

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965743	(X3) DATE SURVEY COMPLETED 02/23/2017
NAME OF PROVIDER OR SUPPLIER CENTURY OAKS	STREET ADDRESS, CITY, STATE, ZIP CODE 4001 STACK BOULEVARD MELBOURNE, FL 32901	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A complaint investigation (#2017000274) was conducted on , 2017 through 2017. Century Oaks Senior Living, license #10095, had a deficiency at the time of the visit

D163 - Records - Resident, Penalties for Alteration - 429.49 FS

Based on observations, record reviews, and interviews, the facility failed to ensure resident records were not altered or falsified for 2 of 12 sampled resident records (#6 & #15).

1. In an interview with resident #15 on at 11AM who stated she received her medications late. The facility made changes to her and another medication. According to the resident, she doesn't know why; she always have taken the same medications at the same time. She got them both at 9 AM before it was one pill at 7 AM and the other at 9 AM that is how she wanted them. The resident stated she would continue to refuse the medication until they change it back. She further stated since, she moved to the facility her medications have been a mess.

Resident record review for resident # 15 revealed a health assessment report dated that listed diagnoses of and high . She needed assistance with self-administration of medications.

A fax dated requested a prescription for 0.25 milligrams (mg) to be sent to a local pharmacy. Another fax was sent to another healthcare provider. The healthcare provider's name and fax number was whited out and another healthcare provider's name written over it.

A prescription dated indicated 0.25 mg twice daily. The Medication Observation Record (MOR) dated , 2017 indicated was refused on AM and AM; and given on PM, PM only and given on AM & PM, AM & PM, AM & PM, AM & PM and AM and PM, with a total of 12 pills used.

count sheet indicated on

- PM that 9 pills were available, 1 was given and 8 pills were left available
- 8 pills were available, 1 was given and 7 pills were left available
- 7 pills were available, 2 pills given and 6 pills were left available
- 6 pills were available, 1 pill was given and 5 pills were left available
- 5 pills were available 1 pill was given and 4 pills were left available
- 4 pills were available, 1 pill was given and 3 pills were left available
- 3 pills were available, 1 pill used to give and 2 pills were left available

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 03/06/2017
FORM APPROVED

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- 2 pills were available, 1 pill was used and 1 pill was left available - 1 pill used and zero were left available There was no explanation as to why the MOR indicated the resident took 12 pills from to, when only 9 pills were available. In an interview with the administrator on at 3:30 PM, who stated regarding the fax that the staff should have created 2 separate fax cover sheets rather than using the same document to fax another healthcare provider. 2. Record review for resident #6 revealed a progress note dated that reflected the resident had a 1 week supply of medications from the facility preferred pharmacy. His wife was informed that new orders would need to be authorized by a health care provider and Walgreens pharmacy would fill the medications until the new orders were authorized. Observation revealed there was a white liquid eraser present at the end of the progress note. There was writing under it and the first initial and last name of a facility employee was written on top of it. During an interview with the administrator on at 4:00 PM, she confirmed the finding and did not provide an explanation. Class III		