

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 05/24/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11964271	(X3) DATE SURVEY COMPLETED 05/11/2017
NAME OF PROVIDER OR SUPPLIER BROOKDALE MANDARIN CENTRAL	STREET ADDRESS, CITY, STATE, ZIP CODE 10875 OLD ST. ROAD JACKSONVILLE, FL 32257	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A complaint investigation (CCR 2017003598) was conducted at Brookdale Mandarin Central Assisted Living Facility (License #8868) on . Brookdale Mandarin Central Assisted Living Facility had a deficiency at the time of the investigation.

0086 - Training - ADRD - 58A-5.0191(9) FAC

Based on employee record review and staff interview the facility failed to ensure that new employees had received training on 's and Related (ADRD) of four hours of initial Level I training within three months of employment for 3 of the employees (#1, #4 and #5) and an additional four hours of Level II training within nine months of employment for one of the employees (#1).

The findings include:

Review of the personnel training file for Employee #1 revealed she was hired as a caregiver for the residents. Her date of hire was . No proof of ADRD training was found in her file.

Review of the personnel training file for Employee #4 revealed he was hired as a caregiver for the residents. His date of hire was . No proof of ADRD training was found in his file.

Review of the personnel training file for Employee #5 revealed she was hired as a caregiver for the residents. Her date of hire was . No proof of ADRD training was found in her file.

Review of the facility's website showed they advertise as providing memory care for 's & care.

During an interview with the administrator at 12:10 pm, he was requested to produce proof of the ADRD trainings. He went to the office and researched the personnel files for the three employees who were missing the trainings. He stated he could not find them. He had reported that he had only been at this facility for a couple of weeks but he would conduct the trainings immediately.

Class III