

**AGENCY FOR HEALTH CARE  
ADMINISTRATION**

PRINTED: 05/15/2017  
FORM APPROVED

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| STATEMENT OF DEFICIENCIES                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>AL11964604</b>                        | (X3) DATE SURVEY COMPLETED<br><br><b>04/20/2017</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>SOMERSET HOUSE</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1540 OAK HARBOR BOULEVARD<br/>VERO BEACH, FL 32967</b> |                                                     |
| SUMMARY STATEMENT OF DEFICIENCIES<br>(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                    |                                                     |
| <p><b>0000 - Initial Comments</b></p> <p>An unannounced Relicensure with ECC and LNS survey was conducted on - at Somerset House, license # 9120. The facility had a deficiency identified at the survey.</p> <p><b>0010 - Admissions - Continued Residency - 429.26(1&amp;9) FS; 58A-5.0181(4) FAC</b></p> <p>Based on record review and interviews, the facility failed to ensure a resident was reassessed after a significant change in condition and the Findings documented on the Resident Health Assessment Form (AHCA) form 1823, for 1 out of 8 sampled residents (Resident #6).</p> <p>Findings include:</p> <p>A review of the record of Resident # 6 revealed that she was admitted to the facility on . There was a single State of Florida Agency for Health Care Administration Form 1823 the chart dated . On , the Nurse notified the physician that the resident was declining. The physician ordered lab work which revealed that the resident was in failure as evidenced by a high , level. The Physician ordered Hospice which was initiated on . The most recent AHCA 1823 form dated didn't indicate the resident was receiving Hospice services at that time.</p> <p>An interview was conducted with Employee A, (a Licensed Practical Nurse). Employee A confirmed that the resident had experienced a significant change (decline) in her condition and had not be reassessed as evidenced by the lack of a new 1823 AHCA assessment form. The Nurse confirmed that the facility failed to ensure that a new AHCA 1823 form was completed after the resident was determined by her physician, to have a significant change in condition.</p> <p>Class III</p> |                                                                                                    |                                                     |

**WORK-IN-PROGRESS**

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| <b>Facility:</b> Somerset House<br><b>Address:</b> 1540 Oak Harbor Blvd, Vero Beach, Florida 32962<br><br><b>Survey Start Date:</b> 04/19/2017<br><b>Survey End Date:</b> 04/20/2017<br><br><b>Facility Type:</b> ALF<br>Type of ALF Relicensure Survey: Standard with LNS and ECC<br>Provider #:<br><input type="checkbox"/> <b>Unlicensed</b> <input checked="" type="checkbox"/> <b>License #:</b> AL9120<br>Expiration date: 05/28/2017<br>OSS Resident Count: na<br>Number of Beds: 35<br>Census: 15<br><br><b>Administrator:</b> Jennifer Courtney<br>Phone: 772 562 3808<br>Fax: 772 794 9279<br><br><b>Survey Type:</b><br><input type="checkbox"/> Complaint: <b>CCR#</b><br><input checked="" type="checkbox"/> Re-licensure: with ECC and LNS<br><input type="checkbox"/> Recertification:<br><input type="checkbox"/> Life Safety:<br><input type="checkbox"/> Revisit:<br><input type="checkbox"/> 2 <sup>nd</sup> Revisit:<br><input type="checkbox"/> Initial:<br><input type="checkbox"/> EMTALA:<br><input type="checkbox"/> Risk Management:<br><input type="checkbox"/> CHOW:<br><input type="checkbox"/> Other: Choose an item.<br><br><b>Surveyors:</b> Dianne Dixon-Brown RNS # 22500<br><br><b>Results:</b> <input type="checkbox"/> Pass <input checked="" type="checkbox"/> Fail<br><b>Correction Date:</b> Click to enter a date.<br>Deficiencies Cited: A0010 | <table border="1" style="width:100%; border-collapse: collapse;"> <tr> <td colspan="2"><b>Event ID # 981711</b></td> <td style="width:100px;"> <input checked="" type="checkbox"/> <b>State</b><br/> <input type="checkbox"/> <b>Federal</b><br/> <input type="checkbox"/> <b>Both</b> </td> </tr> <tr> <td style="width:60%;"><b>Action</b></td> <td style="width:20%;"><b>Initials</b></td> <td style="width:20%;"><b>Date</b></td> </tr> <tr> <td>E-mail date</td> <td>BEJ</td> <td>4/20/17</td> </tr> <tr> <td>E-mail printed and to front desk</td> <td>SF</td> <td>4/20/17</td> </tr> <tr> <td>Enter results in VERSA</td> <td>TUP</td> <td>4/24/17</td> </tr> <tr> <td>Kit to Supervisor</td> <td>CH</td> <td>4/24/17</td> </tr> <tr> <td>Supervisor Reviewed</td> <td>QW</td> <td>5/9/17</td> </tr> <tr> <td>Typed</td> <td></td> <td></td> </tr> <tr> <td>Signed</td> <td>QW</td> <td>5/10/17</td> </tr> <tr> <td><input type="checkbox"/> Mailed <input checked="" type="checkbox"/> Faxed <input type="checkbox"/> EPOC</td> <td></td> <td></td> </tr> <tr> <td><input type="checkbox"/> Mailed <input type="checkbox"/> Email (Complainant)</td> <td></td> <td></td> </tr> <tr> <td><b>AEM -Notice Tab completed</b></td> <td></td> <td></td> </tr> <tr> <td>-Uploaded</td> <td></td> <td></td> </tr> <tr> <td>-Close case</td> <td></td> <td></td> </tr> <tr> <td>-Attachments done</td> <td></td> <td></td> </tr> <tr> <td>-Email CMS/Phyllis</td> <td></td> <td></td> </tr> <tr> <td><b>ACO - Closed survey property</b></td> <td>DLT</td> <td>5/12/17</td> </tr> <tr> <td>- SOD sent date filled</td> <td>DLT</td> <td>5/12/17</td> </tr> <tr> <td>-CMS forms entered</td> <td></td> <td></td> </tr> <tr> <td><b>ACTS -allegations/findings</b></td> <td></td> <td></td> </tr> <tr> <td>-562 form</td> <td></td> <td></td> </tr> <tr> <td><b>VERSA -Closed</b></td> <td></td> <td></td> </tr> <tr> <td>-Referrals</td> <td></td> <td></td> </tr> <tr> <td><b>ESOD - Exported into LF</b></td> <td>SF</td> <td>5/15/17</td> </tr> <tr> <td><b>POC/EPOC Received</b></td> <td></td> <td></td> </tr> <tr> <td><b>POC/EPOC Approved</b></td> <td></td> <td></td> </tr> <tr> <td><b>POC Tracking</b></td> <td></td> <td></td> </tr> <tr> <td><b>2786 Entry &amp; Print</b></td> <td></td> <td></td> </tr> <tr> <td><b>Laserfiche Scan</b></td> <td>LAB</td> <td>5/17/17</td> </tr> <tr> <td><b>Laserfiche QA</b></td> <td>LAB</td> <td>5/17/17</td> </tr> <tr> <td><b>WIP: Desk, Supervisor, DB</b></td> <td></td> <td></td> </tr> </table> | <b>Event ID # 981711</b>                                                                                                            |  | <input checked="" type="checkbox"/> <b>State</b><br><input type="checkbox"/> <b>Federal</b><br><input type="checkbox"/> <b>Both</b> | <b>Action</b> | <b>Initials</b> | <b>Date</b> | E-mail date | BEJ | 4/20/17 | E-mail printed and to front desk | SF | 4/20/17 | Enter results in VERSA | TUP | 4/24/17 | Kit to Supervisor | CH | 4/24/17 | Supervisor Reviewed | QW | 5/9/17 | Typed |  |  | Signed | QW | 5/10/17 | <input type="checkbox"/> Mailed <input checked="" type="checkbox"/> Faxed <input type="checkbox"/> EPOC |  |  | <input type="checkbox"/> Mailed <input type="checkbox"/> Email (Complainant) |  |  | <b>AEM -Notice Tab completed</b> |  |  | -Uploaded |  |  | -Close case |  |  | -Attachments done |  |  | -Email CMS/Phyllis |  |  | <b>ACO - Closed survey property</b> | DLT | 5/12/17 | - SOD sent date filled | DLT | 5/12/17 | -CMS forms entered |  |  | <b>ACTS -allegations/findings</b> |  |  | -562 form |  |  | <b>VERSA -Closed</b> |  |  | -Referrals |  |  | <b>ESOD - Exported into LF</b> | SF | 5/15/17 | <b>POC/EPOC Received</b> |  |  | <b>POC/EPOC Approved</b> |  |  | <b>POC Tracking</b> |  |  | <b>2786 Entry &amp; Print</b> |  |  | <b>Laserfiche Scan</b> | LAB | 5/17/17 | <b>Laserfiche QA</b> | LAB | 5/17/17 | <b>WIP: Desk, Supervisor, DB</b> |  |  |
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| <b>AEM -Notice Tab completed</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| -Uploaded                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| -Close case                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| -Attachments done                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| -Email CMS/Phyllis                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>ACO - Closed survey property</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| - SOD sent date filled                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 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                                                               |               |                 |             |             |     |         |                                  |    |         |                        |     |         |                   |    |         |                     |    |        |       |  |  |        |    |         |                                                                                                         |  |  |                                                                              |  |  |                                  |  |  |           |  |  |             |  |  |                   |  |  |                    |  |  |                                     |     |         |                        |     |         |                    |  |  |                                   |  |  |           |  |  |                      |  |  |            |  |  |                                |    |         |                          |  |  |                          |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| -CMS forms entered                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>ACTS -allegations/findings</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| -562 form                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>VERSA -Closed</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| -Referrals                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>ESOD - Exported into LF</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>POC/EPOC Received</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>POC/EPOC Approved</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>POC Tracking</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>2786 Entry &amp; Print</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>Laserfiche Scan</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>Laserfiche QA</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |
| <b>WIP: Desk, Supervisor, DB</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       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       |  |  |                     |  |  |                               |  |  |                        |     |         |                      |     |         |                                  |  |  |

DATA ENTRY

**RECEIVED**  
 APR 24 2017  
 BY:

**AGENCY FOR HEALTH CARE  
ADMINISTRATION**

PRINTED: 05/09/2017  
FORM APPROVED

|                                                           |                                                                                                    |                                                     |
|-----------------------------------------------------------|----------------------------------------------------------------------------------------------------|-----------------------------------------------------|
| STATEMENT OF DEFICIENCIES                                 | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>AL11964604</b>                        | (X3) DATE SURVEY COMPLETED<br><br><b>04/20/2017</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>SOMERSET HOUSE</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>1540 OAK HARBOR BOULEVARD<br/>VERO BEACH, FL 32967</b> |                                                     |

SUMMARY STATEMENT OF DEFICIENCIES  
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

**0000 - Initial Comments**

An unannounced Relicensure with ECC and LNS survey was conducted on 4/19 - 4/20/17 at Somerset House, license # 9120. The facility had a deficiency identified at the survey.

**0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC**

Based on record review and interviews, the facility failed to ensure a resident was reassessed after a significant change in condition and the Findings documented on the Resident Health Assessment Form (AHCA) form 1823, for 1 out of 8 sampled residents (Resident #6).

Findings include:

A review of the record of Resident # 6 revealed that she was admitted to the facility on 2/20/15. There was a single State of Florida Agency for Health Care Administration Form 1823 the chart dated 1/30/2015. On 3/26/17, the Nurse notified the physician that the resident was declining. The physician ordered lab work which revealed that the resident was in renal failure as evidenced by a high potassium level. The Physician ordered Hospice which was initiated on 3/28/17. The most recent AHCA 1823 form dated 1/30/15 didn't indicate the resident was receiving Hospice services at that time.

An interview was conducted with Employee A, (a Licensed Practical Nurse). Employee A confirmed that the resident had experienced a significant change (decline) in her condition and had not be reassessed as evidenced by the lack of a new 1823 AHCA assessment form. The Nurse confirmed that the facility failed to ensure that a new AHCA 1823 form was completed after the resident was determined by her physician, to have a significant change in condition.

Class III

STATE

**Walker, Joanna**

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**From:** Walker, Joanna  
**Sent:** Monday, April 24, 2017 9:02 AM  
**To:** Bonpietro, Michele; Lewin, Jean  
**Cc:** Wedges-Phoenix, Tikel  
**Subject:** FW: Somerset House ALF Relicensure with ECC and LNS FAILED  
**Attachments:** ALF Checklist\_22500\_981711\_04202017 (2).docx; ECC\_22500\_981711\_04202017.docm; ER\_22500\_981711\_04202017.doc; FI\_22500\_981711\_04202017\_.docm; FSDR\_22500\_981711\_04202017.docm; LNS\_22500\_981711\_04202017.docx; MR\_22500\_981711\_04202017.docm; RI\_2200\_981711\_04192017\_1.docm; RI\_2200\_981711\_04192017\_2.docm; RI\_2200\_981711\_04192017\_3.docm; RI\_2200\_981711\_04192017\_4.docm; RI\_2200\_981711\_04192017\_5.docm; RI\_2200\_981711\_04192017\_6.docm; RR\_22500\_981711\_04202017\_6.docm; RR\_22500\_981711\_04202017\_7.docm; RS\_22500\_981711\_04202017.docm; SI\_22500\_981711\_04202017\_A.docm; SI\_22500\_981711\_04202017\_C.docm; SI\_22500\_981711\_04202017\_D.docm; SN\_22500\_981711\_04202017.docm; WIP\_22500\_981711\_04202017.docm; ASPENTX.ZIP

The Worksheets are on the "S" drive.

**From:** Dixon-Brown, Dianne  
**Sent:** Friday, April 21, 2017 11:00 AM  
**To:** Bartley, Deatrice M. <Deatrice.Bartley@ahca.myflorida.com>; Lefkowitz, Lila <Lila.Lefkowitz@ahca.myflorida.com>; MacPherson, Evelyn <Evelyn.MacPherson@ahca.myflorida.com>; Mayo-Davis, Arlene <Arlene.Mayo-Davis@ahca.myflorida.com>; Rizzuto, Ann <Ann.Rizzuto@ahca.myflorida.com>; Salerni, Maryanne <Maryanne.Salerni@ahca.myflorida.com>; Thurman-Smith, Monica <Monica.Thurman-Smith@ahca.myflorida.com>; Wedges-Phoenix, Tikel <Tikel.Wedges-Phoenix@ahca.myflorida.com>; Bonpietro, Michele <Michele.Bonpietro@ahca.myflorida.com>; O'Brocki, Diane <Diane.O'Brocki@ahca.myflorida.com>; Fann, Sarita <Sarita.Fann@ahca.myflorida.com>; Fuentes, Maira <Maira.Fuentes@ahca.myflorida.com>; Hollis, Catherine <Catherine.Hollis@ahca.myflorida.com>; Lewin, Jean <Jean.Lewin@ahca.myflorida.com>; Taylor, Diane <Diane.Taylor@ahca.myflorida.com>; Walker, Joanna <Joanna.Walker@ahca.myflorida.com>  
**Subject:** Somerset House ALF Relicensure with ECC and LNS FAILED

Please set up folders, all documents submitted electronically. One deficiency identified.

## TX Result Report

P 1  
05/10/2017 16:56  
Serial No. A61ED11012524  
TC: 202604

| Addressee    | Start Time  | Time     | Prints  | Result | Note |
|--------------|-------------|----------|---------|--------|------|
| 917727949279 | 05-10 16:54 | 00:02:09 | 003/003 | OK     |      |

## Note

TM:Timer TX, DOL:Polling, OMS:Original Size Setting, FMI:Frame Erase TX,  
IS:RX from IS, NS:Other Error, Cons:Continuous, No Ans:No Answer,  
DS:Page Separation ID, RX:RX Error, RX:RX Error, RX:RX Error, RX:RX Error,  
FBI:Forward, FBI:Forward, FBI:Forward, FBI:Forward, FBI:Forward, FBI:Forward,  
CODE:Code, RX:RX TX, RX:RX TX, RX:RX TX, RX:RX TX, RX:RX TX, RX:RX TX,  
IPADR:IP Address Fax, I-FAX:Internet Fax

## Result

OK:Communication OK, S-OK:Stop Communication, PW-OFF:Power Switch OFF,  
IS:RX from IS, NS:Other Error, Cons:Continuous, No Ans:No Answer,  
DS:Page Separation ID, RX:RX Error, RX:RX Error, RX:RX Error, RX:RX Error,  
FBI:Forward, FBI:Forward, FBI:Forward, FBI:Forward, FBI:Forward, FBI:Forward,  
CODE:Code, RX:RX TX, RX:RX TX, RX:RX TX, RX:RX TX, RX:RX TX, RX:RX TX,  
IPADR:IP Address Fax, I-FAX:Internet Fax



RICK SCOTT  
GOVERNOR  
JUSTIN M. SENIOR  
SECRETARY

Arlene Mayo-Davis, Field Office Manager  
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Health Quality Assurance  
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Delray Beach, Florida 33484  
Phone: (561) 381 - 5840  
Fax: (561) 496-5925 or (561) 496-5924

Date: 5/10/17

WE ARE SUBMITTING 3 PAGES (INCLUDING THE COVER PAGE)TO: Administrator: Somerset House  
(Survey Date: 4/29/17)

FROM: Joanna Walker

COMMENTS: Statement of Deficiencies:

Fax # ( 772 ) 794 - 9279

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