

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

**PRINTED: 08/30/2016
FORM APPROVED**

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968448	(X3) DATE SURVEY COMPLETED 08/18/2016
NAME OF PROVIDER OR SUPPLIER SERENADES BY SONATA-WEST ORANGE	STREET ADDRESS, CITY, STATE, ZIP CODE 720 ROPER ROAD WINTER GARDEN, FL 34787	

**SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)**

0000 Initial Comments

Complaint Investigation (CCR 2016005718) was conducted at Serenades by Sonata-West Orange Assisted Living Facility License Number 12328 on 8/18/16 in conjunction with Complaint Investigation (CCR 2016006574). Serenades by Sonata-West Orange Assisted Living Assisted Living Facility had deficiencies at the time of the investigation related to CCR2016006574.



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

August 30, 2016

Administrator
Serenades By Sonata-West Orange
720 Roper Road
Winter Garden, FL 34787

RE: CCR #2016005718

Dear Administrator:

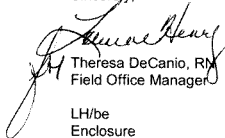
This letter reports the findings of a complaint survey completed on August 18, 2016 by representative(s) of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. However, there was an additional complaint investigation done on this same date with deficiencies cited. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions, please contact Lorraine Henry at (407) 420-2502.

Sincerely,



Theresa DeCanio, RM
Field Office Manager

LH/be
Enclosure

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