Interview with Staff F at 5:50 p.m. on he reported "Late Entry" means the medication was given on time but it was charted by staff as late.

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Medications for Resident #12, Dates: through .

tab 10 mg (memory med) time scheduled 4:00 p.m. daily on , time charted as given 7:15 p.m. 100mg ( ) time scheduled (twice daily for 7 days) 4:00 p.m. on , time charted as given 7:15 p.m. Reason given "Late Entry."

tab 25 mg (med) time scheduled 9:00 a.m. daily on , time charted as given 12:28 p.m. Reason given "Internet Outage."

tab 10 mg (med) time scheduled 9:00 a.m. daily on / , time charted as given 11:05 a.m. tab 20 mg ( ) time scheduled 9:00 a.m. on / , time charted as given 11:05 a.m. tab 25 mg (med) time scheduled 9:00 a.m. on / , time charted as given 11:05 a.m. tab 10 mg (med) time scheduled daily 9:00 a.m. on / , time charted as given 11:05 a.m. Reason noted "Internet Outage."

Same medications as above listed on time scheduled 9:00 a.m. daily, time charted as given 11:13 a.m. Reason noted "Internet Outage."

tab 25 mcg (med) time scheduled 6:00 a.m. daily on , time charted as given 9:40 a.m. Reason noted "Internet Outage."

tab 10 mg (med) time scheduled 9:00 a.m. daily on , time charted as given 10:45 a.m. Reason noted "Internet Outage."

(Med) tab 10 mg, time scheduled 9:00 a.m. daily on , time charted as given 11:41 a.m. tab 20 mg ( ) scheduled 9:00 a.m. daily on , time charted as given 11:41 a.m. tab 25 mg (med) scheduled 9:00 a.m. daily on , time charted as given 11:41 a.m. tab 10 mg (med), time scheduled 9:00 a.m. daily on , time charted as given 11:41 a.m. Reason noted "Internet Outage."

tab 10 mg (memory med), time scheduled 4:00 p.m. on , time charted as given 5:44 p.m. Reason noted "Internet Outage."

3. Medications for Resident #14, Dates: through .

tab 500 mg ( ), time scheduled 8:00 a.m. twice daily on , time charted as given 9:58 a.m. reason "Late Entry."

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SUMMARY STATEMENT OF DEFICIENCIES
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Aer (inhaler) inhale 1 puff by mouth, scheduled 12:00 p.m. 4 times daily on , time charted as given 2:19 p.m. Reason noted "Late Entry." tab 500mg ( ) time scheduled 8:00 a.m. twice daily on , time charted as given 10:13 a.m. Reason noted "Internet Outage."

cap 300 mg (pain med) time scheduled 3:00 p.m. twice daily on , time charted as given 6:27p.m. cap 300 mg (pain med), time scheduled 8:00 p.m. twice daily on , time charted as given 10:13 p.m. Health care provider order dated : "twice daily at 3:00 p.m. and bedtime." Aer (inhaler) 1 puff 4 times daily, time scheduled 8:00 p.m. on , charted as given 10:13 p.m. Reason noted " Internet Outage."

Aer (inhaler) 1 puff 4 times daily, time scheduled 12:00p.m. on , time charted as given 2:14p.m. Reason noted "Late Entry."

Aer (inhaler) 1 puff 4 times daily, time scheduled 12:00 p.m. on , time charted as given 2:03 p.m. Reason noted "Late Entry."

cap 300 mg (pain med) time scheduled twice daily 10:00 a.m. on , time charted as given 11:50 p.m., time scheduled 4:00 p.m. on , time charted as given 5:45 p.m. and time scheduled 8:00 p.m. on , time charted as given 10:16 p.m. tab 40 mg( ) time scheduled daily 10:00 a.m. on , time charted as given 11:50 a.m. Diskus Aer (inhaler) 1 inhalation by mouth twice daily, time scheduled 10:00 a.m. on , time charted as given 11:50 a.m. and time scheduled 4:00 p.m., time charted as given 5:45 p.m. tab 60 mg (med) time scheduled daily at 10:00 a.m. on , time charted as given 11:50 a.m. Aer (inhaler)1 puff 4 times daily on , time scheduled 10:00 a.m. on , time charted as given 11:50 a.m. Reason noted "Internet Outage." cap 40 mg ( ) time scheduled daily 10:00 a.m. on , time charted as given 11:50 a.m. Reason noted "Late Entry." Aer (inhaler) 1 puff 4 times daily on , time scheduled 8:00 p.m., time charted as given 10:15 p.m., No reason given. tab 0.1 mg daily scheduled 8:00p.m., time charted as given 10:15 p.m. No reason given.

Aer (inhaler) inhale 1 puff 4 times daily, scheduled 12:00 p.m. on , charted as given 4:53 p.m. cap 300 mg (pain med) scheduled twice daily 3:00 p.m. on , charted as given 4:53 p.m. Reason noted "Late Entry." tab 0.1 mg (med) scheduled daily 8:00 pm charted given at 11:16 p.m. Aer (inhaler) inhale 1 puff 4 times daily scheduled 8:00 p.m. on , charted as given 10:16 p.m. cap 300 mg (pain med) scheduled twice daily 8:00 p.m., charted as given 10:16 p.m. Reason given "Internet Outage."

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cap 300 mg (pain med) scheduled twice daily 3:00 p.m. and 8:00 p.m. on , not charted as given, no reason noted. Aer (inhaler) inhale 1 puff 4 times daily, scheduled 12:00 p.m. and 8:00 p.m. on , not charted as given, no reason noted. Diskus Aer 1 inhalation by mouth twice daily, scheduled 4:00 p.m. on , not charted as given, no reason given. tab 0.1 mg scheduled daily 8:00 p.m. on , not charted as given, no reason given.

Aer (inhaler) inhale 1 puff 4 times daily, scheduled 12:00 p.m. on , charted as given 4:58 p.m. cap 300 mg (pain med) scheduled twice daily 3:00 p.m., charted as given 4:58 p.m. reason noted "Power Outage."

Aer (inhaler) inhale 1 puff 4 times daily, scheduled 4:00 p.m. on , charted as given 5:53 p.m. Diskus Aer 1 inhalation by mouth twice daily, scheduled 4:00 p.m., charted as given 5:53 p.m. Reason given "Internet Outage."

Aer (inhaler) inhale 1 puff 4 times daily scheduled 12:00 p.m. on , charted as given 1:54 p.m. and scheduled 4:00 p.m., charted as given 5:29 p.m. cap 300 mg (pain med) scheduled twice daily 3:00 p.m. on , charted as given 17:29 p.m. Diskus Aer 1 inhalation by mouth twice daily, scheduled 4:00 p.m. on , charted as given 5:29 p.m. Reason given "Late Entry."

4. Medications for Resident #11, Dates: through .

Metoclopram tab 5 mg (med) 4 times daily scheduled 8:00a.m. on , charted as given 9:28 a.m. tab 20 mg (med), scheduled twice daily 8:00 a.m. on , charted as given 9:28 a.m. tab 40 mg (med) scheduled daily 8:00 a.m. on , charted as given 9:28 a.m. Reason noted "Late Entry."

Metoclopram tab 5 mg (med) scheduled 4 times daily scheduled 8:00 a.m. on , charted as given 9:41 a.m. tab 20 mg (med), scheduled 8:00 am. on , charted as given 9:41 a.m. tab 40 mg (med) scheduled daily 8:00 a.m. on , charted as given 9:41 a.m. tab 5 mg (med) scheduled daily 8:00 a.m., charted as given 9:41 a.m. Reason noted "Internet Outage."

Metaclopram tab 5 mg (med) 4 times daily scheduled 8:00 p.m. on , charted as given 10:16 p.m. Reason noted "Internet Outage."

Metaclopram tab 5 mg (med) 4 times daily scheduled 8:00 p.m. on , charted as given

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10:21 p.m. Reason noted "Internet Outage."

Metaclopram tab 5 mg (med) 4 times daily scheduled 8:00 p.m. on / , charted as given 10:43 p.m. Reason noted "Internet Outage."

Metaclopram tab 5 mg (med) 4 times daily scheduled 12:00 p.m. on , charted as given 3:51 p.m. - Mal PF 22.3-6.8 mg/ml SOLN (med) 1 drop in left eye 3 times daily, scheduled 12:00 p.m. on , charted as given 3:51 p.m. 0.15% SOLN (med)1drop in left eye three times daily, scheduled 12:00 p.m. on , charted as given 3:51 p.m. Reason noted "Internet Outage."

Metoclopram tab 5 mg (med) 4 times daily, scheduled 8:00 p.m. on , charted as given 10:55 p.m. Reason noted "Internet Outage."

Metoclopram tab 5 mg (med) 4 times daily, scheduled 8:00 p.m. on , charted as given 9:47 p.m. Reason noted "Internet Outage."

5. Medications for Resident #10, Dates: through .

Kwik INJ 100/ml (med) before meals and at bedtime sliding scale, scheduled 8:00 a.m. on , charted as given 9:41 p.m. Reason noted "Late Entry."

tab 5 mg (med) scheduled daily at 8:00 a.m. on , charted as given 10:03 a.m. Reason noted "Internet Outage."

Kwik INJ 100ml (med) before meals and at bedtime sliding scale, scheduled 8:00 a.m. on , charted as given 9:48 a.m. tab 5 mg (med) scheduled at 8:00 a.m. on , charted as given 9:48 a.m. tab 2.5 mg (med) scheduled 8:00 a.m. on , charted as given 9:48 a.m. Reason noted "Internet Outage." Kwik INJ 100 ml (med) before meals and at bedtime sliding scale scheduled 11:00 a.m. on , charted as given 1:00 p.m., and scheduled 8:00 p.m. on , charted as given 9:35 p.m. tab 5 mg (memory med) daily scheduled 8:00 p.m. on , charted as given 9:34 p.m. tab 40 mg (med) scheduled daily 8:00 p.m. on , charted as given 9:35 p.m. Lantus 100 unit/ML SOPN (med) inject 18 units scheduled 8:00 p.m. on , charted as given 9:34 p.m. Reason noted "Late Entry."

Kwik INJ 100 ml (med) before meals and at bedtime sliding scale scheduled 11:00 a.m. on , charted as given 12:20 p.m., scheduled for 4:00 p.m. on , charted as given 5:18 p.m.,

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scheduled 8:00 p.m. on , charted as given 10:03 p.m. tab 5 mg scheduled daily 8:00 p.m. on , charted as given 10:03 p.m. tab 40mg (med) scheduled daily 8:00 p.m. on , charted as given 10:03 p.m. Kwik INJ 100/ML (med) before meals and at bedtime scheduled 11:00 a.m. on , charted as given 12:20 p.m., scheduled 4:00 p.m. on , charted as given 5:19 p.m., scheduled 8:00 p.m. on , charted as given 10:03 p.m. Reason noted "Internet Outage."

Kwik INJ 100/ML (med) before meals and bedtime scheduled 8:00 p.m. on , charted as given 11:04 p.m. tab 5 mg (memory med) scheduled 8:00 p.m. on , charted as given 10:20 p.m. tab 40 mg (med) scheduled daily 8:00 p.m. on , charted as given 10:20 p.m. Lantus 100 unit/ML SOPN (med) inject 18 units daily at bedtime scheduled 8:00 p.m. on , charted as given 10:20 p.m. Reason noted "Internet Outage."

Kwik INJ 100/ML (med) before meals and bedtime scheduled 8:00 p.m. on , charted as given 10:29 p.m. tab 5 mg (memory med) scheduled 8:00 p.m. on , charted as given 10:21 p.m. tab 40 mg (med) scheduled daily 8:00 p.m. on , charted as given 10:21 p.m. Lantus 100 unit/ML SOPN (med) inject 18 units daily at bedtime scheduled 8:00 p.m. on , charted as given 10:20 p.m. Reason noted "Internet Outage."

Kwik INJ 100/ (med) before meals and bedtime scheduled 8:00 p.m. on / , charted as given 9:56 p.m. tab 5 mg (memory med) scheduled 8:00 p.m. on / , charted as given 9:46 p.m. tab 40 mg (med) scheduled daily 8:00 p.m. on / , charted as given 9:46 p.m. Lantus 100unit/ML SOPN (med) inject 18 units daily at bedtime scheduled 8:00 p.m. on / , charted as given 9:46 p.m. Reason noted "Internet Outage."

Kwik INJ 100/ML (med) before meals and bedtime scheduled 11:00 a.m. on , charted as given 3:41 p.m. Reason given "Internet Outage."

Kwik INJ 100/ML (med) before meals and at bedtime scheduled 8:00 p.m. on , charted as given 11:06 p.m. tab 5 mg (memory med) scheduled 8:00 p.m. on , charted as given 11:06 p.m. tab 40 mg (med) scheduled daily 8:00 p.m., charted as given 11:06 p.m. Kwik INJ 100/ML (med) before meals and at bedtime scheduled 8:00 p.m. on , charted as given 11:06 p.m. Lantus 100 unit/ML SOPN (med)inject 18 units daily at bedtime scheduled 8:00 p.m. on , charted as given 11:06 p.m. Reason noted "Internet Outage."

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Kwik INJ 100/ML (med) before meals and at bedtime scheduled 11:00 a.m. on , charted as given 1:00 p.m. tab 5 mg (med) scheduled 8:00 a.m. on , charted as given 9:58 a.m. Reason noted "Late Entry."

Kwik INJ 100/ML (med) before meals and at bedtime scheduled 11:00 a.m. on , charted as given 12:48 p.m. and scheduled 8:00 p.m. on , charted as given 10:17 p.m. tab 5 mg (memory med) scheduled daily 8:00 p.m. on , charted as given 10:02 p.m. Lantus 100unit/ml SOPN (med) inject 18 units daily at bedtime scheduled 8:00 p.m. on , charted as given 9:55 p.m. Reason noted "Internet Outage."

Kwik INJ 100/ML (med) before meals and at bedtime scheduled 11:00 a.m. on , charted as given 12:42 p.m. Reason noted "Internet Outage."

Kwik INJ 100/ (med) before meals and at bedtime scheduled 8:00 p.m. on , charted as given 10:02 p.m. tab 5 mg (memory med) scheduled daily 8:00 p.m. on , charted as given 10:01 p.m. tab 40 mg (med) scheduled daily 8:00 p.m. on , charted as given 10:01 p.m. Lantus SolarStar 100unit/ML SOPN (med) inject 18 units daily at bedtime scheduled 8:00 p.m. on , charted as given 9:45 p.m. Reason noted "Internet Outage."

Class III

0079 Staffing Standards - Levels

Based on record review and interview the facility failed to provide staffing to meet the needs of the residents to prevent for 2 (Residents #8 and #9) of 3 residents reviewed.

The findings included:

1. The incident report log revealed Resident #9 twelve times from - . She on / , / , , , , x 2, / , , and .

On at 1:45 p.m. the Director of Nursing (DON) said there were no actions taken to alleviate injuries related to for this resident. He said mattresses were not placed on the floor nor were bedside mats used.

2. Resident #8 had three on , and , and . On she was found on

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the living of her apartment. She sustained a to her right elbow and hit her head. The facility obtained a new state form 1823 on due to a change in condition. The 1823 of indicated the resident have one person assist with ambulation. On she was found on the floor in her . She hit her head and sustained a to her right arm. On she was found on the floor of her . She had to her right arm. Documentation did not indicate anyone was assisting her with ambulation.

On at 4:51 p.m. the DON said the resident was moved to Memory Care on . He said she had the assistance of a walker and ambulated fine with that but did not always have a staff member assist her with ambulation.

Class III

RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2016

Administrator
Discovery Village At Naples, LLC
8417 Sierra Meadows Blvd
Naples, FL 34113

RE: CCR # 2016005002

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2016 by representatives of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than , 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyors. Should you have any questions please call this office at (239) 335-1315.

Sincerely,

Jon Seehawer, R.N.
Field Office Manager

sh
Enclosure: State Form

XG90

Fort Myers Field Office
2295 Victoria Avenue,
Fort Myers, FL 33901
Phone:(239) 335-1315; Fax:(239) 338-2372
AHCA.MyFlorida.com