STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968121	04/20/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
R AND C ULTIMATE CARE, LLC	**2660 SE WESTSIDE AVE PALM BAY, FL 32909**

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A re-licensure survey was conducted on . R and C Ultimate Care (license #12039) had deficiencies at the time of the visit.

0053 - Medication - Administration - 58A-5.0185(4) FAC

Based on observation, record review and interview, the facility allowed unlicensed staff to monitor sugar levels for 2 residents (#2 & #8).

Findings:

In an interview with Staff B on at 11:10 AM, she stated that 2 of the residents in her house were and she did the finger sticks to monitor their sugars every morning. She said she kept the results on her notepad. Neither resident required .

Observation of Staff B's notepad revealed sugar readings for Resident #2 and #8 on , and .

In an interview with the manager on at 2:30 PM, she said she did not realize that unlicensed staff could not monitor sugar. She thought the new rules for unlicensed staff had taken effect in 2016.

Class III

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on Personnel Record review and interview, the facility failed to ensure 2 of 4 sampled staff who provide direct care (#A and #B) received the required in-service training within 30 days of employment.

Findings:

1. Personnel record review for Staff #A, hired , revealed there was no documentation to confirm she had completed the required in-services covering: 1) the facility's elopement response policies and procedures and 2) reporting major/adverse incidents.

2. Personnel record review for Staff #B, hired , revealed there was no documentation to confirm she had completed the required in-services covering: 1) providing assistance with the activities of daily living, 2) the facility's elopement response policies and procedures, 3) reporting major/adverse

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incidents and 4) facility emergency procedures including chain-of- command and staff roles relating to emergency evacuation

On at 4:45 PM, the manager confirmed Staff #A and #B had not completed the training.

Class III

0082 - Training - / - 58A-5.0191(3) FAC

Based on personnel record review and interview the facility failed to ensure 1 of 4 sampled staff (#B) had obtained the one-time education course on and within 30 days of employment.

Findings:

Personnel record review for Staff #B, hired , revealed there was no documentation to confirm she had completed the one-time education course on and .

On at 4:45 PM, the manager confirmed Staff #B had not completed the training.

Class III

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC

Based on personnel record review and interview the facility failed to have evidence that 1 of 4 sampled unlicensed staff (#A), who provided assistance with the residents' medications received the required training or updates for providing assistance with self-administered medications and safe medication practices in an Assisted Living Facility (ALF).

Findings:

Personnel record review for Staff #A, who was hired on revealed a 4 hour online certificate for Assistance with Self-Administration of Medication dated . No other certificates for assisting with medications was found in the record.

O at 4:45 PM the manager stated she did not realize this was from an on-line course and would send Staff #A out tomorrow morning to take the in-person class. She also stated she believed this was taken as an update, as Staff #A had previous training at another facility. She did not have any other certificates to show.

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SUMMARY STATEMENT OF DEFICIENCIES
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Class III

0086 - Training - ADRD - 58A-5.0191(9) FAC

Based on personnel record review and interview the facility failed to ensure that 3 of four sampled staff (#B, #C and #D) had received the required training regarding 's and Related (ADRD).

Findings:

1. Personnel record review for Staff #B, hired , revealed no evidence she had completed 4 hours of and Related (ADRD), Level I Training within 3 months of employment.

2. Personnel record review for Staff #C, hired , revealed no evidence she had completed 4 hours of and Related (ADRD), Level II Training within 9 months of employment.

3. Personnel record review for Staff #D, the owner, revealed no evidence of the required annual 4 hour updates of ADRD training in 2016. She completed Level II training on .

At 4:45PM on , the manager confirmed that she did not have certificates for Staff #B, #C or #D to document the training.

Class III

0090 - Training - - 58A-5.0191(11) FAC

Based on record review and interviews the facility failed to ensure that 2 of 4 sampled staff had completed the required in-service training in the facility's policies' and procedures regarding ( ). (#A and #B).

Findings:

Personnel record review for Staff #A, hired and Staff #B, hired , revealed no documentation they received training.

On at 4:45 PM, the manager confirmed Staff #A and #B had not completed the training.

Class III

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SUMMARY STATEMENT OF DEFICIENCIES
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0167 - Resident Contracts - 58A-5.025 FAC

Based on Resident Record Review and interview, the facility failed to include a provision in the resident contract that residents require a new Health Assessment every 3 years or after a significant change in health status for 2 of 2 sampled residents (#3 & #5).

Findings:

Resident Contract Review for residents #3, dated and resident #5, dated , did not contain language indicating that the Health Assessment (1823) must be updated every 3 years or after a significant change in health.

In an interview with the administrator on at 4:00 PM, she confirmed the older contract was not updated to include this provision. She stated she did update the contract, but had not printed the addendum or had it signed for these 2 residents.

Class