RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
INTERIM SECRETARY

, 2016

Administrator
Good Samaritan Retirement Hm
507 S.E. 1st Avenue
Williston, FL 32696

RE: CCR #2016008897, 2016010706

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on 27, 2016 through , 2016 by representative(s) of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than , 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Chuck Bory at 386-462-6201.

Sincerely,

Charles Bory for

Kriste J. Mennella
Field Office Manager

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KJM/CB
Enclosure
XG90

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11910275	09/28/2016
NAME OF PROVIDER OR SUPPLIER **GOOD SAMARITAN RETIREMENT HM**	STREET ADDRESS, CITY, STATE, ZIP CODE **507 S.E. 1ST AVENUE WILLISTON, FL 32696**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

On , 2016 through , 2016, a complaint investigation (CCR#2016008897 & 2016010706) was conducted at the Good Samaritan Retirement Home (facility license number 25). Deficient practice was identified during the survey. The facility was not in compliance at this time.

0008 Admissions - Health Assessment

Based on record review and interview, the facility failed to have a Resident Health Assessment (AHCA Form 1823) for 1 of 4 residents (Resident #1).

Findings:

On , a record review was conducted on Resident #1, who was admitted to the facility on . It was observed that Resident #1 did not have an 1823 Health Assessment in his record.

On at approximately 12:14 PM, an interview was conducted with the Administrator regarding the missing 1823 Health Assessment for Resident #1. He stated that Resident #1 has an 1823 Health Assessment, but it was misplaced and he cannot find it.

Class III

0010 Admissions - Continued Residency

Based on record review and interview, the facility failed to have have a face to face examination documented on a Resident Health Assessment (AHCA Form 1823) for a resident who had a significant change in condition and was admitted to hospice, for 1 of 4 residents (Resident #14).

Findings;

On , a record review was conducted on Resident #14, who was admitted to hospice on . Her current 1823 Health Assessment was dated .

On at approximately 12:14 PM, the Administrator stated Resident #14 came back from the hospital on and had a consult for hospice services. He stated he hasn't had the time to get Resident #14 the required examination for a new 1823 Health Assessment to show she is on hospice.

Class III

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0025 Resident Care - Supervision

Based on observation and interview, the facility failed to provide appropriate supervision for a resident in need of medical services for 1 of 36 residents (Resident #41).

Findings:

On at approximately 9:50 AM, Resident #41 was observed outside smoking and he had what appeared to be nasal discharge in his beard, and the corner of his eyes were thick green dried mucus. He also had a small open on his forehead. He was asked when was the last time he saw a doctor. He stated he is a Scientologist and he believes in Jesus and natural healing and its his right not to see a doctor.

On at approximately 10:11 AM, an interview was conducted with the Administrator regarding Resident #41. He stated the resident does not want to see a doctor and seems happy here. He does take his medication and was taking something for the mucus in his eyes, but does not know if he is still taking it. He stated they can meet his needs, but he is not seeing a doctor for his mental illness. He stated he is trying to get a doctor to come out to the facility to evaluate him. He was asked shouldn't he be getting some type of medical treatment to insure he is not other residents. Administrator stated, "Yes, I see what you mean."

Class III

0026 Resident Care - Social & Leisure Activities

Based on observation, interview, and record review, the facility failed to provide activities as required, at least 12 hours per week, for 36 of 36 residents.

Findings:

On at 9:10 AM a tour was conducted, surveyors observed resident in unit A and B in TV no staff interaction or activities in progress. Daily activities board posted in the hallway next to the dining activities for Monday through Sunday, for the month of 2016. (photo taken)

Activities observation conducted on at 2:12 PM revealed four residents sitting in the lobby activity area without any activities or staff interaction. Two residents appear to be just looking out of a window which has no view, one is sorting through a few magazines and the fourth is just talking to herself.

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Activities observation conducted on at 9:22 AM revealed no activities provided or staff interaction. Three residents are sitting at tables in the dining about old times. Resident #34 stated that she would be contacting her daughter to bring her a word search puzzle book to work on. She reported that she would like to see more activities at the facility, and that only church services are conducted about 1 to 2 times a week and she does not attend. She stated that they used to have lots of activities but the activity lady no longer works there, so the fun stuff stopped.

Activities observation conducted on at 1:38 PM revealed no meaningful activities in progress or staff interaction on unit B activity/TV . One resident was observed watching TV and two others not engaged in any activities.

On at 9:10 AM, an interview was conducted with Resident #32. He reported that he is independent and requires very little help with Activities of Daily Living (ADLs). Additionally, he stated that the facility staff does not have a lot of activities, but they do have church during the week days.

On at 11:03 AM, an interview was conducted with Resident #25. She stated that there are not many activities but we make do with what we have.

Class III

0030 Resident Care - Rights & Facility Procedures

Based on observation and interview, the facility failed to provide a decent living environment for 4 of 4 residents (Residents #27, #34, #40, #41).

Findings:

On at approximately 9:10 AM it was observed that resident -15, occupied by Resident #34, had a dust build-up on the window sill and on the shelf above the window. A large mirror sitting on dresser unattached (could on resident) was also observed, and roaches were observed in .

On at at approximately 9:30 AM, in resident -10, occupied by Resident #27, it was observed that the electrical cover was missing from the outlet on the wall (photo available).

On at approximately 9:40 AM, it was observed that resident -20, occupied by Residents #40 & #41, had a black substance on the bottom of the door frame on both sides. The

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window air-condition had cardboard around the unit. Outside the entrance of the [redacted], cobwebs, an old mud-dauber nest, a hole in the ceiling with black coloring around it were observed (photos available).

On [redacted] at approximately 3:30 PM, the resident [redacted] were discussed with the Administrator. He stated he was not aware of these problems, but he would take care of it.

Class III

0055 Medication - Storage and Disposal

Based on observation and interview, the facility failed to ensure that the medication was secured for 1 of 36 residents (Resident #29).

Findings:

On [redacted] at approximately 8:45 AM, it was observed in resident [redacted]-11, [redacted] Resident #29, that [redacted] 2.5 mg was lying on a table next to her bed unsecured with the door to the [redacted] and the resident not present.

On [redacted] at approximately 2:21 PM, the manager stated that Resident #29 does her own breathing treatments, and the medication should not have been left in her [redacted].

Class III

0152 Physical Plant - Safe Living Environ/Other

Based upon observation and interview, the facility failed to maintain existing architectural, electrical and structural systems in good working order for 36 of 36 residents.

Findings:

On [redacted] at approximately 10:05 AM, during a tour of resident [redacted]-2, occupied by Resident #1 and #2 in memory care, it was observed to have a cabinet door falling off the cabinet in the [redacted]; it was observed that the wall paper was peeling up around the top of the shower; it was observed the ceiling fan was missing the light bulbs from the sockets (photos available).

On [redacted] at approximately 4:15 PM, the Administrator was shown the disrepair of resident [redacted]-2 and stated he was not aware of the needed repairs.

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On a tour of the facility began at 10:03 AM. The front entry/lobby door located next to the Administrator's office was observed to have peeling wall paper on the top right corner of the door and broken boarder frame around the glass insert of the door (photo taken). In the activity/TV was observed to have a hole in wall beside the electrical to the right entrance of the activity (photo taken #1). In -7, behind the door, it was observed the molding is not attached to the wall and vent is dirty (photo taken). In -8, it was observed that both closet doors have missing knobs, and the no window blinds but there is a dresser with mirror blocking ¾ of the view from outside (photo taken). In the hallway of A-7 and A-8, it was observed that the ceiling molding is missing from the right side towards the back door (photo taken).

On at 10:35 AM, during a tour of unit B, it was observed that -7 had no door hinge support on outside of frame (photo taken). It was observed that the handrail between B-10 and - was broken with sharp pointed edges (photo taken). An observation of -13 showed a missing closet door knob with screws' point protruding out from the hole opening (photo taken). An observation of -14 showed a missing closet door knob with big hole in center of door with sharp edges (photo taken). An observation of -20, which has a window air conditioner (AC) unit that is not properly fit/installed, it has cardboard panels in place to keep the elements out, residents very warm. (photo taken).

Class III

0164 Records - Inspection Availability

Based on observation and interview, the facility failed to post the last Agency inspection report in the facility for public access for 36 of 36 residents.

Findings:

On at approximately 10:00 AM, a tour of the facility was conducted. During the tour, it was observed that the Agency's previous inspection report was not posted in the facility where the residents were able to access it..

On at approximately 12:41 PM, an interview was conducted with the Administrator regarding the posting of the previous Agency inspection. He stated he keeps them in a binder in his office and if anyone wants to see them they can.

Class III

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0167 Resident Contracts

Based on record review and interview, the facility failed to have a contract that reflects the accurate monthly, weekly or daily amount a resident must pay for 1 of 1 residents (Resident #40).

Findings:

On , a record review was conducted of the resident contract for Resident #40. It was observed that his contract dated was for $1100 dollars a month. On it was increased to $1500 per month, but this was not reflected in the contract.

On at approximately 1:51 PM, the owner of the facility stated the contract amount is a mistake and Resident #40 only pays $700 a month because that's all he can afford. She stated the current contract amount is a mistake and she would correct it.

Class III