STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911132	R
NAME OF PROVIDER OR SUPPLIER **OCEAN VIEW MANOR**	STREET ADDRESS, CITY, STATE, ZIP CODE **624 S ATLANTIC AVENUE** **DAYTONA BEACH, FL 32118**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An unannounced follow up Assisted Living Facility with Limited Mental Health Monitoring Visit was conducted on .
Ocean View Manor had a licensure deficiency at the time of the visit.

0152 Physical Plant - Safe Living Environ/Other

Based on observation and staff interview, the facility failed to provide a safe, clean living environment for common , dining ' kitchen, affecting up to 78 residents (facility census) as well as 10 out of 11 individual , (110, 112, 117, 114, 203, 206, 208, 216, 217, and 218) for 5 out of 11 residents (Residents #1, #3, #5, #11, and #12)
This was previously cited on .

The findings include:

On initial tour of the building on at 9:10 a.m., the dining noted to have 3 missing ceiling tiles with exposed insulation. One of the downstairs a strong like smell and around the toilet base was brown-like substance. In the living the couch in the hallway there was missing tile and dirt around the surround tiles.

In , there was a missing ceiling tile and red dirt marks on the wall above the resident's bed. There were also scrapes along the wall and plaster was seen to have scrapes. The yellow walls were dirty with dust and debris. had an adjoining there was a missing towel rack and hole in the wall across from the toilet. (photographic evidence obtained) Small flying insects were observed in the .

was found to have an extremely filthy pillow sitting on a chair, paint droppings along the door of the , dirty walls, dirty linen on the bed, no closet doors, a chipped and dirty window sill, empty bag of chips under the bed and other loose debris, broken ceramic pieces under another bed, crumbs on window sill and dresser from particle board disintegrating. (photographic evidence obtained) .

Resident #1 was observed coming out of his at 9:37 a.m. He had holes in his shirt and his name was hand written with a black marker on his shirt and pants. He allowed the surveyor to tour his ' his name was written on his bedspread in big bold letters as well. He stated that if he did not write his name on his belongings they would go missing. He also had dirt along the wall and a dirty window sill. He stated they only come in about once a week to clean and they could keep it a little cleaner. He stated that they do not keep soap or paper towels in the . You have to go the front

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office to get them. If they don't have it, he would use his hands and then santize them afterwards.

The second floor was observed on at 10 a.m. to have a had a strong pungent odor and a stool like substance observed all over the toilet. There was a window off the upstairs hallway that had black smudges all over it. (photographic evidence obtained)

Employee C (one of the two housekeepers) on at 10:20 a.m. confirmed the environmental in and stated the fruit flies have been a nuisance in the several months. She also confirmed environmental concerns in . She stated on at 10:30 a.m. that she was to clean common areas daily and each resident . Some she may have to do more frequently. She cleans, sweeps, mops, does laundry but if it is a maintenance issue (like a hole in the wall) she would put it on a list for Maintenance to fix. She confirmed she did not put the hole in the for on the Maintenance list. She confirmed that the residents have to remove their own linens to be washed. She was asked if the residents did not remove their own linens to be washed, would a staff remember do this on a periodic basis? (This facility has a large number of residents needing Limited Mental Health Services and might not follow instructions for cleaning). She stated yes she would do so but did not have a schedule of which had their linens washed. She does the best that she can but as she soon as cleans a , it is often dirty again.

On at 1102 a.m., Employee B , one of the housekeepers accompanied the surveyor on the tour of the second floor. In , the box spring on one of the beds had the broken springs replaced with plywood. The bedspread had numerous holes in it and was dirty. There was a chair next to the bed with holes in it. It had an appearance of a cigarette like hole. The dresser had a broken handle and nicks in it at the bottom of the drawer and base of it.

On at 11:10 a.m., in there was a floor tile loose from the floor, and another broken tile. There was dirt on the wall (gum-like appearance) and also gum-like residue on the floor. Under one of the beds, there was heavy dirt and a plastic spoon. There was an adjoining the soap holder with heavy soap build-up, dirty shower curtain, bathtub grout discolored, white mixed with black and dirty wash cloth on the floor. (photographic evidence obtained) Employee B confirmed these findings.

On at 1115 a.m. was observed to have environmental concerns. There were two missing ceiling tiles with exposed insulation. There was also discolored ceiling tiles (yellow) and many were sagging. There was cracked floor tiles in the middle of the floor and behind one of the beds where the wheels of the into it and the wood underneath was soft. The closet door was missing, there was a missing window sill. The Vent above the had a black thick build up of dirt and dust. The floors were dirty around the dressers, behind the beds, along side of the walls, the walls had reddish brown dripping on it. One of the nightstands had debris, grayish ashes on it, coffee

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pot with dried fluid around the middle of it. There was a broken and a dirty pillow. An electronic device had heavy dirt and dust on it. Three residents shared this . One of the residents, Resident #3 had a private refrigerator in his . There was dirt on top of the refrigerator and dirt in the refrigerator as well as the door. The gasket tubing around the refrigerator door had dirt in the crannies. Resident #3 had an electric guitar plugged into a power strip with grim buildup and dust all over it and around it. They had an adjoining shared it with an additional resident in another adjoining . The curtain was dirty, and the toilet was dirty. There was heavy buildup in the corner of the floor/baseboard with two empty toilet paper holders. The bathtub had some rust around the stopper device and the drain had black residue/hairs in it. (photographic evidence obtained)

Resident #3 was present in the at 1125 a.m. He stated that housekeeping only comes in once a week to clean. He stated they were responsible to keep their own in between. In order for his sheets to be clean, he has to strip his own bed and bring them downstairs. He confirmed the above areas of concern and stated they did not do a good job repairing and cleaning. He stated that his broke the window sill a while back and they do not move his furniture or guitar to clean underneath them. He takes care of his own refrigerator.

On at 11:30 a.m. had dirty sheets and dirty pillow on the bed. The Vent had dirt build up. There were scrapes and dirt along the wall. A cooler in the front of the bed had build up of dirt. (photographic evidence obtained)

On at 11:35 a.m. had dust behind the television. The an adjoining . The shower had a missing cover on the fan and the shower curtain had black residue on it. Along the top of the shower wall, there was black residue as well. (photographic evidence obtained)

On at 11:38 a.m., had dirt on and around the television. The window sill and window was dirty and the sheets on the bed was dirty. There was heavy dust buildup on the bottom of the closet . The dresser had a broken handle. The floor was dirty. The had white/yellow debris on numerous areas. (photographic evidence obtained)

On at 11:40 a.m. , one of the two common hallway upstairs had an odor in it and there was a stool like substance all over the toilet. (photographic evidence obtained)

Employee B on at 11:40 a.m. stated she did not get around to cleaning the toilet yet. She was not the normal housekeeper. The housekeeper called in sick today and she was filling it. She confirmed the numerous environmental issues on the second floor and stated she just does the best she can.

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	AL11911132	R 10/25/2016
NAME OF PROVIDER OR SUPPLIER **OCEAN VIEW MANOR**	STREET ADDRESS, CITY, STATE, ZIP CODE **624 S ATLANTIC AVENUE** **DAYTONA BEACH, FL 32118**	

SUMMARY STATEMENT OF DEFICIENCIES
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On at 10:50 a.m. a lunch observation was observed. Residents were lined up in the hallway and was standing by a closed breakfast bar (shutters closed). On the other side was the kitchen and table where the tray line had food items on it (metal tray of chicken nuggets, large salad bowl with lettuce and cucumber, and large pot with tomato soup. Employee A, the Cook, was observed to open the shutters which had large amount of dirt/dust of them. This was in close proximity of the ready to eat food items. Also above this bar, the wood frame had a thick layer of dirt and possible droppings into the food items being served. The Administrator was present and assisting with serving the meal. She confirmed the dirt on shutters and above the breakfast bar.

Resident # 5 ( ) was interviewed on at 1:20 p.m. She stated the linens are not always clean and they come in to clean on some days, not everyday.

An Interview was conducted with the Administrator on at 1:25 PM. In she did a full sweep of the facility for environmental concerns- all 40 . She stated that she identified issues at that time. She stated that they have an independent contractor Maintenance Man who comes in a twice a week for 8 hours to do repairs. He looks at the list of repairs and crosses them off when he is done. Review of this log revealed only two pages only going back to . There were numerous items that were not crossed off. There was no initials who crossed off the other items. There was no documentation what the Maintenance Man actually did when he came to the facility twice a week. The Administrator stated she does not keep the old maintenance lists but throws them out. She confirmed she had no accounatability for the Maintenance Man.

An Interview was conducted with Resident # 11 ( ) on at 2:30 p.m. He stated the hole in the has been there a long time. He stated someone punched the wall. He stated the flying insects have always been there too.

An Interview was conducted with Resident #12 ( ) on at 2:37 p.m. He stated his not too clean. They come in several times a week but he and his have to clean themselves.

Class III

RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
INTERIM SECRETARY

, 2016

Administrator
Ocean View Manor
624 S. Atlantic Avenue
Daytona Beach, FL 32118

Dear Administrator:

This letter reports the findings of a revisit survey conducted on , 2016 by a representative of this office. Enclosed is the provider's copy of the Statement of Deficiencies (State Form 5000-3547), which references the uncorrected deficiencies identified during the revisit.

All deficiencies shall be corrected no later than , 2016.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions please call this office at (904) 798-4201.

Sincerely,

Jana Meyering, QIDP
Health Facility Evaluator Supervisor
Division of Health Equability Assurance

LW/JM/sm
Enclosure

BBT7

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