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|---|---|---|
| | AL11967189 | 02/02/2017 |
| NAME OF PROVIDER OR SUPPLIER<br>**PRINCETON VILLAGE OF PALM COAST** | STREET ADDRESS, CITY, STATE, ZIP CODE<br>**100 MAGNOLIA TRACEWAY**<br>**PALM COAST, FL 32164** | |

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

**0000 Initial Comments**

An unannounced biennial licnesure survey with Extended Congregate Care (License #11267) was conducted on . Princeton Village of Palm Coast had deficiencies at the time of the visit.

**0008 Admissions - Health Assessment**

Based on record review and staff interview, the facility failed to have an accurate Health Assessment (1823) for 1 of 2 sampled residents, Resident # 13.

The findings include:

Resident #13 was admitted to the facility on . His most current Health Assessment dated revealed his needs could not be met in an assisted living facility, that the needed total care in all activities of daily living, and under "Nursing/treatment/ , , service requirements," he needed medication administration.

Employee F, a medication technician (unlicensed staff) on at 10:30 a.m. stated she has been giving his medications.

The Administrator on at 12:36 pm that the Health Assessment was not correct. His needs could be met here.

There was no evidence at the time of the survey that Resident #3 had been reassessed by a clinician to reach that determination.

Class III

**0032 Resident Care - Elopement Standards**

Based on record review and staff interview, the facility failed to assess a Resident (#12) for elopement risk, 1 of 2 sampled residents.

The findings include:

Resident #12 was admitted to the facility on . His Health Assessment was completed on e

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2010 1823 Health Assessment which did not include if the resident was an elopement risk. She did have a diagnosis of Memory Loss.

Review of the clinical record for Resident #12 did not include any other assessment for elopement risk.

Employee A, a Licensed Practical Nurse on at 11 a.m. stated that they assess elopement in two places. She did not any of the resident's assessments. There is a Negotiated Risk Agreement (Elopement Risk) that the facility utilizes to assess elopement risk. This was not seen in the clinical record.

The Administrator on at 11:30 a.m. was asked for an elopement risk for Resident #12. She could not locate it either.

Class III

**0078 Staffing Standards - Staff**

Based on staff interview and employee record review, the facility failed to ensure 2 of 4 sampled employees provided evidence of a negative ( ) test annually. (Employee B and C). The facility also failed to ensure 3 of 4 employees submitted within 30 days of hire a written statement from a health care provider documenting that the individual did not have any signs or symptoms of communicable (Employee B, C, and D).

The findings include:

Record review of the employee file for Employee B (hired ) found a Freedom from Communicable Statement for Employee B. Record review of the document found it was not dated giving no way to know when it was received or when the doctor made the determination. Further record review for Employee B found she last received a screening on .
Record review of the employee file for Employee C (hired ) found no evidence the facility obtained a statement from a health care provider documenting she did not show any signs or symptoms of a communicable . Further record review for Employee C found she last received a screening on .
Record review of the employee file for the Administrator/Employee D (hired ) found no evidence the facility obtained a statement from a health care provider documenting she did not show any signs or symptoms of a communicable .
The findings were confirmed during an interview with the Administrator on at 2:30 PM. She stated she had checked with the Business Office Manager. They did not have evidence of more recent

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tests and that she did not think the any of the employees had the communicable statement. She was asked why and she stated the form they use did not contain the information.

Class III

**0080 Training - Core & Competency Test**

Based on staff interview and record review the facility failed to ensure the Administrator obtained 12 hours of continuing education every two years in topics related to assisted living.

The findings include:

Record review of the employee file for the Administrator (hired ) found she completed her core training on and was issued her license on . Further record review for the Administrator found the only training documented in 2015 and 2016 was from a 4 hour training in Extended Congregate Care on , one hour Extended Congregate Care training on and a one hour training on .

The Administrator confirmed the findings on at 2:23 PM that she only had the 6 hours in continuing education. She stated she did not attend any other training in the past 2 years.

Class III

**0081 Training - Staff In-Service**

Based on employee record review and staff interview, the facility failed to ensure 1 of 3 employees (Employee A) received training in the facility emergency procedures including chain of command and staff roles relating to emergency evacuations and in recognizing , neglect, and , . The facility failed to ensure 2 of 3 employees received the required 3 hours of training in providing assistance with activities of daily living (Employee B and C), and failed to ensure 1 of 3 employees (Employee B) received training in incident reporting within 30 days of employment.

The findings include:

Record review for Employee A (hired ) could not locate evidence of training in the area of recognizing , neglect, and , or in the area of the facility emergency procedures including

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chain of command and staff roles relating to emergency evacuations.

Record review for Employee B (hired ) showed no training in incident reporting and only found evidence of 1.5 hours of training related to resident behaviors with no evidence of training related to activities of daily living.

Record review for Employee C (hired ) only found evidence of 2.5 hours of training related to resident behaviors with no evidence of training related to activities of daily living.

The Administrator confirmed the findings during an interview on at 1:55 PM. She checked both the computer and the paper files and stated she did not have anything else to provide.

Class III

Based on staff interview and record review, the facility failed to ensure 1 of 4 sampled employees received the required training in providing care for residents with ' s . (Employee C)

The findings include:

Record review of the facility website at the time of the visit found the facility advertises as having an area in the facility dedicated to residents facing memory care loss.

Record review for Employee C (hired ) found she received 6.5 hours of training on and 1 hour of training on . There was no evidence the initial training was developed or approved by the department or that the employee received 4 additional hours of training developed or approved by the department within 9 months after beginning employment.

The findings were confirmed during an interview with the Administrator on at 1:38 PM. She staed she did not have any additional information to provide.

Class III

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**0090 Training -**

Based on record review and staff interview, the facility failed to ensure 1 of 3 sampled employees, received a minimum of 1 hour of training in the facility's policy and procedures regarding ( ), within 30 days of employment. (Employee A)

The findings include:

Record review for Employee A (hired ) found the training she received on was .5 hours.

The Administrator confirmed the findings during an interview on at 1:55 PM. She stated she did not have anything else to provide.

Class III

**0092 Food Service - General Responsibilities**

Based on observation, record review and staff interview, the facility failed to have their Food Service Designee have an approved training for food service.

The findings include:

Review of the Food Service Designee's employee record was conducted on , and did not reveal any trainings in the area of food service/nutrition.

The Administrator on at 12:54 p.m. confirmed there was no training in the Food Service Designee's record. No training was presented at the time of the survey.

Class III

**0093 Food Service - Dietary Standards**

Based on observation, menu review, and staff interview, the facility failed to provide all items on the menu, provide therapeutic diets, have portion sizes for the cooks to serve meals, and failed to keep records of food substitution for the past 6 months.

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The findings include:

On at 12:15 p.m. lunch was being served in the main dining . There was a menu in the hallway which listed lunch was to consist of Turkey Sandwich, Apricots, Garden Pasta Salad,and Homemade Ranger Cookie. Some of the residents were served turkey salad sandwiches and others were served slices of turkey on their sandwich. Some residents received half sandwiches. None of the residents were served Apricots or any other type of fruit.

The Food Service Designee was interviewed on at 12:49 p.m. He stated he just started this job yesterday. He stated he asked a staff member earlier today to post the substitution item on the board. They did not do it. He stated that he substituted the turkey sandwich for the Apricots. He was asked where the menu was kept in the kitchen with the portion sizes . He stated they did not have one. The menu with portion sizes were in the computer and kitchen staff did not have access to it. He did not know where the substitution menu was kept.

Employee E, one of the cooks, was interviewed on at 1:48 p.m. He has worked here 4 months and never saw a menu with portion sizes on it. He knows that the menu is approved by a Registered Dietician He has not seen any therapeutic menus but knows there are in the facility. They rely on dining to tell them what the residents want and they serve it. He stated they post the substitutions right before the meal but don't keep them.

Class III

**0161 Records - Staff**

Based on staff interview and record review, the facility failed to maintain up to date and accurate personnel records for 4 of 4 sampled employees. (Employee A, B, C, and D/Administrator)

The findings include:

Record review of the employee file for Employee B (hired ) found a Freedom from Communicable Statement for Employee B. Record review of the document found it was not dated giving no way to know when it was received or when the doctor made the determination. Further record review for Employee B found she last received a screening on . Record review of the employee file for Employee C (hired ) found no evidence the facility obtained a statement from a health care provider documenting she did not show any signs or symptoms

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of a communicable . Further record review for Employee C found she last received a screening on .
Record review of the employee file for the Administrator/Employee D (hired ) found no evidence the facility obtained a statement from a health care provider documenting she did not show any signs or symptoms of a communicable . Further record review of the employee file for the Administrator found no evidence of an employee application or references.

The findings were confirmed during an interview with the Administrator on at 2:30 PM. She stated she had checked with the Business Office Manager, they did not have any new tests to provide, and that she did not think any of the employees had the communicable statement as the form they use did not have the information on it. She was asked about her employment application and references. She stated she was hired in . She stated she did not know what happened with her application. She then stated a new corporation bought the facility in 2012 and that she just did an enrollment package.

Class III

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**Z814 Backaround Screenina Clearinahouse**

Based on record review, and staff interview, the facility failed to register and update the agency background screening clearinghouse for 1 of 4 sampled employees currently working at the facility. (Employee B)

The findings include:

Record review of the employee file for Employee B found she was hired as a caregiver on , terminated on , and rehired on . The most recent Level II background screening for Employee B was dated . A review of the Agency's Background screening clearinghouse website on at 11:30 AM found Employee B was not listed.

During an interview with the Administrator on at 1:54 PM, she confirmed Employee B was not listed as an employee of the facility in the background screening system. She stated the Business Office Manager (BOM) was responsible for entering employees. She looked in the computer, called the BOM and said that Employee B was not showing up as an employee in the background screening system.

Unclassified