RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
INTERIM SECRETARY

, 2016

Administrator
Sugarmill Manor
8985 S. Suncoast Blvd.
Homosassa, FL 34446

RE: CCR #2016009263, 2016011456

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2016 by representative(s) of this office.

Enclosed is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than , 2016.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call Chuck Bory at 386-462-6201.

Sincerely,

Charles Bory for

Kriste J. Mennella
Field Office Manager

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KJM/CB
Enclosure
XG90

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911196	11/04/2016
NAME OF PROVIDER OR SUPPLIER **SUGARMILL MANOR**	STREET ADDRESS, CITY, STATE, ZIP CODE **8985 S. SUNCOAST BLVD.** **HOMOSASSA, FL 34446**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 Initial Comments

An unannounced complaint survey (CCR#2016009263, CCR#2016011456) was conducted at Sugar Mill Manor (License #5561) on I/ . Sugar Mill Manor had deficiencies at the time of the visit.

0026 Resident Care - Social & Leisure Activities

Based on observation, interview and record review, the facility failed to ensure social and leisure activities were consistently available to residents of 1 (memory care unit) of 2 residential units in the facility in accordance with the residents' abilities and interests.

Findings:

On I/ at 9:39 AM, the posted activity calendar in the facility memory care unit was observed to be dated 2016, and contained the notification, "Happy Halloween."

On I/ at 9:39 AM, the posted activity calendar in the facility non-memory care unit was observed to be dated 2016, and contained the notification, "Happy Halloween."

During an interview on I/ at 9:42 AM, the facility Administrator confirmed that the facility Activities Director had not posted the 2016 activity calendars in the memory care and non-memory care units of the facility.

Record review of the 2016 memory care unit activity calendar presented to the surveyor for review revealed a ball toss activity was scheduled to begin at 9:00 AM on Friday, , 2016. However, observation on I/ at 9:37 AM of the memory care unit activity 5 residents and 0 staff seated in the memory care activity area. The 5 residents were not observed to be engaged in a ball toss activity or any other activity.

Record review of the 2016 memory care unit activity calendar presented to the surveyor for review revealed a Yahtzee game activity was scheduled to begin at 10:00 AM on Friday, , 2016. However, observation on I/ at 10:42 AM of the memory care unit activity 4 residents and 0 staff seated in the memory care activity area. The 4 residents were not observed to be engaged in a Yahtzee game activity or any other activity.

Record review of the 2016 memory care unit activity calendar presented to the surveyor for review revealed a Bingo activity was scheduled to begin at 2:00 PM on Friday, , 2016.

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However, observation on / at 2:15 PM of the memory care unit activity room revealed 2 residents and 0 staff seated in the memory care activity area. The 2 residents were not observed to be engaged in a Bingo activity or any other activity.

During interview on / at 2:17 PM, the facility Activities Director stated that she tries to bring residents of the memory care unit to the activities in the non-memory care unit. She stated that some of the residents of the memory care unit didn't like to play Yahtzee or Bingo. She confirmed there were no alternate activities available for those residents of the memory care unit who did not like to play Yahtzee or Bingo. She confirmed that those residents of the memory care unit who did not like to play Yahtzee or Bingo were left with no activities.

Class III

0093 Food Service - Dietary Standards

Based on observation, interview and record review, the facility failed to ensure that meal item substitutions of comparable nutritional value were offered to residents, in accordance with their preferences, for 2 of 2 meal areas observed.

Findings.

Record review of the current facility menu revealed the following meal items were scheduled to be served as the noon meal on Friday, , 2016: 4 each Sea Nuggets; ½ cup of tator tots; ½ cup of green beans; 1 cup of tossed salad; 1 tablespoon of dressing; 1 roll or 1 slice of bread; 1 teaspoon of margarine; 1 slice of cherry pie; 8 ounces of milk; and 6 ounces of coffee or tea.

Record review of the facility posted menu board revealed the following items were actually going to be served as the noon meal on Friday, , 2016: fish, sweet potato; fries; green beans; roll; and tapioca pudding.

Record review of the facility substitution log revealed the following entries:
State Lunch: , 2016: Sea Nuggets; green beans; tator tots; roll, salad, cherry pie.
Substitution Lunch: cod filet; green beans; sweet potato fries; tapioca pudding.
Record review of the facility substitution log failed to reveal a meal item that substituted for the tossed salad had been considered.

Observation of the noon meal on in the memory care unit of the facility on / beginning at or about 11:45 AM, failed to reveal a substitute meal item had been provided for the initially planned tossed

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salad meal item.

Observation of the noon meal in the non-memory care unit of the facility on / beginning at or about 12:00 PM, failed to reveal a substitute meal item had been provided for the initially planned tossed salad meal item.

During an interview on / at 12:12 PM, the facility Dietary Manager stated that he had not provided a tossed salad as originally indicated on the menu because the residents did not eat the tossed salad and he would throw the tossed salad away at the end of the meal. He stated the tossed salad consisted of lettuce, tomato, cucumbers, and red onions as available. When asked what fresh vegetables he had substituted for the tossed salad, the facility Dietary Manager responded that he had not offered fresh vegetables as a substitute for the tossed salad.

During an interview on / at or about 2:38 PM, the facility Administrator agreed that the residents should have been offered a meal substitute of comparable value to the tossed salad that had been omitted from the meal.

Class III