RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
INTERIM SECRETARY

, 2016

Administrator
South Florida Home Services In
140 Nw 9 Avenue
Miami, FL 33128

Dear Administrator:

This letter reports the findings of a Change of Ownership state licensure survey that was conducted on , 2016 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than , 2017.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Sonia Bailey, Health Facility Evaluator Supervisor at (305) 593-3100.

Sincerely,

Arlene Mayo-Davis, RN
Field Office Manager

AMD/sb
Enclosure
XG90

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Phone:(305) 593-3100; Fax:(305) 593-3121
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STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11953555	11/14/2016
NAME OF PROVIDER OR SUPPLIER **SOUTH FLORIDA HOME SERVICES IN**	STREET ADDRESS, CITY, STATE, ZIP CODE **140 NW 9 AVENUE MIAMI, FL 33128**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

A Change of Ownership Survey was conducted on 14, 2016. South Florida Home Services Inc. with Limited Nursing Services and Limited Mental Health components (License # 9352) had deficiencies identified at the time of the survey:

0004 Licensure - Requirements

Based on record review and interview the facility failed to provide documentation of the annual sanitation inspection.

Findings included:

Record review revealed that the last sanitation inspection was conducted on .

On / at 10:11 am the facility manager stated that the inspection had recently occurred and was satisfactory, and that she called to request the inspection report.

Class III

0030 Resident Care - Rights & Facility Procedures

Base on observation and interview the facility failed to honor the residents rights regarding the need for privacy for 2 out of 9 sampled residents (Resident # 4 and # 9).

Findings included:

During tour of the facility on / at 8:57 am observed in the first floor on # two bedsides commodes side by side and there was no privacy curtain.

Staff C stated on / / at 8:57 am that residents # 4 and # 9 sleep in that that they use the bedside commode at night because they do not want to use the night and that she would let the administrator know about the need for a privacy curtain.

Class III

0077 Staffing Standards - Administrators

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Based on record review and interview the facility's Administrator who operates 2 facilities failed to appoint in writing a separate manager for each facility. The facility administrator failed to keep a copy of the CORE training card and the certificate of the Core training at the facility. Also the facility manager failed to keep a copy of her training certificates at the facility and failed to maintain documentation of the facility manager's high school diploma onsite.

Findings included:

Review of Facility Health Finder database revealed that the facility's administrator also operates another facility.

on / / at 10:10 am, observed Staff B arrive and present herself as the facility's manager.

Record review showed that there was no letter at the facility written by the Administrator appointing Staff B as the manager.

Review of the personnel record of the administrator revealed that there was no copy of the core card and the certificate of the Core training at the facility.

Record review showed that the facility's manager did not have a personnel file in the facility; she only had her level II background results and the copy of her Core card.

The facility manager stated on / at 2:03 pm that she has all her trainings and her physical examination results at home and that she will bring her file to the facility; she also stated that the Administrator has the copy of her core card at the other facility.

Class III

0078 Staffing Standards - Staff

Based on record review and interview the facility failed to provide a statement from a health care provider documenting that one of six sampled staff (Staff B) was free of signs and symptoms of communicable including within 30 days after beginning employment.

Findings included:

Record review revealed that the facility manager (Staff B) did not have an application for employment at the facility and did not have a a statement from a health care provider documenting that she is free of

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signs of symptoms of communicable including .

The facility manager stated on 11/14/16 at 2:03 pm that she has all her trainings and her physical examination results at home and that she will bring her file to the facility.

Class III

0080 Training - Core & Competency Test

Based on record review and interview the facility's Administrator failed toprovide documentation of the required Administrator training (CORE). Also the facility manager failed to provide documentation of her training certificates at the facility.

Findings included:

Oon / / at 10:10 am, observed Staff B arrive at the facility and present herself as the facility's manager.

Review of the personnel record of the Administrator revealed that there was no copy of the core card and the certificate of the CORE training at the facility. The name of the administrator was not found at the successful core examinees database, however she administers 2 facilities.

The facility's manager did not have a personnel file in the facility; she only had her level II background results and the copy of her CORE card.

The facility manager stated on / / at 2:03 pm that she has all her trainings and her physical examination results at home and that she will bring her file to the facility; she also stated that the administrator has the copy of her CORE card at the other facility.

Class III

0081 Training - Staff In-Service

Based on record review and interview the facility failed to provide documentation that the administrator took a 1 hour in-service training within 30 days of hire in reporting major and adverse incidents and facility emergency procedures and chain of command.

Findings included:

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Review of the personnel record of the administrator revealed that she became the administrator on 08/01/16 and that there was no documentation that she took a 1 hour in-service training within 30 days of hire in reporting major and adverse incidents and facility emergency procedures and chain of command.

The facility manager stated on / / at 2:03 pm that the administrator had the document at the other facility.

Class III

0082 Training - /

Based on record review and interview the facility to provide proof that the manager took a one-time education course on and within 30 days of employment.

Findings included:

Record review showed that the facility's manager did not have a personnel file in the facility. There was no copy of the certificate that proves that she took a one-time education course on and within 30 days of employment.

The facility manager stated on / at 2:03 pm that she has all her trainings home and that she will bring her file to the facility.

Class III

0084 Training - Assis Self-Admin Meds & Med Mgmt

Based on record review and interview the facility failed to ensure that staff who provide assistance with self-administered medications and have successfully completed the initial 4 hour training, obtain, annually, a minimum of 2 hours of continuing education training on providing assistance with self-administered medications and safe medication practices in an assisted living facility for 1 out of 6 sampled employees (Staff E).

Findings included:

Record review of Staff E revealed that she took a 4 hour training on providing assistance with

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self-administered medications and safe medication practices in an assisted living facility on 07/07/14 and 2 hours of continuing education on 08/21/15.
The facility manager stated on 11/14/16 at 11:20 am that she will ensure that Staff E takes her annual 2 hours of continuing education in assisting with self administration of medication.
Class III

0085 Training - Nutrition & Food Service

Based on record review and interview the facility failed to provide proof that the facility's administrator obtained annually, a minimum of 2 hours continuing education in topics pertinent to nutrition and food service in an assisted living facility.

Findings included:

Record review revealed that the facility administrator took a 2 hours continuing education in topics pertinent to nutrition and food service in an assisted living facility on / .

The facility's manager stated on / at 11:15 am that the administrator had the training recently at the other facility and that she will bring documentation to the surveyed facility.

Class III

0161 Records - Staff

Based on record review and interview the facility facility failed to maintain a copy of the employment application with references furnished for the manager.

Findings included:

Record review revealed that the manager had no application for employment at the facility.

The facility manager stated on / / at 2:03 pm that she did not know that she needed to have her whole record at the facility.

Class III

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Z813 Results of Screening & Notification In File

Based on record review and interview the facility failed to have the signed attestation of compliance with background screening in the personnel record for 2 out of 6 sampled employees (Staff A and B).

Findings included:

Record review of the administrator (Staff A) revealed that her last level II background screening was completed on / and had an eligible result. No attestation of compliance with background screening was found in her file.

Record review of the manager (Staff B) revealed that her last level II background screening was completed on and had an eligible result. No attestation of compliance with background screening was found in her file.

The facility manager stated at 2:05 pm that she will let the Administrator know that they both need the attestation of compliance.

Unclassified

Z814 Background Screening Clearinghouse

Based on record review and interview the facility failed to update the facility's staff roster within the background screening clearinghouse database.

Findings included:

A review of the background screening clearinghouse database revealed that the facility's staff roster was not kept up-to-date. The person listed as the Administrator on the roster was not the person listed on the Florida Health Finder database (Staff A). The ex-owner of the facility was still showing as being employed at the facility and she was not.

The facility manager stated on / / at 12:15 pm that the person listed as the Administrator on the roster took the CORE classes but he still needed to pass the test and after that he will be the Administrator and that the old owner of the facility has nothing to do with the facility anymore.

Unclassified