RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

, 2016

Administrator
Hidden Oaks Of Fort Myers
3625 Hidden Tree Lane
Fort Myers, FL 33901

Dear Administrator:

This letter reports the findings of a follow-up to the complaint, CCR# 2015010686, inspection survey. This follow-up was completed on , by representatives of the Agency for Health Care Administration (Agency). Attached is the provider's copy of the Statement of Deficiencies, which indicates there were deficiencies noted during the inspection. You are hereby responsible for complying with the Agency's Directed Plan of Correction (DPOC).

The inspection resulted in findings of non-compliance in the following areas:

St - A - 0030 - 58a-5.0182(6) Fac; 429.28(1-2) Fs - Resident Care - Rights & Facility Procedures Class III

St - A - 0152 - 58a-5.023(3) Fac - Physical Plant - Safe Living Environ/other Class III

Directed Corrective Actions:

The Assisted Living Facility is required to develop a plan to address all physical plant and environmental violations. This plan must include a thorough cleaning of all areas of the facility to correct the unsanitary conditions, the replacement of all nonfunctional furniture, repair of all walls and floors, replacement of mattresses and sheets, repair of baseboards, the cleaning/repair of air vents, repair of the air conditioning, repair of all rusted and/or leaking plumbing fixtures, repair of all lighting to assure adequate lighting in all areas, cleaning and or replacement of all soiled carpeting, repair of all and grout, a pest control plan to deal with all pest, as well as all other issues identified in the statement of deficiencies. This plan must be developed no later than and completed by . The facility Administrator or designee will monitor the implementation of this plan. Documentation of this monitoring will be maintained and made available to AHCA staff upon request.

Designate a staff person on each shift to daily monitor the facility for cleanness and sanitation. This monitoring will be started no later than . Documentation of this monitoring will be maintained and made available to AHCA staff upon request.

Develop a plan to maintain compliance with all physical plant and sanitation issues in the future. This plan will be developed no later than . The facility Administrator or designee will monitor the implementation of this plan.

Fort Myers Field Office
2295 Victoria Avenue,
Fort Myers, FL 33901
Phone:(239) 335-1315; Fax:(239) 338-2372
AHCA.MyFlorida.com

Hidden Oaks Of Fort Myers
, 2016

Please be advised that nothing in this DPOC limits the Agency's authority and responsibility to impose administrative sanctions as provided by law.

Should you have any questions, please contact . Laura Manville, Survey and Certification Support Branch, at (727) 552-1955 Jon Seehawer, R.N., Field Office 08, (239) 335-1315

Sincerely,

Jon Seehawer, R.N.
Field Office Manager

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D7JR

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STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11942925	R
NAME OF PROVIDER OR SUPPLIER **HIDDEN OAKS OF FORT MYERS**	STREET ADDRESS, CITY, STATE, ZIP CODE **3625 HIDDEN TREE LANE** **FORT MYERS, FL 33901**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An announced revisit survey was conducted on at Hidden Oaks (license #5531) an assisted living facility in Fort Myers, Florida.
The 1st survey was completed /
The 1st revisit survey was completed
The 2nd revisit survey was completed
The 3rd revisit survey was completed /
The 4th revisit survey was completed /
This was the 5th revisit.

The following is a description of the uncorrected deficiencies found at the time of the visit.

0030 Resident Care - Rights & Facility Procedures

Based on Agency and Health Department observations and staff and resident interviews, the facility failed to ensure residents a safe and decent environment and failed to treat them with dignity and respect by neglecting to minimally clean human waste from resident areas.

The findings included:

1. An inspection of the facility was performed by Agency surveyors and 2 inspectors from the local Health Department starting on and continuing through / and included the following observations:

The library had a lighthouse decoration which had feces present, there was a strong odor of from the sofa and chair.

had feces observed on the dresser and the box springs dirty with fecal matter.

had feces noted on the mattress and box spring.

had a strong odor of .

had feces noted on the front of entry door.

had evidence of feces noted on walls.

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had a strong odor of present.

#, the floor was dirty with feces and there was noted feces on the door. The bed frame was dirty including the presence of feces.

had a strong smell/odor in the .

the fire alarm/smoke detector was disconnected.

there were feces on resident's shoes in the .

feces were noted on the door and wall.

feces were noted on the shoes in the closet.

there was a smell throughout the , and feces were observed on the mattress.

had a strong of coming from the mattress.

had a strong odor of present.

2. On / / at 11:15 a.m. an interview with an anonymous resident was performed. During the interview, the resident reported one of the medication technicians was rough and would say to the residents if you don't do what I say, I will go to another cart to pass medications. The resident indicated the issue had been reported to the Administrator.
It was later clarified on / / at 12:30 p.m., the issue had been reported to the Director of Nurses not the Administrator.

A review of the grievance log was performed. There was only 1 recent grievance dated / / in the book. The resident complained of $34 missing from the resident's wallet. There was no investigation documented. There was a response which said the installation of cameras to minimize theft. There was no other response noted on this document. It was not evident the resident was notified about this.

On , the Director of Nursing agreed she received a complaint from a resident about one of the medication technicians "being slow." She agreed she did not document this grievance and did not investigate it. She said she had changed the schedule so this medication technician was no longer responsible for passing medications. She did not tell the resident who made the complaint about the resolution to the issue.

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Class III

0152 Physical Plant - Safe Living Environ/Other

Based on Agency and Health Department observations and staff and resident interviews, the facility failed to ensure the entire building, including furniture and furnishings were clean, functional and safe throughout the facility for 64 of 64 resident and common areas of the facility. It is noted that 63 of 64 of the had been cited during previous surveys.

The findings included:

1. A tour was performed on through / with the health department. The tour revealed the following which is not an all-inclusive list of physical plant issues:

Exterior of the building: there was feces noted in the outdoor gazebo benches in the memory care courtyard. The sidewalk was uneven presenting a "trip hazard." The fence/gate was dirty with feces in the Memory Care courtyard.

Hallways: The carpets were soiled in the hallways throughout the facility with stains. Some of the areas were in disrepair. There was no air conditioning in the hallways of the facility. Interview with the air condition personnel present in the building on at approximately 12:30 p.m. said the facility has contracted with them to fix the air conditioners. They said the work is divided in phases and they would not complete the phase 1 plan for 1-2 weeks more. This current phase was to correct the areas in the front hallway and go into memory care. The next phase would not be done in a while but it included the hallways in the back of the building from 101 to 138. The air conditioning personnel related this last area was more complicated as it necessitated putting in new vents to supply the hallway with air.

The phase 1 building which included 1-32 remained insufficient with multiple at 85 degrees Fahrenheit or above.

Lobby: The couches and chairs were dirty, and there was insufficient lighting per the health department readings.

Main common : the chairs, walls, floor and baseboards were dirty. Light shields were dirty. The chair rails were dirty and some of them were tacky to touch. The air vents were dusty, the cable cover in disrepair and a speaker cover was rusted. The chairs including the cushions were dirty.

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Library: sofas and floor were dirty throughout. The health department noted there was insufficient lighting.

Memory Care hallway: the walls, chair rails and baseboards were dirty throughout. There was paint peeling from the walls. There was water damage ceiling tile observed in the hallway outside of 2, 8 and 9.

Memory Care Activity : the floor and walls were dirty throughout the . There was paint peeling from the walls and table chairs were chipped and dirty. The health department reported there was insufficient lighting.

Memory Care Activity TV : the walls were chipping and dirty. The floors were dirty throughout. The TV stand and furniture were dirty throughout. Shelving in the supply cabinet was chipping and the surface was not long cleanable. The multiple air vents in the area were dirty and rusty. The light switch cover was broken.

Memory Care Porch/Patio: the tables, and floor were dirty throughout. The tables had chipped areas making them no long cleanable. The screen was in disrepair at the porch screen door. The floor was cracked making it no longer a cleanable surface.

: The shower drain was rusted and dirty throughout. The flooring was in disrepair throughout. The toilet tank cover was chipping and in disrepair.

: There was insufficient lighting in the . The walls were not properly sealed including the walls in the the corner was in disrepair. The drain faucet and handles in the shower were corroded. The mattress was soiled and there was fecal material noted on the box spring. The drawers were in disrepair on the dresser.

: The walls, furniture, bed and floor were all noted to be dirty. The shower was leaking had corrosion in the sink and the grout caulking in the shower was in disrepair. The cabinet in the in disrepair. Screens were missing in the there were gaps in the other screen.

: The health department measure the having insufficient lighting. The closet was dirty throughout including with feces. The floors, walls, and wheelchair were dirty and there was dust under the bed. All of the areas frequently touched in the dirty and strained. The shower was dirty including the grout. The medicine cabinet was not secure, and the faucet was in disrepair. The wall in the in disrepair. The air vent was dusty and dirty and the ceiling was in disrepair at the air vent. The hot water did not reach 100 degrees Fahrenheit at the sink and shower (was 85).

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: The shower had corrosion about the drain and faucet. The grout was in disrepair in the shower. The caulking at the vanity and tub was in disrepair. The floor was not sealed at the baseboards, the bed frame was rusted and dirty. The furniture (night stand and dresser) were in disrepair and no longer had cleanable surfaces. The baseboards were dirty. There was a light out above the closet.

: There were feces noted on the mattress, box spring, walls. The floors throughout the in disrepair. The mattress was in disrepair. There was a gap in the window screen. The walls had areas of disrepair and were dirty. The furniture was dirty inside the drawers and the outside were in disrepair the nightstand. The a support bar loose, the showerhead holder was broken, the grout on the tile wall was in disrepair and along with the vanity. There was no soap in the . The ceiling in the closet was water damaged.

: There was insufficient lighting throughout the measurements made by the health department. The linens, blinds, baseboards, air vents, were dirty. The mattress cover was torn on the bed. There were gaps in the window screen. The fire sprinkler was not flush with the ceiling. There was no soap in the . The drain and faucet were corroded in the bathtub. The walls in the in disrepair, along with the vanity. The floor was in disrepair throughout the . There was disrepair at the caulking on the baseboard. The vanity was in disrepair. The light shield was melted in the . There was water damage in the closet.

: The floor throughout the dirty and in disrepair. There was no screen at the window. The furniture was dirty and the dresser had a loose knob. The caulking was in disrepair at the baseboards and they baseboards were dirty throughout. The sink was rusted in the the shower caulking was in disrepair. The vanity was dirty. There was insufficient light throughout the .

: The flooring throughout was in disrepair. The handle at the sink was stuck/corroded, the drain in the , was rusted, the caulking was in disrepair throughout the . The shower head holder was in disrepair. The walls and baseboards were dirty throughout. The bed frame was dirty and rusting. The dresser doors were in disrepair and there were feces noted on the door, and there was a strong odor of in this .

: The walls and floors were dirty throughout with the caulking in disrepair at the baseboards. There was unsealed wood observed in the closed and the screen was missing on one of the 2 windows. The floor in the in disrepair and the toilet was dirty. the caulking was in disrepair throughout the . The faucet and handles were corroding at the . The dresser was in disrepair. The lighting was insufficient throughout the .

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: The paint was peeling on the front door to the . There was a loose support bar next to the toilet, fixed tiles not properly sealed in the , the drains were corroded in the sink and bathtub. The calking at the tile on the wall in the disrepair. Rust was observed coming out of faucet at bathtub. The base on the toilet was dirty. The floors and walls were dirty throughout. The furniture was dirty and in disrepair. The light shield was broken about the closet. There were bare nails noted in the walls. The mattress was dirty and the box spring was in disrepair. The air vents were dirty. There was insufficient lighting as noted by the health department throughout the .

: The floors and baseboards and shower are dirty throughout. The floor was in disrepair throughout including the . There was insufficient lighting in the on health department readings. The caulking was in disrepair at the baseboards and throughout the . The pipe cover behind the toilet was rusted. The toilet tank cover was missing. The walls in the not sealed and the grout was dirty. The medicine cabinet was dirty. Furniture was in disrepair including the dresser and the bed was dirty.

: The floor throughout, the vanity, door, and caulking at the baseboards was in disrepair throughout including the . The toilet tank was missing the properly fitting cover/lid, there was corroding at the water pipe for the toilet. The ceiling was cracked, the bedframes dirty including feces. This was also noted at the door. The window still was still cracked. The lighting throughout the insufficient per health department readings.

: The following areas were noted to be dirty: the baseboards, chair cushion, bedframes, chair, mattress, floor, touch points throughout the toilet. The floor was in disrepair in the bath by the closet. The pipes under the sink were rusting, the toilet seat peeling making it no long cleanable. The drain and faucet were corroded in the sink. The screen was missing on the . There was insufficient lighting per health department readings throughout the .

: There was insufficient light throughout the , health department readings. The was in disrepair and the medicine cabinet was rusty and no longer cleanable. The dresser was missing a handle.

: The floor and walls of this dirty. There was insufficient light throughout the on the health department readings. In the , there was missing grout, disrepair grout, etching in the toilet, the toilet paper holder and the drain in the corroded, the vanity was disrepair and the water in the tub was rusty when the faucet is turned on in the tube. The closet door and the door near the both in disrepair. The bed linen was ripped.

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: There was insufficient lighting in the on health department readings. The carpet was dirty throughout, the floor in disrepair. The nightstand was dirty. There was a gap between the fire sprinkler and the ceiling.

: The wall and floor were in disrepair throughout. The outside of the garbage can be dirty along with the dresser. The black night stand in the in disrepair. There was insufficient lighting throughout the health department readings.

: The chairs, wheelchair, sheets, bed frame and air vents were all dirty. There was no cleanable cover on the mattress. The doors were in disrepair and the caulking in the shower and vanity were also in disrepair. The faucet was leaking in the .

: There was insufficient lighting throughout the health department readings. The closet doors, the chair, exterior of the nightstand and dresser and towel rack were all dirty. There was no mattress covers on either the mattress or box springs. The closet doors were chipping and not a cleanable surface.

: There was insufficient lighting throughout the health department readings. The floor, carpet at entrance, the sink and vanity were all in disrepair. The toilet had etching. There was a gap between the flooring and baseboard.

: The floor was dirty including under the beds. The mattress was soiled and had not cleanable covers on it. The recliners were dirty. The caulking in the bathtub was in disrepair. The tiles above the window in the in disrepair. The wall was no sealed in the , the toilet was dirty.

: There was insufficient lighting throughout the health department readings. The mattress both box springs and mattress had torn covers and were soiled and in disrepair. The floor was dirty throughout. The was a screen missing from window, knobs were missing on the hutch and the exterior of the hutch was in disrepair. There was a heating present which was dirty. The yellow furniture was dirty. The towel rack was loose at wall, the caulking was in disrepair at toilet, the vanity and wall at sink were also in disrepair.

: There was insufficient lighting throughout the health department readings. The floor throughout including the bath tub were dirty. The floor, door and caulking in the in disrepair. There was rusty water coming out of the water pipes in the shower. The old closet door divider on the floor is a trip hazard.

: There was insufficient lighting throughout the health department readings. The

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following areas were dirty: floor, personal belongings, couch, wheelchair, wall above the nightstand, toilet and walker. The vanity floor caulking in the , counter in the , doors were all in disrepair. The toilet had etching. This resident does their own finger sticks for glucose testing and there was a full red sharps container in the .

: The sink was in disrepair and rusted. The tub drain and both the sink and tub faucet were corroded. The vanity was in disrepair. The toilet tank was missing lid/cover. The water handle at the sink was and the faucet was leaking. The water was rusty when the faucet was turned on in the tub and the bathtub was dirty. The above the window in the shower was in disrepair.

: There was insufficient lighting throughout the health department readings. The following areas were noted to be dirty: the vanity, closet tracks and floor, chair, couch/love seat, foam and mattress, and linens/sheets were dirty. Feces were observed on the wall. The vanity flooring front door, dressing and fabric on the love seat were all in disrepair. The dresser was chipping, and the medication cabinet was rusted.

: There was insufficient lighting throughout the health department readings. The following areas were in disrepair: the flooring in the , the caulking around the toilet, the window sill in the , the vanity and its caulking, the front door. The light shield was cracked. The door frame and touch points in the dirty along with the toilet.

: There was insufficient lighting throughout the health department readings. The floor and walls were dirty the closet door and in disrepair and the faucet was leaking.

: There was insufficient lighting throughout the health department readings. The floor, vanity and the caulking at tub were in disrepair. The out cover under was broken. The tub drain and faucet were corroded and the faucet leaking. The grab bar in the not secure.

: There was insufficient lighting throughout the health department readings. There were multiple lights out. There was a rusted drain in the and the faucet was corroded. The floor walls, and baseboards were dirty in the . The air vent above the bed was not secure and was falling.

: There was insufficient lighting throughout the health department readings. Clean wares were stored in dirty area. The baseboards were missing. In the kitchen, the caulking in the kitchen cabinets and countertops was in disrepair. The kitchen was dirty throughout. The fans were dusty. The floors were dirty and in disrepair along with the walls. The fronts of the dressers/nightstands were dirty. Pillowcases soiled and the box spring dirty. The shower light not flush with the ceiling.

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Toilet, shower, and floor was dirty throughout and there were water damage ceiling tiles observe above the shower. There was water damage ceiling above the entrance and the doors were in disrepair.

: There was insufficient lighting throughout the , health department readings. The floor, and wall next to the bed, couch, kitchen, leather chair and all touchpoints were all dirty. The kitchen was in disrepair throughout. The doors, and vanity were in disrepair. The air conditioner and the wall had a gap and the filter was dirty. There were cobwebs noted next to the bed and air conditioning unit. There were live ants noted in the .

: There was insufficient lighting throughout the , health department readings. The carpet was soiled and in disrepair. The paint was peeling on the entry door. Flooring was dirty and in disrepair throughout. The shower light was not working, the vanity was in disrepair, the toilet, sink, floors, walls and baseboards were dirty throughout the . The light shades were dirty. There was insufficient storage for resident belongings. Clean wares were stored in dirty areas. Door to exterior of the guild was in disrepair. The floor fan was dirty. Caulking in kitchen cabinets, and in disrepair The light shields were dirty. The kitchen faucet was leaking, and was rusty. Roach droppings were noted in the . The furniture was dirty and torn in places.

: The following areas were dirty: shower curtain, shower chair, medicine cabinet, and , air conditioning unit, the wall under the air conditioning unit, chair knows on the wicker dresser, kitchen, toilet and sink. There were some strong feces smell when in the . The floor, was in disrepair. There was debris in the light shields and paint was peeling from the front door. The leather chair in the no longer had a cleanable surface as it was cracked and in disrepair.

: The floor and dresser were dirty. There was a hole in the wall in the the caulking at the shower was in disrepair. The toilet was etched. The headboard was loose. The kitchen cabinets were in disrepair with a sink rusty. The baseboards were missing in the kitchen.

: The flooring and kitchen cabinets were in disrepair including the countertops. The air vents were dusty/dirty. There was a crack where the wall meets the ceiling. All touch points were dirty. The floors under the beds, in closets, and around furniture were dirty. The kitchen faucet was leaking. bugs were noted throughout the .

: There was insufficient lighting throughout the , health department readings. The floors, kitchen counter top, walls and door frames were in disrepair. The clean clothing was not separated from the dirty clothing. The floors were dirty under beds, closets and . The black light was broken (located by the chair) and a knob was broken on the light. Bug droppings were noted in the .

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: There was insufficient lighting throughout the , health department readings. The following areas were noted to be in disrepair: caulking at the kitchen cabinets, door frames and doors, walls in the , exterior of the vanity. Dried feces were noted on the toilet. The kitchen cabinet, motorized chair, floors, baseboards and touchpoints, wheelchair, light shield, shower, shower chair and exterior of the vanity were all dirty. There was a hole in the ceiling in the living . The smoke detector had been removed from the the wires left hanging.

: There was insufficient lighting throughout the , health department readings. The following areas were noted to be dirty: baseboards, sink, shower curtain and shower, carpet and recliner. The found to have holes in the wall. The door frames, paint chipping on walls, walls, carpeting, doors the window sill and laminate floor were all in disrepair. The toilet had etching. There was water damage on the wall next to the shower. The pipe cover on the toilet was loose. The light above the shower was not working. The caulking at the sink was in disrepair. The vertical blinds were missing from the .

: There was insufficient lighting throughout the , health department readings. There were bugs noted throughout the floor. The vertical blinds, baseboards, floor, shower and caulking throughout the dirty. There were multiple lights out throughout the . The window frame, vanity, kitchen counters and cabinets were in disrepair. The shower head was rusty and leaking. The toilet seat was loose. The toilet pipe cover was rusted and loose. There was no air filter in the air conditioner and there was no air filter for it.

: There was insufficient lighting throughout the , health department readings. The following areas were dirty: bed control, tablecloth, sheets, plastic chair, floors, drawers, floors, light shields throughout the the shower, toilet, baseboards, food containers in cabinets and . The following areas were in disrepair: walls, plastic chair, gaps in the window screen of , handle missing on the bottom drawer of the dresser, cover missing on the thermostat, floor in the , the vanity, closet shelf, walls, caulking in the kitchen. There were shoes with feces on them in the closet. There was a hole in the wall above the lights switch. The interior of the medicine cabinet was rusty and the support bar in the show was rusty. The baseboards were missing where the oven was removed and there were gaps between the floor and the baseboards. There was unsealed wood in the area where the oven had been.

: There was insufficient lighting throughout the , health department readings. The following areas were found to be dirty: the caulking at the sink, toilet, shower, shower curtain, throughout, floors, baseboards, door frames and wheelchair. There were feces noted on the door and wall. In the , the caulking at the sink was in disrepair as well as about the toilet. The toilet

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seat and toilet seat cover were stored in the closet. The counters were not sealed where the oven was removed and there were no baseboards applied to this area. The lights were out above the sink and shower. There were live spiders in the [redacted].

[redacted]: There was insufficient lighting throughout the [redacted] health department readings. The caulking was in disrepair in the kitchen and at toilet. There were no baseboards in the kitchen where the oven was removed; The floor, walls in the closet, the light shield in the shower, walls and baseboards in the [redacted], box spring, mattress cover, ceiling fan, chair in the kitchen. The toilet was loose and there were cobwebs in the closet.

[redacted]: There was insufficient lighting throughout the [redacted] health department readings. The following areas were noted to be dirty: the floor throughout the [redacted], outlet cover behind the bed. There was unsealed wood in the kitchen and a mold-like substance on the side of the cabinets. The baseboards were missing in the kitchen. There was a hole in the wall at the site of the old removed oven. The vanity was in disrepair and missing a door. There were feces noted on the wall and on the shoes in the closet. The walls were in disrepair. One of the chairs was missing a leg.

[redacted]: The mattress was found on the floor, there was no cover and there were feces on the mattress and a [redacted] smell in the [redacted]. The vanity and kitchen cabinets were in disrepair. The floor in the [redacted] dirty and was in disrepair behind the toilet.

[redacted]: There was insufficient lighting throughout the [redacted] health department readings. The baseboard was missing from the kitchen area. The floor was dirty and in disrepair.

[redacted]: The following areas were found to be dirty: baseboards, floors, light shield in the kitchen, kitchen cabinets and closet shelving. There were [redacted] bugs and cobwebs observed throughout. There was unsealed wood in the kitchen.

[redacted]: There was insufficient lighting throughout the [redacted] health department readings. The dirty areas were noted to be the floor, the shower light shield, the baseboards in the [redacted], the walls in the [redacted] kitchen area. There were no baseboards in the kitchen. The flooring, caulking in the tube and throughout the [redacted] noted to be in disrepair. The toilet was loose and unsteady. There was a large stain noted on the carpet.

[redacted]: There was insufficient lighting throughout the [redacted] health department readings. The following areas were dirty: microwave, interior of cabinets, bed frame, floor throughout the apartment; recliner; dresser drawers, air vent, vanity and shower. There were dirty items stored in the kitchen storage unit. There was no cleanable cover on the bed in the living [redacted], insufficient storage in the

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11942925	R
NAME OF PROVIDER OR SUPPLIER **HIDDEN OAKS OF FORT MYERS**	STREET ADDRESS, CITY, STATE, ZIP CODE **3625 HIDDEN TREE LANE FORT MYERS, FL 33901**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

. The dresser was in poor repair with missing and loose knobs. The carpet was in disrepair. There was no hot water in the . There was unsealed wood at the kitchenette, the light was out over the shower, and the curtain rood was in disrepair. There was a mold like substance observed around the air vent in the living .

: There were live ants noted in the kitchen and bugs throughout the . There was insufficient lighting throughout the , health department readings. The following areas were noted to be dirty: walls in front of the closet, cleanable cover on the mattress which was also torn, light shields, toilet, floor and walls in the , interior and exterior of the vanity, the kitchen cabinets, and the floor in the rest of the apartment. The shoes and slippers were dirty with feces. There was a mold like substance observed on the carpet under the bed and on the box spring. The kitchen countertop was in disrepair, the toilet tank was broken, the thermostat was missing the cover in the . There was a strong odor of coming from the mattress.

: There was insufficient lighting throughout the , health department readings. The following areas were found to be dirty: chairs throughout; bed sheets, floors, motorized chair and vents. There were holes in the scooter seat making it no longer cleanable. The nightstand, was in disrepair, the paint was peeling from the closet door and door frame. The light in the shower was out, and the drain rusted in the . The floor was not sealed at baseboards.

: There was insufficient lighting throughout the , health department readings. The following areas were noted to be dirty: the kitchen cabinets, the carpet under the bed, baseboards throughout, the , the floors, the light shields, window tracks, chairs and wheelchairs. The resident's personal belongings were dusty. The mattress covers were dirty and torn, the dresser drawers were in disrepair, pillow case soiled, the couch and stool were dirty, personal belongings dirty/dusty throughout. In the , a hole was observed behind the toilet, piper cover for the toilet rusted, the drain was not secured in the shower. The temperature was above 85 degrees Fahrenheit, and the air conditioner unit was noted to be frozen/in disrepair. There were bugs throughout the . The kitchen sink was rusty.

: There was insufficient lighting throughout the , health department readings. The kitchen cabinets, the underside of the counter, were noted to be in disrepair. The floor was dirty and there were bugs throughout. The interior of the storage unit, the shower, toilet and vanity, as well as the vertical blinds were dirty. The baseboards were not sealed in the .

: There was insufficient lighting throughout the , health department readings. The caulking in the , the bottom of the vanity, doors were in disrepair. The vertical blinds, floors, window tracks were dirty. The support bar was rusting in the , and a hole was

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SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

noted in the wall under the vanity.

: There was insufficient lighting throughout the , health department readings. The following areas were found to be dirty: the toilet, baseboards, floors, box springs, sheets, the wall behind the bed, vanity cabinet, the shelves in the , mattress, bedframes, all of the furniture in the ' the walker. The underside of the kitchen counter top was in disrepair, the floor boards by the baseboards were not sealed, the toilet was loose, there was paint peeling from the baseboards inside the closet at entrance, and the outlet by the bed was disrepair. The faucet was leaking and corroded.

: There was insufficient lighting throughout the , health department readings. The following areas were noted to be dirty: floors, medicine cabinet, toilet, vanity, bed frame, sheets, pillowcases and pillows, and the window tracks. There were cobwebs in the . The faucet was corroded and leaking.

: There was insufficient lighting throughout the , health department readings. The following areas were noted to be dirty: the window track, floors, kitchen cabinets, toilet seat, shower curtain and shower chair. The bottom of the door leading to the outside was in disrepair, along with the wall at the air conditioner. The paint was peeling from the frame.

: There was insufficient lighting tin the health department readings. The following areas were found to be dirty: the floors, air vents, mattress cover, toilet and toilet chair, filing cabinet, the interior of the medicine cabinet, the toothbrush holder, the kitchen cabinets, towel racks, recliner in the living , and the inside and outside of the refrigerator. The screen was missing from the window, the caulking along the shower wall and floor was in disrepair as well as the vanity. The faucet was in disrepair.

: There was insufficient lighting throughout the , health department readings. Feces were observed on the resident's shoes. The floor, mattress, and chair in the living observed to be dirty. The grab bar in the shower, kitchen cabinets, baseboard, were all in disrepair. The pipe covers in the shower by the handles were not flush with the wall, there were cobwebs and live spiders noted next to the kitchen cabinets. The wall was damaged by the air conditioning unit.

: There was insufficient lighting throughout the , health department readings. The window tracks, , walls and caulking in the , shelving in storage unit dirty, and floor throughout were all dirty. There were gaps in the flooring in the closet near the kitchen. The light cover was missing above the toilet, and the light did not work. A live roach/palmetto bug was noted in the closet.

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NAME OF PROVIDER OR SUPPLIER **HIDDEN OAKS OF FORT MYERS**	STREET ADDRESS, CITY, STATE, ZIP CODE **3625 HIDDEN TREE LANE** **FORT MYERS, FL 33901**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

: There was insufficient lighting throughout the health department readings. The and the floor were dirty. There was unsealed wood at the kitchen cabinets. There were gaps observed in the window screen. The toilet tank was missing the cover in the .

: There was insufficient lighting throughout the health department readings. The following areas were noted to be dirty: the window tracks, carpet, , shower, the air vent dusty in the living , floor in the kitchen closet, toilet, light shield in front of the . There was disrepair at the kitchen cabinets, vanity, and there was paint peeling on the . There were bugs in the closet in the kitchen area.

2. On , at 12:00 p.m., the maintenance and the administrator said they had "turned " all of the on the back hallway 131, 132, 134, 136, 137 and 138. Right now is being used by the air conditioning repair staff for their equipment. They have also "turned " . When questioned about the turned phrase they indicated they have cleaned and repaired all of the issues in the . They indicated they have not seen any more bedbugs. The were in some places very difficult to repair, as there are trees growing into them and they were fouling the plumbing. They had to get commercial products to repair these issues. They are unsure when all of the will be completed as some of the had 5 layers of tile on them and several layers of wall paper on the walls which was taking a long time to remove.

3. Resident #1 identified the bugs in the "rolly-polies." She said they were worms, that came out of the ground whenever it rained. She did not know how they were getting into the apartment. She said the facility has sprayed for these, but she said they cannot keep it from happening.

4. On , at 9:50 a.m., the resident said she thinks the housekeeping does a good job. When questioned about moving objects on tables to dust under them she agreed they do not always do this. The table by the window was observed to be very dusty throughout.

Class III