

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 04/27/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964889	(X3) DATE SURVEY COMPLETED 04/17/2017
NAME OF PROVIDER OR SUPPLIER ARBOR COVE ALF OF FLORIDA INC	STREET ADDRESS, CITY, STATE, ZIP CODE 305 NORTH HIAWASSEE RD ORLANDO, FL 32835	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments A Complaint investigation #2017002633 was conducted on _____, Arbor Cove ALF of Florida, Inc., license # 9443, had deficiencies at the time of the visit. 0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC Based on record reviews and interviews the facility failed to provide care and services appropriate to the needs of residents accepted for admission to the facility and did not make sure healthcare provider orders for medications were followed for 1 of 3 sampled residents (1). Findings: Resident record review for resident #1 revealed a health assessment reports dated _____ and that listed diagnoses of high _____ and _____. He needed assistance with self-administration of medications. Prescription label dated 4/6 indicated _____ (_____) 75 milligrams (mg) at bedtime. The _____ 2017 Medication Observation Record listed _____ 75 mg at bedtime and it had staff initials circled on 4/7 and _____. Another page of the Medication Observation Record (MOR) listed _____ 75 mg at bedtime and had staff initials circled on 4/4 at 10 PM. The back page of the MOR indicated the medication was not given "old pack finished -awaiting a new pack". In an interview with the administrator on _____ at 3 PM who stated the staff gave the medication; although the MOR indicated, the resident did not get the medication. She had overlooked the medication packet and the resident was given the medication. Class III 0054 - Medication - Records - 58A-5.0185(5) FAC Based on record review and interview the facility did not ensure the Medication Observation Record (MOR) was kept updated for 2 of 3 sampled residents (#1 & #2). Findings: The _____ MOR for resident #1 listed _____ (_____) 75 milligrams (mg) at bedtime and was blank on _____. The MOR also listed _____ 1 mg 4 times daily at 6 AM, 12 PM, 6 AM and 11 PM and was blank on _____ at 6 AM. The _____ count sheet indicated 1 pill was used on _____ at 5 AM.		

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The MOR for resident #2 listed Dicyclomide 20 mg 4 times a day at 9 AM, 12 PM, 5 PM and 9 PM and was blank on at 9 PM. In an interview with the administrator on at 3 PM who said the staff gave the medications but forgot to sign the MOR. Class III 0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC Based on record review and interview the facility failed to ensure written medication orders from the health care provider was obtained within 10 working days. A faxed or electronic copy of a signed order was acceptable for 1 of 3 sampled residents (1). Findings: Resident record review for resident #1 revealed the 2017 MOR listed () 75 milligram (mg) one at bedtime given from 4/1 to 4/3 and circled on 100 mg at bedtime was given on 4/5 and indicated on 4/6 75 at bedtime was started on 50 mg daily at 12 PM was started on 4/8 The administrator stated on a 2:45 PM that she had the telephone orders in a folder. The orders provided for review revealed the following: Telephone order dated indicated increase 75 at bedtime Telephone order dated indicated increase 100 mg at bedtime Telephone order dated indicated decrease to 50 mg at noon, decrease 75 mg to bedtime The orders did not have the signature of the prescribing healthcare provider. In an interview with the administrator on at 3 PM who confirmed the telephone, orders were received over 10 days ago and needed the signature of the prescribing healthcare provider. Class III		