

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 04/10/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968966	(X3) DATE SURVEY COMPLETED 03/28/2017
NAME OF PROVIDER OR SUPPLIER GENTRY PARK ORLANDO	STREET ADDRESS, CITY, STATE, ZIP CODE 3201 CENTER POINT DR ORLANDO, FL 32825	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An Extended Congregate Care (ECC) and a Limited Nursing Services (LNS) monitoring visit was conducted on 03/28/2017. Gentry Park Orlando, license #12797, had deficiencies at the time of the visit.

0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC

Based on observations, record review and interviews the facility retained 1 of 1 resident who exceeded the Assisted Living Facility (ALF) residency criteria (#1).

Findings:

Observations during a tour of the facility on 03/28/2017 at 1:45 PM revealed resident #1 was sitting in a wheelchair in the day room. She had a flat affect, she did not respond to a verbal greeting, and she did not make eye contact.

During an interview with staff F on 03/28/2017 at 1:56 PM, she said resident #1 required the assistance of 2 people to transfer her and said she had to be lifted during transfers.

During an interview with staff E on 03/28/2017 at 1:58 PM, she said resident #1 required total assistance with transferring.

Observations made during a transfer of resident #1 from her wheelchair to a recliner on 03/28/2017 at 2:02 PM revealed 2 caregivers placed their arms under each of her arms and lifted her during the transfer. Resident #1 had her arms across her chest and she did not participate during the transfer.

During an interview with staff A on 03/28/2017 at 2:15 PM, she said resident #1 required total assistance with transferring.

Record review for resident #1 revealed she was admitted to the facility on 03/28/2017. An admission health assessment form 1823 dated 03/28/2017 reflected that she required assistance with transfers.

Progress notes in her record reflected that on 03/28/2017, and 03/28/2017 she was unable to bear weight and was unable to assist during transfers.

During an interview with the administrator and the director of health services on 03/28/2017 at 5:30 PM, they

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confirmed the findings. Class III 0078 - Staffing Standards - Staff - 58A-5.019(2) FAC Based on personnel record reviews and interview, the facility failed to ensure that 1 of 4 staff submitted a healthcare provider statement that indicated freedom from communicable including within 6 months prior to hire or within 30 days of hire (B). Findings: Personnel record review for staff B, a caregiver hired on revealed no evidence of a healthcare provider statement that indicated freedom from communicable including , as required. During an interview with the administrator on at 5:30 PM, he confirmed the finding. Class III 0081 - Training - Staff In-Service - 58A-5.0191(2) FAC Based on personnel record reviews and interview, the facility failed to ensure 2 of 4 sampled staff (A & C) received required in-service training within 30 days of hire. Findings: Personnel record review for Staff A, an unlicensed caregiver, revealed a hire date of Personnel record review for staff C, an unlicensed caregiver, revealed a hire date of There was no documented evidence in the records to indicate staff A and staff C received 3 hours of in-service training that covered Activities of Daily Living and Behavioral Needs within 30 days of employment, as required. On at 6:00 PM, the administrator confirmed the findings. Class III		

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0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC Based on personnel record reviews and interviews, the facility failed to ensure that 1 of 3 unlicensed staff (C) who provided assistance with self-administration of medications received the initial 4 hour training. Findings: Personnel record review for staff C revealed a certificate of completion dated for a 2 hour update on assistance with self-administration of medications. There was no evidence staff C received the initial 4 hour training. During an interview with the director of health services on at 6:00 PM, she confirmed staff C provided assistance with self-administration of medications and she confirmed he did not receive the initial 4 hour training. Class III 0090 - Training - - 58A-5.0191(11) FAC Based on personnel record reviews and interviews, the facility failed to ensure that 4 of 4 sampled staff (A, B, C & D) received the required in-service training on the facility's policies and procedures regarding (.) within 30 days of hire. Findings: 1. Personnel record review for staff A, a caregiver, revealed a hire date of 2. Personnel record review for staff B, a caregiver, revealed a hire date of 3. Personnel record review for staff C, a caregiver, revealed a hire date of 4. Personnel record review for staff D, a registered nurse, revealed a hire date of There was no evidence staff A, B, C, and D received the required in-service training regarding On at 6:00 PM, the administrator confirmed they did not receive the training.		

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Class III D163 - Records - Resident, Penalties for Alteration - 429.49 FS Based on observations, record review, and interviews the facility failed to ensure resident records were not altered or falsified for 1 of 1 sampled resident records (#1). Findings: Record review for resident #1 revealed a health assessment form 1823, dated ... , that was altered. The section that described how much assistance resident #1 required with transferring had a check mark that was crossed out in the "total assist" column. The question that pertained to whether her needs could be met in an assisted living facility had a check mark that was crossed out next to the answer "no." The form reflected that observation of her whereabouts and reminders for important tasks were required every 4 hours and "every 4 hours" was crossed out. The date next to the alterations was ... , which was after a health care provider signed the form on ... On ... at 6:00 PM, the administrator and the director of health services confirmed the form was altered and said they did not know who altered it. Class III E208 - ECC - Records - 58A-5.030(9) FAC Based on observations, record reviews, and interviews, the facility failed to maintain a service plan for 1 of 1 residents (#1) who required Extended Congregate Care (ECC) services. Findings: During the entrance conference with the administrator and the director of health services on ... at 1:15 PM, they said there were no residents who received ECC services. Observations during a tour of the facility at 1:45 PM revealed resident #1 was sitting in a wheelchair in		

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the day . She had a flat affect, she did not respond to a verbal greeting, and she did not make eye contact. During an interview with staff E on at 1:58 PM, she said resident #1 required total assistance with her Activities of Daily Living (ADLs) and total assistance with transferring. During an interview with staff A on at 2:15 PM, she said resident #1 required total assistance with her ADLs and transfers. Record review for resident #1 revealed she was admitted to the facility on An admission health assessment 1823 form dated reflected that she required total assistance with , and toileting. Her record did not contain an ECC service plan, as required. During an interview with the administrator and the director of health services on at 6:00 PM, they confirmed the facility did not maintain the required ECC documentation. Class		