STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11965480	04/18/2017
NAME OF PROVIDER OR SUPPLIER **SPRING HILLS HUNTER'S CREEK**	STREET ADDRESS, CITY, STATE, ZIP CODE **3800 TOWN CENTER BLVD.** **ORLANDO, FL 32837**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Complaint investigation (2017003158) was conducted on , , and . Spring Hills Hunters Creek, license #9858, had deficiencies at the time of the visit.

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on resident record review and interviews the facility failed to provide care and services appropriate to the needs of 1 of 5 sampled residents who required medical attention after a that resulted in a . (#13)

Findings:

Review of the resident record revealed Resident #13 on her way to the at approximately 5:00 AM according to a progress note dated . The progress note indicated the family and provider was notified at 7:30 AM.

According to facility progress notes, the resident was given her usual doses of PRN , 800 mg that had been ordered for chronic back pain. She received , on at 6:45 AM and 4:17 PM. The provider (ARNP) ordered a mobile x-ray on . The report was reviewed in the record. The Left Wrist x-ray report read, "Impression: There appears to be a metaphyseal of the left with dorsal angulation; , and soft tissue , but mild of the site which could suggest this is subacute; additional imaging may be considered." The Left Hand x-ray report read, "Impression: Soft tissue , and diffuse change the left hand and wrist with a of the left ; additional imaging may be considered as deemed clinically relevant." Handwritten comments in the margin on the report noted the ARNP was notified on and a second comment on read "order to send resident to ER."
Continued review of the progress notes in the record revealed:
2:15 PM on - resident complaining of pain in left wrist/hand. "X-ray results show previous to area and daughter confirmed that the resident had surgery to that area. Resident can move her fingers and wrist. Continue to monitor for pain."
4:17 PM, - , 800mg was given
7:44 PM, - A note that , was effective
7:59 PM, - Resident complaining of pain in left wrist. "Resident's left wrist is slightly and PRN , was administered. Encourage resident to ask for assistance when ambulating."
4:49 AM, - wrist noted to be and puffy. "AM nurse already notified ARNP and family as per documented. Escort resident back to bed and elevate with pillow the left hand/wrist area."

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1:30 PM, - "Left wrist and hand from post on at 5am. X-rays results showed suspected . I resent results to ARNP. Order to send resident to ER. Resident reported feeling , like she was going to faint and was perspiring before paramedics were called. Face sheet, insurance and med list were given to paramedics. She was transported to the hospital at 1:30PM."

In an interview with the resident's daughter on at 6:30 PM, she stated she did not receive a phone call from the facility. She said she did not have any voice mail messages from the facility on . She said her mother called her right after the . She went to visit her the following day, found her wrist, and hand very and painful and said her mother could barely walk due to . She helped her mother to the dining lunch. After lunch, she met with the administrator and asked why she wasn't being treated or sent to the hospital. According to the daughter, the administrator said they could not put ice on it or do anything without a doctor's order. The administrator asked the daughter is she wanted to drive her mother to the hospital. The daughter said she told her, "No, I want you to call 911." The resident was taken to the Emergency , ambulance on .

In an interview with the ARNP on at 4:20 PM, she stated she did not see resident #13 at any time during this event and was not on call on or . She said the facility still contacts her even when she is not on call, and said she did receive the mobile , report for resident #13's wrist x-ray on . The ARNP stated she spoke with the radiologist on the phone on and he said had been reading x-rays for a long time and he would "bet his life this was an old ." She said the facility did not ask for instructions or orders for any medication, ice, etc. and did not alert her of any , or continued pain until the following day. On , after notification from the facility of increased , and pain, she did send an order for the resident to be sent to the emergency further evaluation, and x-rays if needed. The ARNP stated she spoke with the resident's daughter the following Monday, , and learned that it had been a new and her mother was still in the hospital.

Review of the hospital x-ray report from revealed, "Impression: Colles of the left wrist. Mild osteopenia, of the first digit , , of the PIP and DIP joints."
Review of the hospital emergency , report dated revealed a left wrist Colles . The report stated the orthopedic surgeon; reduced the in the emergency place a on the left wrist attended her. The resident was admitted to the hospital for observation and further testing.

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The hospital discharge reported dated . . . . revealed she had done well, without complications, following the placement of the . . . on her left wrist. She had a negative . . . . . work-up and was doing well clinically. She was discharged to rehab for nursing care.

Class III