RICK SCOTT
GOVERNOR

JUSTIN M. SENIOR
SECRETARY

, 2017

Administrator
The Gardens At Montverde LLC
15425 CR 455
Montverde, FL 34756

Dear Administrator:

This letter reports the findings of a state licensure survey that was conducted on , 2017 by representative(s) of this office.

Attached is the provider's copy of the State (5000-3547) Form, which indicates the deficiencies that were identified on the day of the visit. Section 408.811(4), Florida Statutes, requires that you correct these deficiencies within thirty days of the date of this letter unless the Agency has approved another timeframe. **Please attach a summary of your corrective action for each deficiency, including completion dates, on your letterhead. Also include any additional documentation to support correction of identified deficiencies. Submit summary and documents to the Field Office no later than , 2017.** Staff from this office will conduct a review of the provided corrective action and supporting documentation to verify that the necessary corrections are in place to correct the deficiencies identified on your survey, which may include a desk review or onsite revisit.

The Quality Assurance Questionnaire has long been employed to obtain your feedback following survey activity. This form has been placed on the Agency's website at http://ahca.myflorida.com/Publications/Forms.shtml as a first step in providing a web-based interactive consumer satisfaction survey system. You may access the questionnaire through the link under Health Facilities and Providers on this page. Your feedback is encouraged and valued, as our goal is to ensure the professional and consistent application of the survey process.

Thank you for the assistance provided to the surveyor(s). Should you have any questions please call this office at (386)462-6201.

Sincerely,

Kriste J. Mennella
Field Office Manager

KJM/PCP
Enclosure
XG90

Alachua Field Office
14101 N W Hwy 441, Suite 800
Alachua, FL 32615-
Phone:(386) 462-6201; Fax:(386) 418-5300
AHCA.MyFlorida.com

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968455	**01/19/2017**
NAME OF PROVIDER OR SUPPLIER **GARDENS AT MONTVERDE LLC, THE**	STREET ADDRESS, CITY, STATE, ZIP CODE **15425 CR 455 MONTVERDE, FL 34756**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced biennial relicensure survey was conducted on I/ at Gardens of Montverde Assisted Living Facility (license #12341). At the time of the survey deficiencies were found.

0083 - Training - First Aid and - 58A-5.0191(4) FAC

Based on observation, record review, and interview, the facility failed to ensure a staff member (A, B, C, E, F, administrator) who held current valid ( ) and first aid cards was in the facility at all times.

Findings:

Observations during a tour of the facility revealed staff A and staff B were present in the facility.

Review of the facility staffing schedule revealed staff A was scheduled to work on I/ from 7 AM-1 PM, staff B was scheduled to work alone from 8 PM-7 PM on I/ , staff C was scheduled to work alone from 8 PM-7 AM on I/ .

Review of the facilities personnel records revealed staff A, a caregiver, did not have a personnel record and no evidence she held a valid or first aid card.

Review of the personnel record for staff B, a caregiver, revealed no evidence she held a current and first aid card.

Review of the personnel record for staff C, a caregiver, revealed a and first aid card, dated I/ , that was obtained from an online provider.

Review of the facility's personnel records revealed the administrator, an unlicensed staff, did not have a personnel record at the facility and no evidence the administrator held a valid and first aid card.

On I/ at 3:00 PM, the administrator confirmed he did not have a personnel record at the facility and said it was at his house. He confirmed staff A did not have a personnel record at the facility and said "it's with mine at my house." He was unable to provide a or first aid card for himself or staff A.

On I/ at 4:00 PM, staff E arrived at the facility to begin her shift and said she had a valid and first aid card at her house. She left the facility to obtain it.

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On 1/18/17 at 4:45 PM, the administrator said the owner was a registered nurse, which exempted her from first aid training. He said she held a card but it was obtained from an online provider.

On 1/ at 5:11 PM, staff E returned to the facility and said she was unable to locate her and first aid card. The administrator said the owner, a registered nurse, and staff F, who held a valid card only, would arrive at the facility to comply with the requirement.

Class III

0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC

Based on record review and interview, the facility failed to maintain a personnel record for 2 of 6 (A, administrator) staff members.

Findings:

Review of the facility's personnel records revealed staff A, a caregiver, and the administrator did not have a personnel record.

On 1/ at 3:00 PM, the administrator confirmed he did not have a personnel record at the facility and said it was at his house. He confirmed staff A did not have a personnel record at the facility and said "it's with mine at my house."

Class III

Z813 - Results of Screening & Notification In File - 59A-35.090(3)(c), FAC

Based on interview and record review, the facility failed to maintain the eligibility results from employee background screenings in 4 of 4 sampled personnel records (Staff A, B, C, and Administrator).

Findings:

On 1/ a record review was conducted of Staff B's personnel record. The personnel record revealed a hire date of 1/ 1/ . The eligibility results of the required Level II background screening were not in personnel record.

On 1/ a record review was conducted of Staff C's personnel record. The personnel record revealed a hire date of 1/ . The eligibility results of the required Level II background screening were not in the personnel record.

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On 1/18/2017 at 3:00PM, the facility administrator was asked to provide his personnel record and the personnel record for Staff A. The administrator stated that his personnel record and the personnel record for Staff A were at his house.

On 1/ at 4:05PM, an interview was conducted with the Administrator. The Administrator was asked where eligibility results of the level II background screening for employees were kept. The administrator stated, "It should be in their file."

Unclassified

Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on interview and record review, the facility failed to document the employment status of 3 of 6 sampled staff members (Staff D, Staff E, and Administrator) on the background screening clearinghouse.

Findings:

On 1/ , a record review was conducted of the background screening clearinghouse roster (BGS roster) website. The roster revealed that the facility Administrator was not listed on the clearinghouse roster.

On 1/ , a record review was conducted of the facility employee schedule. A comparison of the employee schedule and the BGS roster revealed that Staff D and Staff E were not listed on the BGS roster.

On 1/ , a record review was conducted of Staff D's personnel record. The personnel record revealed that Staff D had a hire date of .

On 1/ , a record review was conducted of Staff E's personnel record. The personnel record revealed that Staff E had a hire date of 1/ .

On 1/ at 4:05 PM, an interview was conducted with the Administrator. The Administrator was asked how often the BGS roster was updated. The Administrator stated, "Whenever I hire or terminate someone." The Administrator was asked if there was a reason that the staff were not listed on the BGS roster. The Administrator stated, "No."

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