

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 04/10/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11910126	(X3) DATE SURVEY COMPLETED 04/04/2017
NAME OF PROVIDER OR SUPPLIER GRAND VILLA OF ALTAMONTE SPRINGS	STREET ADDRESS, CITY, STATE, ZIP CODE 433 ORANGE DRIVE ALTAMONTE SPRINGS, FL 32701	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A Complaint investigation 2017001710 was conducted on _____ and _____, Grand Villa of Altamonte Springs had deficiencies at the time of the visit.

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on record review and interviews, the facility failed to provide a proper discharge notice to 1 of 2 sampled residents after a hospitalization (#4).

Findings:

Review of the Admission/discharge log on _____ revealed resident #4 was admitted to the facility on _____. The resident was discharged on _____ with a reason "HLOC" (higher level of care) noted. Further review revealed there was no location of discharge was documented.

In an interview with resident #4's daughter on _____ at 12:30 PM, she said the facility made the decision not allow her father to return from the hospital. He was sent to the hospital for _____ in his legs and a _____ (location/severity unknown). While being discharged from the hospital, the facility called her and said they had determined her father was inappropriate to return to the facility. There was no letter sent to the family and no written 45-day notice was provided to the family. The daughter was told over the phone that they would have to find another place for her father. She was told he was not allowed to return with Hospice care.

In an interview with the Resident Care Director on _____ at 12:40 PM, she said resident #4 required a level of care they could not provide with a standard license. When asked why he was not allowed to return with Hospice care, she said they still could not provide the care needed when Hospice was not in the facility. She said she was not sure why written notice was not given.

Class III