STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966494	**05/01/2017**
NAME OF PROVIDER OR SUPPLIER **ISABEL RESIDENCE, INC**	STREET ADDRESS, CITY, STATE, ZIP CODE **1001 SW 87TH COURT** **MIAMI, FL 33174**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A complaint (CCR #2017001654) survey was conducted on - . Isabel Residence with a Limited Mental Health License had the following deficiencies identified at time of the survey:

0026 - Resident Care - Social & Leisure Activities - 58A-5.0182(2) FAC

Based on observation, record review and interview facility failed to encourage and/or ask Residents to participate in social, recreational, educational and other activities.

Findings included:

Observation on at 9:15 am revealed that the facility did not have an updated activity schedule posted.

Observation on from 9:20 am - 2:00 pm revealed the facility did not encourage and/or ask residents to participate in activities.

Interviewed on at 10:26 am, Resident #5 stated, "The only complaint I have is that there is nothing to do here. We have no activities."

Interviewed on at 2:00 pm, Staff B stated, "I will work on that."

Class III

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on record review and interviews, the facility failed to honor resident rights by not allowing, or by interfering with, a State Agency Representative's attempts to conduct an inspection for the safety and care of five of five sampled residents. (Residents #1-5).

Findings included:

Record review revealed that the facility resident rights stated, "Resident shall not be deprived of any rights, benefits or privileges guaranteed by the law or by the constitution. Live in a safe and decent home, free form and neglect. Be treated with respect and to have privacy."

Interview on at 2:31 pm by phone a State Representative stated, "This is the first time I saw Staff

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B. I had been there on other occasions, but I never had problem. Staff B abruptly came out of nowhere, and he tried to explain to the resident, and said with aggressiveness, 'These are the people that you tell. If you do not like this place you can go.' The resident's face looked as . Then, I told Staff C to show me the , and I asked her why Staff B was behaving like that and she stated, "Staff B is in that way." The State Agency Representative further stated, "If Staff B behaves like that in front of a Representative from the State, what could happen when we are not present in the facility? I had to go, because I did not feel safe for his aggressiveness. The State Representative also stated, "We have a voluntary member; she went to visit the facility on , The Volunteer stated that Staff A showed and reflected an uncomfortable attitude, and she did not feel welcome. Staff B stated to her, 'I do not like State Representatives because they get into what they should not, and always want to find something.' We could not conclude the survey."

Interviewed on at 3:15 pm, Staff B stated, "I could not understand why the State Representative said that they did not finish the inspection, if they interviewed the residents and toured the facility."

Class III

0055 - Medication - Storage and Disposal - 58A-5.0185(6) FAC

Based on observation and interview, the facility failed to keep medicines locked at all times.

Findings included:

Observation on at 9:38 am revealed that there was an over the counter upset stomach medication unlocked in the facility's refrigerator.

In an interview on at 11:39 am the Staff B stated "I will put the medication inside a lock box."

Class III

0160 - Records - Facility - 58A-5.024(1) FAC

Based on observation, record review and interview facility failed to provide a updated staffing schedule.

Findings included:

Observation on at 9:15 am revealed that the facility had a staffing pattern posted. Further observation at 10:00 am showed Staff B checking the file for an update staffing pattern, but there was nothing.

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Record review showed that the staffing pattern posted was dated for the month of , 2017.

Interviewed on at 10:00 am, Staff B stated that he did not realize that the staffing schedule was not updated.

Class III

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Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on observation, record review, and interview the facility failed to maintain the status of all employees on the facility's roster in the Background Screening Clearinghouse database.

Findings included:

Observation on at 10:00 am showed Staff B doing laundry for residents and serving meals.

A review of the Background Screening Clearinghouse database revealed that the facility's employee roster did not have Staff B listed.

Interviewed on at 11:10 am with Staff B stated, " I will add my name in the clearinghouse."

Unclassified