

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 05/17/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11966520	(X3) DATE SURVEY COMPLETED 05/03/2017
NAME OF PROVIDER OR SUPPLIER TENDER CARE, INC.	STREET ADDRESS, CITY, STATE, ZIP CODE 2407 GRIFFIN COURT OCOE, FL 34761	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

The re-licensure survey with Limited Nursing Services (LNS) and Limited Mental Health (LMH) was conducted on Tender Care, Inc., license # 10701 had a deficiency found at the time of the visit.

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on personnel record review and interview the facility did not provide or arrange for 2 of 3 sampled staff (A & B) to attend the mandated in-service training.

Findings:

Personnel record review for staff A revealed she was hired in 2016, and was a caregiver. There was a document signed by the staff on that indicated she received the facility's elopement response policies and procedures. Continued review revealed no evidence to confirm she attended an in-service training regarding the facility's elopement response policies and procedures.

Personnel record review for staff B revealed she was hired in 2015. Continued review revealed no evidence to confirm she attended an in-service training regarding Resident Rights in an assisted living facility (ALF). There was evidence to confirm she attended the ALF CORE training and was therefore exempt from this in-service training.

In an interview on at 2:30 PM with the administrator, who stated she overlooked the certificates but did the training.

Class III