STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11963788	**02/16/2017**
NAME OF PROVIDER OR SUPPLIER **PANORAMA LIVING**	STREET ADDRESS, CITY, STATE, ZIP CODE **1030 BALMY BEACH DRIVE** **APOPKA, FL 32703**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A complaint investigation (CCR 2016012591) was conducted on , , . Panorama Living, license #8705, had a deficiency at the time of the investigation.

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on observations, record reviews, and interviews, the facility failed to provide care and services appropriate to the needs of residents accepted for admission to the facility, failed to assess appropriately for changes in condition, and failed to notify the health care provider when a resident exhibited a significant change for 1 of 3 sampled residents (#1).

Findings:

Record review for resident #1 revealed a health assessment form 1823 dated that listed a diagnoses of .

A communication note dated at 4:15 PM read staff B, an unlicensed staff member and identified as the facility supervisor, "reported of resident #1 placing the pinky finger to his mouth and an open spot. Resident #1 unable to remember and keeps biting it. Closely monitor it."

There was no documented evidence a health care provider was notified of the open area on his finger.

A communication note dated at 2:30 PM read resident #1 "just smiles and when reminded to remove his finger from his mouth, he obeys."

A note dated at 3:15 PM reflected that an attempt was made to cover resident #1's right pinky finger with a bandaid but he continued to bite the finger. The open area on the skin was without redness or drainage, and was slightly .

There was no documented evidence a health care provider or a licensed staff member assessed the open area between and .

A note dated at 4:00 PM read staff D, an unlicensed caregiver, "reported of wrapping resident #1's pinky finger with gauze to change the texture when biting and prevent him from doing it."

A note dated at 9:46 AM read staff B reported when staff C, an unlicensed caregiver, "took resident #1 to the clean him up, staff C removed the gauze from the right little finger and

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notified the supervisor resident #1 finger is discolored (greenish discoloration) with at the knuckle. The supervisor called the emergency ambulance per instructions to send to the hospital."

There was no documented evidence a health care provider was notified when resident #1 developed a discoloration to his finger and when he was sent to the hospital.

A note dated at 5:10 PM read resident #1 returned to the facility from the hospital. There was no documented evidence a health care provider was notified of his return from the hospital.

A note dated at 9:56 AM reflected that home health care was ordered.

A note dated at 1:00 PM reflected that a health care provider was notified of the finger and hospital discharge orders.

A note dated at 1:45 PM read, "seen and examined by a health care provider, was notified/reviewed of the resident's right 5th finger, on ."

During an interview with staff C on at 1:55 PM, she said she saw the gauze off his finger on , when she assisted him in the .

Observation of the right pinky finger on at 2:00 PM revealed the finger was covered with gauze. The administrator removed the gauze. Resident #1 verbalized pain when the gauze was removed. The right pinky finger was dry, black, and from the tip of the pinky down to the palm of his hand. The pinky was folded over and attached to the palm of his hand. Observation of his left hand revealed it was contracted.

During an interview with the administrator, a registered nurse, on at 2:05 PM, she said the health care provider was not notified when the open area to the finger was first noted on because "it was just an ." She said the communication notes in the resident's record were written by her and on , she was the one who instructed the supervisor to send resident #1 to the hospital.

During an interview with staff D on at 2:10 PM, she said she applied the gauze to the pinky finger on to prevent the resident from biting it.

There was no documented evidence a health care provider ordered a gauze dressing to be applied.

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During an interview with the administrator on at 2:15 PM regarding the finding a health care provider was not notified when the resident was sent to the hospital on , she said "I was on vacation at that time. I just told the supervisor to call 911," "I don't know if she called the doctor." The administrator said she was on vacation from through .

During an interview with the unlicensed supervisor on at 2:20 PM, she said she did not call a health care provider, she only called the administrator. She said the gauze dressing that off the finger on was the same gauze dressing applied on .

On at 3:00 PM, the administrator said she assessed the open area on the pinky on . She was at the facility almost daily, and she did not document every time she saw the .

A hospital discharge summary dated reflected that resident #1 presented with right 5th digit necrosis and he was transferred to another hospital for an orthopedic evaluation.

A hospital consult report dated reflected that resident #1 had a diagnoses of .

A hospital discharge summary dated read, "orthopedics was consulted who recommended no , intervention as the digit will auto amputate."

There was no evidence the right pinky finger of resident #1 was assessed for changes from , when the unlicensed staff applied the gauze, through when the gauze was removed and the finger was noted to be discolored.

Class II