

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968474	(X3) DATE SURVEY COMPLETED 03/06/2017
NAME OF PROVIDER OR SUPPLIER OAKMONTE VILLAGE OF LAKE MARY-CORDOVA	STREET ADDRESS, CITY, STATE, ZIP CODE 1001 ROYAL GARDENS CIR LAKE MARY, FL 32746	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

The re-licensure survey was conducted on . Oakmonte Village of Lake Mary-Cordova Assisted Living (License #12350) had deficiencies at the time of the visit.

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on personnel record review and interview, the facility, which has a licensed capacity of 153 residents, failed to maintain a written job description for 1 of 4 sampled staff (B).

Findings:

Review of the personnel records for Staff B (Med Tech) revealed a job description for housekeeping.

In an interview with Staff B on , at 2:25 PM, she stated she was hired for housekeeping, but changed positions and is now a Med Tech. She stated she received all the training required for the med tech position.

In an interview with the administrator on at 3:15 PM, she confirmed there was no job description for staff B's new position as med tech in her personnel record. She stated this was likely an oversight and she would prepare a job description for her.

Class III

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on observation, record review and interview, the facility failed to ensure its menus were conspicuously posted or easily available to residents; to follow its menus and to note substitutions before or when the meal was served, in 1 of 2 buildings (Sienna).

Findings:

Dining observation was made at Sienna Memory Care building on at 11:30 a.m. It revealed that there were no menus posted or available to residents to review. The only place the menus were posted was inside the kitchen for the dietary staff to use. When asked what the menus were for the week, the dietary manager stated that he was using Cycle 3 menus for the week of .

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

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A review of the Cycle 3 menus for Monday () revealed the lunch menus were 1 cup Spaghetti, 4 ounce (oz.) meat sauce, 1 slice garlic toast, 1/2 cup tossed salad, 1/2 cup vanilla pudding and 6 oz. fruit punch/lemonade. At about 11:45 a.m. lunch was being served. The entree comprised of chicken patties with a drop of red sauce on top, served in between 2 buns; one dinner roll and some pasta-like spaghetti sprinkled with green herbs, on the same plate. On at 11:45 a.m. the dietary manager stated that he never posted the menus or substitutions outside the kitchen; he did not think that the residents would read them. He stated that he served spaghetti with sauce today, i.e. he put tomato sauce on top of the chicken patties and had spaghetti on the side. He said that some residents did not like meat sauce. At 12:30 p.m. the administrator who was in charge of the Sienna Building also confirmed that regular and therapeutic menus including substitutions, when applicable, were not posted and available to residents. Class III D167 - Resident Contracts - 58A-5.025 FAC Based on record review and interview the facility did not ensure resident's contracts contained all the required information for 2 of 2 sampled resident records reviewed (#2 and #13). Findings: A review of resident #2's record revealed the resident's contract was dated and record review for resident #3's contract was dated . Further record review revealed both resident contracts did not have a refund policy. On at 4:00 PM, the executive director, after reading the resident contract, confirmed that she could not find the refund policy in the contract. Class .		