

**AGENCY FOR HEALTH CARE  
ADMINISTRATION**

PRINTED: 05/16/2017  
FORM APPROVED

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| STATEMENT OF DEFICIENCIES                                | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>AL11968485</b>           | (X3) DATE SURVEY COMPLETED<br><br><b>04/03/2017</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>ISA HOME CORP</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>13316 SW 112TH CT<br/>MIAMI, FL 33176</b> |                                                     |

SUMMARY STATEMENT OF DEFICIENCIES  
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

**0000 - Initial Comments**

A Standard Biennial survey was conducted on . Isa Home Corp. License #12367. had the following deficiencies identified the time of the survey:

**0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC**

Based on record review, interview and observation, the facility failed to provide documentation of a health assessment that showed the resident's actual medical condition for one out of six sampled residents (Resident #3).

Findings included:

Review of Resident #3's file revealed the resident was admitted on . Health assessment (AHCA form 1823) completed on showed: No known , medical history and diagnoses: , and . Physical or sensory limitation: Gait disturbance. or behavioral status: Memory loss. The resident needed assistance for all activities of daily living (ambulation, bathing, dressing, eating, self-care, toileting, transferring).

On at 8:31 AM, Staff B stated "Resident #3 is not able to walk. She is able to transfer with my assistance, but she is not able to walk at all."

On at 8:55 AM observed Staff B Assist Resident #3 to transfer from bed to wheelchair, resident attempted to get up but was not able to get up without assistance from staff and was not able to walk.

Class III

**0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3)**

Based on record review, observation and interview the facility failed to follow the procedure outlined by the state when assisting 1 out of 6 sampled residents with self-administration of medications. The Staff failed to give medication to residents during the window time of one hour before or one after the prescribed time (Resident #1).

Findings include:

A review of the medication record revealed Resident #1 was prescribed at 8:00 AM. 10 GM,

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| <p>20 MG, D 1 tab, 20 MG, 1 MG, 75 MG,<br/>100 MG, 325 MG, 12.5 MG, 50 MG,<br/>tablet, 500 MG, Rosuvastatin 10 MG, and C 300 MG.</p> <p>On at 9:31 AM observed Staff B assist with self- administer medication to Resident #1. The medication was given one and a half hours after the time prescribed.</p> <p>On at 9:44 AM, Staff B stated" I gave Resident #1 the medication at this time because I was busy assisting Resident #3. "</p> <p>Class III</p> <p><b>0054 - Medication - Records - 58A-5.0185(5) FAC</b></p> <p>Based on record review and interview, the facility failed to maintain an accurate Medication Observation Record (MOR for one of six sampled residents (Resident #1).</p> <p>Findings included:</p> <p>A review of the medication observation record for Resident #1 showed 20 MG was prescribed 1 cap daily. And D 50,000 was prescribed 1 tab weekly. Staff B had initialed D 50,000 daily, and was not initialed.</p> <p>On at 9: 45 AM, Staff B stated I just made a mistake where I initialed on the MOR, I switched where I signed and initialed the wrong medication."</p> <p>Class III</p> <p><b>0077 - Staffing Standards - Administrators - 429.176 FS; 58A-5.019(1) FAC</b></p> <p>Based on record review and interview, the facility failed to appoint a manager. The Administrator supervises more than one facility.</p> <p>Findings Included:</p> <p>A review of the AHCA health facility finder revealed the Aadministrator for the facility is also the administrator for two additional facilities.</p> <p>On at 9:42 AM, the Administrator stated she does not have a manager appointed to the</p> |                                                                                       |                                                     |

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| <p>facility.</p> <p>Class III</p> <p><b>0079 - Staffing Standards - Levels - 58A-5.019(3) FAC</b></p> <p>Based on record review and interview, the facility failed to maintain an up to date written work schedule that reflected its 24 hour staffing pattern for a given time period.</p> <p>Findings included:</p> <p>A review of the staff schedule posted on the bulletin board on ..... showed that, from ..... to ..... Staff B was scheduled every day from 7:00 AM- 7:00 PM and Staff C every day from 7:00 AM-7:00 PM. Staff C was scheduled daily from 7:00 PM-7:00 AM and 9:00 AM-5:00 PM.</p> <p>On ..... at 8:20 AM Staff B stted "I am the only staff here today because the other lady had an emergency."</p> <p>On ..... at 12:30 PM, the Administrator stated "The documents on the bulletin board are not update to date because I am currently out of town."</p> <p>On ..... at 12:00 PM Staff C stated "Yes, I work there all day and night, right now I have an emergency and I had to be out."</p> <p>Class III</p> <p><b>0081 - Training - Staff In-Service - 58A-5.0191(2) FAC</b></p> <p>Based on record review and interview, the facility failed to ensure that one of three sampled employees (Staff B) had received training in the areas of resident rights and recognizing ....., neglect, and .....</p> <p>Findings included:</p> <p>A review of Staff B's employee file revealed staff B was hired on ..... and did not have documentation that the staff received the 'resident rights' training or the 'recognizing ....., neglect, and ..... ' training.</p> <p>On ..... at 2:45 PM, the Administrator stated "I know Staff B completed the trainings but I do not</p> |                                                                                       |                                                     |

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| <p>have the documentation at the moment."</p> <p>Class III</p> <p><b>0160 - Records - Facility - 58A-5.024(1) FAC</b></p> <p>Based on record review and interview, the facility failed to provide documentation of up-to-date fire and health department inspections.</p> <p>Findings included:</p> <p>A review of the fire inspection permit revealed the last inspection was done on . . . . . The facility had a fire inspection violation and re-inspection was required.</p> <p>A review of the health inspection permit revealed the last inspection was done on . . . . .</p> <p>On . . . . . at 9:07 AM, the Administrator (via Telephone) stated "The documents on the bulletin board are not up to date because I am currently out of town and I have been preparing for my Biennial inspection with my consultant, I am trying to get those documents current for the inspections."</p> <p>Class III</p> <p><b>0162 - Records - Resident - 58A-5.024(3) FAC</b></p> <p>Based on record review and interview, the facility failed to have a contract signed by the legal representative, and failed to have documentation of the appointment of a health care surrogate, health care proxy, guardian, or the existence of a power of attorney for 1 out of 6 sampled residents (Resident #6).</p> <p>Findings included:</p> <p>A review of Resident #6's file revealed that the resident was admitted on . . . . ., and the admission contract was signed only by Administrator on . . . . .</p> <p>On . . . . . at 2:44 PM, the Administrator stated she had to contact the family of Resident #6 to have the contract signed, and that the resident's family had not provided a Power of Attorney.</p> <p>Class III</p> |                                                                                       |                                                     |