

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

**PRINTED: 09/13/2016
FORM APPROVED**

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11953384	(X3) DATE SURVEY COMPLETED 08/23/2016
NAME OF PROVIDER OR SUPPLIER COURTYARD MANOR	STREET ADDRESS, CITY, STATE, ZIP CODE 140 W 28 STREET HIALEAH, FL 33010	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		

0000 Initial Comments

A Complaint Investigation Survey CCR#2016006708 was conducted on 08-23-2016 at Courtyard Manor Retirement with Limited Mental Health . There were no deficiencies identified at the time of the survey: (Lic# 5947)



RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

September 15, 2016

Administrator
Courtyard Manor
140 W 28 Street
Hialeah, FL 33010

RE: CCR #2016006708

Dear Administrator:

This letter reports the findings of a complaint survey completed on August 23, 2016 by representative(s) of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions, please contact Sonia Bailey, Health Facility Evaluator Supervisor at (305) 593-3100.

Sincerely,



Ariene Mayo-Davis, RN
Field Office Manager

AMD/sb
Enclosure

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