

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11953636	(X3) DATE SURVEY COMPLETED 04/03/2017
NAME OF PROVIDER OR SUPPLIER A LOVING HOME ENTERPRISES, INC	STREET ADDRESS, CITY, STATE, ZIP CODE 3640-42 SW 91ST AVENUE MIAMI, FL 33165	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A complaint inspection (CCR2017000768) was conducted on . A Loving Home Enterprises, license #8675, had the following deficiencies identified at the time of the inspection:

0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC

Based on observation and interview, the facility failed to ensure that 1 of 6 residents met the criteria for continued residency (Res #1).

Findings:

On at 7:30 a.m., observed Resident #1 (#) in bed. The resident asked Staff C to stand her up. Staff held and lifted the resident, putting her in a wheelchair. The resident's feet never touched the floor. Staff C stated that the resident was not ambulatory, and that the facility had no records for the resident because she was admitted a few days before.

On at 12:45 p.m. the Administrator stated (by phone) that the staff was not aware that Resident #1 was not ambulatory because her family said that she was.

Class III

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation, record review, and interview, the facility failed to honor residents rights and failed to treat 2 out of 6 residents with consideration and respect (Residents # one and four). The facility did not allow the residents to use a closet in their their personal needs. The facility also failed to provide a safe living environment free of pests.

Findings:

On at 11:30 a.m. observed 's #3 closet, was full of different things as diaper boxes, a big stuffed animal, an tank, and other articles being stored by the staff. The personal belongings including clothes of Residents #1 and #4 were in a drawer in the .

On at 7:45 a.m. Resident #4 stated she had observed roaches in the facility's kitchen.

On at 12:45 p.m. the Administrator acknowledged (by phone) that some roaches were seen

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in facility, and that the closet of # should be available to residents. Class III 0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3) Based on observation, record review and interview the facility failed to follow the procedure outlined by the state when assisting one of six residents with self administration of medications (Resident #3) . Findings: On at 8:45 a.m. Staff C was observed assisting Resident #3 with self administration of medications. Staff went to the medication cabinet, took the medications pre-poured in a plastic cup with the resident's name on it, gave it to resident, who was sit at the dining table, and left. Staff did not review the Medication Observation Record, did not identify the medication and did not observe to ensure the medication was swallowed. On at 8:45 a.m. Staff C stated that her daughter (Staff B) pre-poured the medications the night before. Staff C acknowledged that she did not follow the correct procedure when assisting residents with self administration of medications. On at 12:45 p.m. the Administrator acknowledged that Staff C did not follow the correct procedure when assisted the resident with self administration of medications. Class III 0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC Based on record review and interview the facility failed to have the medications of one out of six residents refilled timely (Resident #4). Findings: A review of Resident #4's medication observation record (MOR) for 2017 showed the medications marked as given from until and showed the facility had no MOR for 2017. On at 10:00 a.m. Staff B stated Resident #4 was taking medications previously, but medications for had not arrived yet and that the Resident had not taken medications so far in .		

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On:10 a.m. Staff C verified that Resident #4 took medications from till and did not take medications from till because the pharmacy did not bring the medications until Staff stated she called the Administrator in advance to request medications, but medications did not arrive. Staff C further stated that they were facing the same situation this month (,). Class III 0083 - Training - First Aid and - 58A-5.0191(4) FAC Based on observation, record review, and interview, the facility failed to have at least 1 staff present at all times who was trained in () and First Aid. Findings as follow: On at 7:45 a.m. Staff C was observed in the facility, alone, assisting 6 residents residents with the activities of daily living and medications. Record review showed the facility had no records, including training for Staff C. On at 7:50 a.m. Staff C stated that she was a former Staff, and that she had no records at the facility because she had them at home. On at 12:45 p.m. the Administrator stated Staff C used to work at the facility, but that her employee documents were not available. Class III 0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC Based on observation, record review and interview the facility failed to have at least 1 out of 3 (Staff C) facility Staff trained in assisting residents with self administration of medications. Findings as follow: On at 8:45 a.m. Staff C was observed assisting Resident #3 with self administration of		

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medications. Record review showed that there was no documentation of the medication training for Staff C. On at 7:50 a.m. Staff C stated that she was a former Staff, and that she had no records at the facility because she had them at home. On at 12:45 p.m. the Administrator stated Staff C used to work at the facility, but that her employee documents were not available. Class III 0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC Based on observation, record review and interview the facility failed to provide an adequate amount of palatable nutritious meals with a variety of food, and failed to follow the planned menu and note substitutions made. The facility also failed to serve a therapeutic diet to 1 out of 6 (resident #3) facility residents, and failed to have a 3 day non perishable emergency food supply. Findings: On at 7:30 a.m., observed facility residents taking breakfast, coffee with milk, 2 toasts with margarine and a shot of coffee. At 11:15 a.m. Residents were observed at lunch time having rice with a soup containing chicken, corn, Malanga (Ajaco) and a banana. On between 7:30 a.m. and 12:30 pm, observed that the facility did not have an adequate supply of emergency food supply (one 53 oz can of pork and beans; one 19 oz can of chili; baby food, four 2.5 oz jars). Menu review () showed the following food was planned: For breakfast: Assorted juices 4 oz, Dry/cooked cereal $\frac{1}{4}$ cup, bread 1 slice, margarine, 1 cup milk 8 oz.: For lunch: Ground beef 4 oz, white rice $\frac{1}{2}$ cup, fried plantains $\frac{1}{2}$ cup, mixed salad 1 cup, dressing 1 cup, fruit cocktail $\frac{1}{2}$ cup. Resident's #3 health assessment (dated) showed a Diagnosis of type 2 with a low low fat and no added salt diet was prescribed. On at 7:45 a.m. Resident #4 stated that food is not good because the staff always serve the		

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same food, and a low amount. Resident #4 further stated the facility has only one 6 residents, and residents have seen roaches.

On at 7:55 a.m. Resident #3 stated the food was very bad, and further stated" I am and I do not receive a food. The owner took me to live here knowing that I was a . Staff made all the attempts possible to give me the food I need but they do not have vegetables. The owner is supposed to buy it but she does not come to the facility."

On at 10:33 a.m. Staff B stated the facility lacked emergency food because the Administrator did not buy it. Staff B further stated there are some roaches.

On at 12:45 p.m. the Administrator acknowledged the menu was not followed, substitutions were not noted and some nutritious food as juice at breakfast and salad at lunch were not served.

Class III

D152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observation and interview the facility failed to maintain all furnishings and appurtenances in good repair.

Findings as:

On at 7:30 a.m. observed the cabinets in the kitchen were unpainted in spots.

On at 1:00 p.m. the Administrator acknowledged the cabinets in the kitchen needed to be painted.

Class III

D165 - Risk Mgmt & QA; Adverse Incident Report - 429.23(1-4 & 6-10) FS; 58A-5.0241 FAC

Based on interview and record review the facility failed to submit an incident report for 1 out of 7 residents (Resident #7).

Findings:

On at 12:45 p.m. the administrator stated on Resident #7 hit her. The police were called and Resident #7 was hospitalized under the . The Administrator further stated that

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the facility had no progress notes or a police report, and that they did not send an incident report to AHCA. On 4/3/2017 at 12:46 p.m. Resident #2 stated that Resident #7 was a disgusting person that threatened other residents and hit the Administrator. Record review showed that there was no documentation of the incident and did not submit an incident report to AHCA. Class III		

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Z815 - Background Screening; Prohibited Offenses - 408.809; 435.02(2); 435.06 FS Based on observation, record review and interview the facility failed to provide documentation of an eligible Level 2 background screening for 1 out of 3 staff (Staff C) and for a person living in facility and sharing common areas with the residents. Findings: On at 7:45 a.m. Staff C was observed alone, with 6 residents. Staff C was observing and assisting residents with the activities of daily living and medications. Record review showed that there were no training or personnel records for Staff C , including an eligible Level 2 background screening. On at 7:50 a.m. Staff C stated that she was a former Staff, and that she that had no records there because they were at home. Staff C further stated that Staff B was living in the facility with her husband, who is not a facility employee. At 10:33 a.m. Staff B verified she was living in the facility with her husband and her son. On at 7:45 a.m. Resident #4 stated that staff B was living in facility with her husband and her son. On at 12:45 p.m. the Administrator stated Staff C used to work in facility but had no employee documents, including an eligible level 2 background screening, available. The Administrator stated she would tell Staff B to move her husband out of the facility. Class III		