

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968965	(X3) DATE SURVEY COMPLETED 05/03/2017
NAME OF PROVIDER OR SUPPLIER HERITAGE MANOR ASSISTED LIVING FACILITY CORP	STREET ADDRESS, CITY, STATE, ZIP CODE 1908 E 131ST AVE TAMPA, FL 33612	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assisted Living Facility

Two complaint investigations, (CCR# 2017002111 and CCR# 2017004266), were conducted at Heritage Manor Assisted Living Facility Corp on . Heritage Manor Assisted Living Facility Corp had deficient practice at the time of the investigation.

(License # 12795)

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on observations, interviews and records review, the facility failed to conspicuously post a planned menu and failed to retain a complete and up to date substitution log on file in the facility.

Findings included:

During a tour of the facility at 10:00am on . , it was noted that there was no menu posted in the facility and, most notably, in the dining . chalk board where the menu for the next meal would be written was blank. The kitchen was observed to be empty and there was no food being prepared. In an interview with Staff A regarding the fact that there was no menu posted or food , . , in the kitchen, it was expressed that they would be having a pizza party for lunch and were ordering pizza to be delivered to the facility. Staff A stated that it was requested by the residents.

At lunch time, 12:00pm, it was observed that Little Caesar's Pizza was delivered to the facility and that it was being served to the residents in the dining . . There was an assortment of different types of pizzas being served including vegetable and meat pizzas. The residents appeared to be eating it and enjoying it. The menu board was still blank with no written menu visible to the residents.

At 12:45pm a review of the facility's menus, prepared by a Registered Dietician, were reviewed and it was revealed that the lunch menu for the day was not followed, that the facility served pizza instead of Shepard's pie, salad and pears. It was also learned in resident interviews and confirmed by the Administrator (at 3:00pm), that the facility served Taco Bell for dinner the previous night. The planned dinner meal for . . . was soup of the day and turkey sandwich. A review of the facility's substitution log

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

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for the past 6 months revealed that the facility did not document the substitution of Taco Bell for dinner on There was also a gap in the substitution log from -, even though, when documented, substitutions occurred in the log at least every few days. The Administrator expressed in the 3:00pm interview that this did not seem correct, there should have been substitutions documented during the - time period. At 2:30pm, there was still no menu observed to be on display in the dining, or anywhere else in the facility. At 3:00pm interview with the Administrator, it was stated that there should have been a menu on display in the dining that the facility would be purchasing a shadow box to display the menu in the dining Class III		