STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11967799	**02/13/2017**
NAME OF PROVIDER OR SUPPLIER **VILLA LA ESPERANZA II LLC**	STREET ADDRESS, CITY, STATE, ZIP CODE **6021 WEST PARIS STREET** **TAMPA, FL 33634**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

Two complaint investigations, (CCR# 2016014090 and CCR# 2016014160) were conducted at Villa La Esperanza II LLC on . Villa La Esperanza II LLC had deficiencies at the time of the investigation.

(License # 11788)

0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC

Based on records review and interview, the facility failed to ensure that residents were examined by a licensed health care provider within 60 days prior to admission or within 30 days following admission to the facility for three (#2, #6 and #7) of 11 residents sampled.

Findings included:

A review of Resident #2's records at 10:00 am on showed an admission date of into the facility. The only AHCA Form 1823 assessment in the file was dated (copy attached), which was signed for another facility. There was no AHCA Form 1823 health assessments assigned to this facility to be found in the record. In an interview with Staff A at 10:30 am on , they stated that there were no other records in the facility for Resident #2.

At 11:10 am on , a closed record review of Resident #6's records revealed the resident was admitted to facility on . The only AHCA Form 1823 assessment in the record was dated - 3 months after resident was admitted into facility. The assessment listed several medical conditions, including chronic kidney and low sugar, which required medications or treatments. The facility's failure to ensure that Resident #6 was examined by a physician had the potential for the resident's many ailments to go untreated for an extended period of time.

At 11:25 am on , a closed record review of Resident #7's records revealed the resident was admitted to facility on . The only AHCA Form 1823 assessment in the record was dated - 2 and ½ months after admission in the facility. The assessment listed several serious or life threatening medical conditions, including muscle wasting, , and . The assessment

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also stated that resident was to be receiving hospice services. The resident's record revealed no evidence that any hospice services were provided within the facility. The facility's failure to ensure that Resident #7 was examined by a physician had the potential for the resident's many ailments to go untreated for an extended period of time.

In an interview with Staff A at 12:30 am, the staff member stated that there were no other records in the facility for Resident #6 or Resident #7.

Class III

0167 - Resident Contracts - 58A-5.025 FAC

Based on observation, interview and record review, the facility failed to offer contracts for execution before, or at the time of admission, for seven (#5, #6, #7, #8, #9, #10 and #11) of eleven resident records sampled. Additionally, the facility failed to provide a refund to the resident or responsible party within 45 days after the discharge of the resident for one (Resident #8) of seven residents reviewed for compliance with refund requirements that conform to Section 429.24(3), F.S.

Findings included:

During a tour of the facility at 9:30 am on , Resident #5 was observed in a a relative. An interview with Resident #5 and the relative revealed that the resident had moved into the facility 3 days before, on . Resident #5's belongings were observed in the the set up with items hanging in the closet. There were no boxes or bags seen in the would suggest a move in on that date. An attempted review of the resident's records revealed that the facility had no records for Resident #5. Staff A stated that the facility had no records for Resident #5 because the resident was new and had just moved in. A review of the facility's Admission/Discharge Log revealed that Resident #5 had an admission date of .

A review of Resident #6's records revealed that the resident was admitted to the facility on . The contract in the record was dated and signed by the resident and an unknown staff member of the facility that signed only as "Villa La Esperanza". The method of payment for a deposit and rent was listed as "cash" - no receipt was found in the record. The date on the contract was 18 days after the resident was admitted to the facility (copy attached).

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A review of Resident #7's records revealed that the resident was admitted to facility on . The contract in the record was dated and signed by the resident and an unknown staff member of the facility that signed only as "Villa La Esperanza". The method of payment for a deposit and rent was listed as "cash" - no receipt was found in the record. The date on the contract was 17 days after the resident was admitted to the facility (copy attached).

A closed record review for Resident #9, #10, and #11 was conducted. The review of Resident #9's record showed a demographic sheet with an admission date of and the contract showed a signature and date of (19 days later). A review of Resident #10's demographic sheet showed a date of admission of and no contract on file. A review of Resident #11's record showed a demographic sheet with the admission date of and a contract signed and dated (6 days later).

A closed record review for the contract and financial records for Resident #8 was attempted at 11:00 AM on . Staff A was asked to provide the resident's records and any pertinent financial documents that the facility had for Resident #8, in order to verify if a refund had been paid to the resident. Staff A stated that they had no recollection of Resident #8 ever being in the facility at all. After Staff A had some time to search the facility, the staff member stated that there were no records in the facility pertaining to Resident #8. The facility's Admission/Discharge log was reviewed and Resident #8 was not listed on any of the pages (copy attached).

A phone interview was conducted with another State Agency at 8:50 AM on . The manager from the State Agency confirmed that Resident #8 had entered the facility on , paid $500.00 and left three days later. An agreement was made for a pro-rated refund of $150.00 to Resident #8. The manager from the State Agency stated that Resident #8 received a refund check on and that the check "bounced" due to insufficient funds.

Class III