STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968355	02/23/2017
NAME OF PROVIDER OR SUPPLIER **A CASA MANGO ASSISTED LIVING FACILITY**	STREET ADDRESS, CITY, STATE, ZIP CODE **6800 MANGO AVE SO GULFPORT, FL 33707**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

Z813 - Results of Screening & Notification In File - 59A-35.090(3)(c), FAC

Based on record review and interview, the facility failed to maintain eligibility results of employee Background Screening in employees' personnel files for 3 of 5 employees providing direct care services for a current census of 6 residents.

Findings included:

Per employee record reviews conducted at the facility on , Staff B began employment providing resident care services at the facility on and . Staff B's employee file contained an AHCA Background Screening Result deeming Staff B eligible for employment on . Per review of AHCA Background Screening website, Staff B was deemed eligible for employment on . Staff B's employee file did not contain the current Background Screening eligibility result. Staff D began employment providing resident care services at the facility on ; Staff E began employment providing resident care services at the facility on . There were no Background Screening eligibility results found in Staff D's and Staff E's personnel files.

Per review of the facility's staff schedule, Staff B works alone with residents on the 4:00pm-12:00pm shift; Staff D works alone with residents on weekends from 8:00am-8:00pm; Staff E works alone with residents on weekends from 8:00pm-8:00am.

Interviews conducted at the facility on with both the facility Owner and Staff A confirmed accuracy of staff schedule and hours worked by each employee as scheduled.

Per interview conducted with the facility Owner on at 12:30pm, the owner stated she hired two new staff and knows they have background screening done at other employment and she just hasn't had a chance to print them and put in their employee files.

Unclassed

Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on record review and interview, the facility failed to maintain the employment status of all employees within the Background Screening Clearinghouse, including Initial employment status and any changes in status within 10 business days, for 3 of 5 employees providing direct care services for a

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current census of 6 residents.

Findings included:

Per employee record reviews conducted at the facility on , Staff C began employment providing resident care services at the facility on ; Staff D began employment providing resident care services at the facility on ; Staff E began employment providing resident care services at the facility on .

Per review of the facility's staff schedule, Staff C works alone with residents on the 12:00pm-8:00am shift; Staff D works alone with residents on weekends from 8:00am-8:00pm; Staff E works alone with residents on weekends from 8:00pm-8:00am.

Interviews conducted at the facility on with both the facility Owner and Staff A confirmed accuracy of staff schedule and hours worked by each employee as scheduled.

Per review of AHCA Background Screening website, Staff C, Staff D, & Staff E are not listed on the facility's Employee roster.

Unclassified

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0000 - Initial Comments

Assisted Living Facility

An unannounced complaint survey, (CCR# 2016014397), was conducted on .

A Casa Mango Assisted Living Facility, (License # 12273), had deficiencies at the time of this visit.

0077 - Staffing Standards - Administrators - 429.176 FS; 58A-5.019(1) FAC

Based on observation, record review and interview, the facility failed to ensure that the facility is under the supervision of an Administrator who is responsible for the operation and maintenance of the facility including the management of all staff and the provision of appropriate care to all residents (6 of 6 current residents) as required.

Findings included:

Per observation, record reviews, and interviews conducted at the facility on , the facility has been operating without an Administrator since 11/ .

Upon entry to the facility on at 10:00am, Surveyors requested to speak with the Administrator. Staff A stated there is no current Administrator and there hasn't been one since the previous Administrator left on .

Per review of the facility's employee roster on the AHCA Background Screening website, the previous Administrator's employment ended . As of review, there is no identified facility Administrator.

Per employee record reviews, neither the facility Owner nor personal care staff has completed core training and core competency test requirements as needed to serve as facility Administrator.

Per interview at 12:30pm, the facility Owner acknowledged that the facility has been without an Administrator since and stated she has been trying to find/hire a new Administrator.

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Class III

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on record review and interview, the facility failed to ensure that newly hired staff submitted a statement from a health care provider that the person does not have any signs or symptoms of a communicable including for 2 (Staff C and Staff D) of 3 employees reviewed.

Findings included:

Per employee record reviews conducted at the facility on , Staff C began employment providing resident care services at the facility on ; Staff D began employment providing resident care services at the facility on . There were no statements completed by a licensed healthcare provider attesting to freedom from communicable including in Staff C and Staff D personnel files.

Staff C and Staff D are listed on the facility staff schedule and hours worked by each as Resident Aides/Medication Techs was confirmed during interviews with both the facility Owner and Staff A on .

Class III

0083 - Training - First Aid and - 58A-5.0191(4) FAC

Based on record review and interviews, the facility failed to ensure that a staff member (Staff A) who has First Aid training was on staff. Per record reviews and interviews conducted at the facility on , 3 (Staff A, E, and D) of 5 employee records reviewed contained no evidence of current training in First Aid:

Findings included:

Surveyors found no certificate evidencing First Aid training in Staff A's personnel file. Staff A was the only staff observed working during facility visit and the only staff scheduled to provide resident care services weekdays from 8:00am to 4:00pm. Per interview, Staff A stated she is the only

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staff working during these weekday hours.

Surveyors found no certificate evidencing First Aid training in Staff E's personnel file. Per review of staff schedules, Staff E is the only staff working at the facility on weekends from 8:00pm to 8:00am. Staff D's personnel file contained a First Aid training certificate valid - ; as of review, there was no evidence of current training. Per review of staff schedules, Staff E is the only staff working at the facility on weekends from 8:00am to 8:00pm.

Interviews conducted at the facility on with both the facility Owner and Staff A confirmed accuracy of staff schedule and hours worked by each employee as scheduled.

Class III

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC

Based on record review and interviews, the facility failed to ensure that 2 of 5 staff who provide residents (6 of 6 current residents) assistance with self-administration of medications have successfully completed training as required. The facility failed to ensure that 1 of 5 staff who provide residents assistance with self-administration of medications has successfully completed initial 4-hour training and failed to ensure that 1 of 5 staff who provide residents assistance with self-administration of medications has successfully completed annual 2-hour updates on providing assistance with self-administration of medications and safe medication practices in an Assisted Living Facility.

Findings included:

Per employee record reviews, the Personnel record for Staff C contained a certificate for a 2-hour training update on providing assistance with self-administration of medications dated . There was no certificate indicating Staff C completed initial 4-hour training on providing assistance with self-administration of medications.

Per employee record reviews, the Personnel record for Staff E contained a certificate for 4 hours training on providing assistance with self-administration of medications dated . There was no certificate indicating Staff E completed an annual 2-hour training update as required.

Staff C and Staff E are listed on the facility staff schedule, and hours worked by each as Resident

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Aides/Medication Techs were confirmed during interviews on with both the facility Owner and Staff A. Record reviews and interviews with both the Owner and Staff A confirmed that all direct care staff are unlicensed personnel who provide residents assistance with self-administration of medications.

Class III

0090 - Training - - 58A-5.0191(11) FAC

Based on record review and interviews, the facility (with current census of 6 residents) failed to ensure that all direct care staff receive at least one hour of training in the facility's policies and procedures regarding ( ) within 30 days after employment.

Findings included:

Per record reviews and interviews conducted at the facility on , 3 of 5 employee records reviewed contained no evidence of training in the facility's policies and procedures regarding .

Staff C began employment providing resident care services at the facility on 11/ ; Staff D began employment providing resident care services at the facility on ; Staff E began employment providing resident care services at the facility on . There was no evidence of training in the facility's policies and procedures regarding ( ) in Staff C, Staff D, and Staff E personnel files.

Staff C, Staff D, and Staff E are listed on the facility staff schedule, and hours worked by each as Resident Aides/Medication Techs were confirmed during interviews on with both the facility Owner and Staff A.

Class III