

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 04/07/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11911115	(X3) DATE SURVEY COMPLETED 03/23/2017
NAME OF PROVIDER OR SUPPLIER RULEME PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 2808 RULEME STREET EUSTIS, FL 32726	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0090 - Training -

- 58A-5.0191(11) FAC

Based on record review and interview, the facility failed to ensure staff received training in Policy and Procedures within 30 days of hire for 2 of 3 sampled staff (Staff A and Staff C).

Findings:

On , a record review was conducted of Staff A's personnel record. The personnel record revealed that Staff A was hired on . There was no documentation of Policy and Procedures (P&P) training.

On , a record review was conducted of Staff C's personnel record. The personnel record revealed that Staff C was hired on . There was no documentation of P&P training.

On at 1:29 PM, an interview was conducted with the facility Administrator. The Administrator was asked to produce documentation of P&P training for Staff A and Staff C. No documentation was provided.

Class III

0092 - Food Service - General Responsibilities - 58A-5.020(1) FAC

Based on observation and interview, the facility failed to ensure food was served in a safe and sanitary manner for 21 of 21 residents.

Findings:

An observation of the lunch service on revealed lunch was being served from a steam table in the kitchenette next to the dining . While observing the lunch service, the dietary aid wore gloves while dishing food onto plates. The dietary aid was observed to pick up plates with her thumb extended into the eating surface of the plate. Between serving plates, the dietary aid was observed to touch the wood surface at the front of the steam table. She was also observed to pick up bread slices with her gloved hands and put them on the dinner plates. When asked why she was not using a tong to pick up the bread, she stated she "didn't know she needed to." When asked if she was supposed to pick up plates with her thumb extended into the plates eating surface, she stated "no, I should pick them up like this." The dietary aide demonstrated picking up plates with an open palm from the bottom of the plate.

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An interview was conducted with the Certified Dietary Manager on _____ at 12:30 PM. He stated the dietary aide should have used tongs for the bread. He also confirmed she should not have put her thumbs on the eating area of the plate while serving. Class III 0000 - Initial Comments A Biennial Re-licensure survey was conducted on _____, 2017 at Ruleme Place (facility license number 7151). Deficient practice was identified during the survey. 0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC Based on record review and interview, the facility failed to ensure the Resident Health Assessment (AHCA Form 1823) was complete for 1 of 2 residents (Resident #7). Findings: On _____, a review of Resident #7's medical record revealed a Resident Health Assessment (AHCA Form 1823), dated _____. A review of the Resident Health Assessment revealed on page 1, the facility address, telephone number and contact person information was missing. On page 2, the Activities of Daily Living section showed that Resident #7 needs supervision for ambulation, bathing, dressing, _____, toileting and transferring, but the health assessment does not indicate to what extent and type of supervision is needed. On page 4, the medical certification is not complete but missing the medical license number of the medical examiner and the address and telephone number of the examiner. An interview was conducted with the Customer Care Director on _____ at 1:05 PM. She confirmed the following information was omitted on the Resident Health Assessment, AHCA Form 1823: On page 1, the facility address, telephone number and contact person information was missing. On page 2, the Activities of Daily Living section showed that Resident #7 needs supervision for ambulation, bathing, dressing, _____, toileting and transferring, but the health assessment does not indicate to what extent and type of supervision is needed. On page 4, the medical certification is not complete but missing the medical license number of the medical doctor and the address and telephone number of the examiner. Class III		

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0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC Based on record review and interview, the facility failed to obtain a new Resident Health Assessment (AHCA Form 1823) following a significant change in a resident's health status, specifically admission to the care of hospice for 1 of 2 residents (Resident #7). Findings: On [REDACTED], a review of Resident #7's medical record revealed an admit date to hospice care of [REDACTED]. Further review showed the most recent Resident Health Assessment (AHCA Form 1823) was dated [REDACTED], prior to admission to hospice care, a significant change in the health status of Resident #7. An interview was conducted with the Customer Care Director on [REDACTED] at 10:45 AM. She confirmed that following the admission to hospice care, a significant change, a new Resident Health Assessment was not obtained for Resident #7. Class III 0078 - Staffing Standards - Staff - 58A-5.019(2) FAC Based on record review and interview, the facility failed to obtain documentation stating that staff is free of communicable [REDACTED] within 30 days of the staff member's hire date for 1 of 3 sampled staff (Staff B). Findings On [REDACTED], a record review was conducted of Staff B's personnel record. The personnel record revealed Staff B was hired on [REDACTED]. There was no documentation that Staff B was free of communicable [REDACTED] in the record. On [REDACTED] at 1:29 PM, an interview was conducted with the facility Administrator. The Administrator was asked to produce documentation of Staff B's communicable [REDACTED] statement. No documentation was provided. Class III 0081 - Training - Staff In-Service - 58A-5.0191(2) FAC		

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Based on record review and interview, the facility failed to ensure that staff were trained within 30 days of hire in control, activities of daily living and behavioral needs, and nutritional and safe food handling for 2 or 3 sampled staff (Staff B and Staff C). Findings On , a record review was conducted on Staff B's personnel record. The personnel record revealed that Staff B was hired on . There was no documentation that Staff B received training in activities of daily living (ADL) and behavioral needs within 30 days of hire. There was no documentation that Staff B received training in nutritional and safe food handling within 30 days of hire. On , a record review was conducted of Staff C's personnel record. The personnel record revealed that Staff C was hired on . There was no documentation that Staff C received training in control within 30 days of hire. On at 1:29 PM, an interview was conducted with the facility Administrator. The Administrator was asked to produce documentation of Staff B's training in the areas of ADL and behavioral needs training, and nutritional and safe food handling. The Administrator was also asked to produce documentation of Staff C's training in control. No documentation was provided. Class III 0082 - Training - / - 58A-5.0191(3) FAC Based on record review and interview, the facility failed to ensure that staff received training within 30 days of hire for 1 of 3 sampled staff (Staff A). Findings On , a record review was conducted of Staff A's personnel record. The personnel record revealed that Staff A was hired on . There was no documentation of training within 30 days of hire. On at 1:29 PM, an interview was conducted with the facility Administrator. The Administrator was asked to produce documentation of Staff A's training. No documentation was provided. Class III		

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0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC Based on record review and interview, the facility failed to ensure that staff received initial 4-hour training in assistance with medication self-administration for 2 of 3 sampled staff (Staff B and Staff C). Findings On , a record review was conducted on Staff B's personnel record. The personnel record revealed that Staff B was hired on . There was no documentation of the initial 4-hour training for assistance with medication self-administration. On , a record review was conducted of Staff C's personnel record. The personnel record revealed that Staff C was hired on . There was no documentation of the initial 4-hour training for assistance with medication self-administration. On at 1:29 PM, an interview was conducted with the facility Administrator. The Administrator was asked to produce documentation of the initial 4-hour training in assistance with medication self-administration for Staff B and Staff C. No documentation was provided. Class III		