



RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
INTERIM SECRETARY

January 6, 2017

Administrator
Victorian Manor Retirement Center Inc
4685 Chumuckla Hwy
Pace, FL 32571

RE: CCR #2016011862

Dear Administrator:

This letter reports the findings of a biennial standard survey with Limited Nursing Services and a complaint survey completed on January 3, 2017 and January 4, 2017 by representatives of this office.

Attached is the provider's copy of the Statement of Deficiencies, State (5000-3547) Form, indicating no deficiencies were identified during this survey. **You will not receive a copy of this report in the mail; you will only receive this faxed copy.**

The *Quality Assurance Questionnaire* has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at <http://ahca.myflorida.com/Publications/Forms.shtml> as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under **Health Facilities and Providers** on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyors. Should you have any questions, please contact me at 850-412-4540.

Sincerely,

Donah Heiberg, M.S.W.
Field Office Manager

DH/kb
Enclosure

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**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 01/06/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968468	(X3) DATE SURVEY COMPLETED 01/04/2017
NAME OF PROVIDER OR SUPPLIER VICTORIAN MANOR RETIREMENT CENTER INC	STREET ADDRESS, CITY, STATE, ZIP CODE 4685 CHUMUCKLA HWY PACE, FL 32571	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

On January 3-4, 2017 an unannounced complaint survey for allegations contained within CCR# 2016011862 in conjunction with a biennial survey with Limited Nursing Services was conducted at Victorian Manor Retirement Center. License number 12348. Deficient practice was identified at the time of the survey related to the biennial survey.