RICK SCOTT
GOVERNOR

ELIZABETH DUDEK
SECRETARY

September 22, 2016

Administrator
Twin Cities Pavilion
1053 John Sims Parkway
Niceville, FL 32578

RE: CCR #2016008455

Dear Administrator:

This letter reports the findings of a complaint survey that was conducted in conjunction with a state monitoring visit with extended congregate care services completed on September 15, 2016 by a representative of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact me at 850-412-4540.

Sincerely,

Kristi Combs RNC

FOR Donah Heiberg, M.S.W.
Field Office Manager

DH/kc
Enclosure

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STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911081	**09/15/2016**
NAME OF PROVIDER OR SUPPLIER **TWIN CITIES PAVILION**	STREET ADDRESS, CITY, STATE, ZIP CODE **1053 JOHN SIMS PARKWAY NICEVILLE, FL 32578**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An unannounced state licensure monitoring visit for Extended Congregate Care services was conducted in conjunction with a complaint survey for allegations contained within (CCR#2016008455) at Twin Cities Pavilion Assisted Living Facility, license number 5462, on September 15, 2016. No deficient practice was identified.