

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

**PRINTED: 11/30/2016
FORM APPROVED**

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911432	(X3) DATE SURVEY COMPLETED 11/17/2016
NAME OF PROVIDER OR SUPPLIER RIVERSIDE PRESBYTERIAN HOUSE, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 2020 PARK STREET JACKSONVILLE, FL 32204	

**SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)**

0000 Initial Comments

Three complaint investigations (CCR #2016010542 & CCR #2016010362 & CCR #2016009746) were conducted at Riverside Presbyterian House (License #5459) on 11/17/2016. Riverside Presbyterian had no deficiencies at the time of the investigation.



RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
INTERIM SECRETARY

December 1, 2016

Administrator
Riverside Presbyterian House, Inc
2020 Park Street
Jacksonville, FL 32204

RE: CCR #2016010542; CCR #2016010362 & CCR #2016009746

Dear Administrator:

This letter reports the findings of a complaint survey completed on November 17, 2016 by a representative of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey.

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor. Should you have any questions, please contact this office at (904) 798-4201.

Sincerely,

Jana Meyer, QIDP
Health Facility Evaluator Supervisor
Division of Health Quality Assurance

JS/JM/sm
Enclosure

8JK1

