

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11968835	(X3) DATE SURVEY COMPLETED 05/15/2017
NAME OF PROVIDER OR SUPPLIER PINEWOOD ESTATES ASSISTED LIVING FACILITY	STREET ADDRESS, CITY, STATE, ZIP CODE 4055 PINWOOD RD MELBOURNE, FL 32934	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced monitoring visit was conducted related to complaint investigation, CCR 2017003680, regarding unlicensed activity at Pinewood Estates Assisted Living Facility (license 12678) from 5/8/17 to 5/15/17. Deficient practice was found at the time of the monitoring visit and a notice of unlicensed activity has been provided to the licensed facility.

0190 - Administrative Enforcement - 58A-5.033(1-2) & (3)(b) FAC; 429.075(6)

Based on record reviews and interviews the facility failed to cooperate with agency personnel during a complaint investigation and monitoring visit.

Findings:

On 5/8/17 at 1:20 PM in an interview with Staff A, Staff A initially denied access to the facility to the agency representative. Staff A, after some discussion allowed entry to the licensed facility but refused access to the unlicensed facility adjoining the property.

On 5/8/17 at 1:30 PM in a tour of the licensed facility, Staff A was interfering in attempts by the agency representative in interviewing other staff members. Staff A denied one worker, who was observed in the facility office, from providing their name to the agency representative.

On 5/8/17, a record review was requested for the admission and discharge log, resident files and employee work schedule. Staff A refused to provide the requested records.

On 5/8/17 at 2:00 PM, Staff A contacted the facility administrator/owner by telephone. When the agency representative attempted to speak with the facility administrator/owner, Staff A grabbed the telephone and left the room.

Class III

Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on record reviews and observations, the facility placed 5 of 5 residents (Resident #1, #2, #3, #4,

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and #5) at-risk by failing to ensure all employees have completed an Agency background screening. Findings: On 5/8/17 at 1:20 PM in an interview with Staff A, Staff A denied being a worker at the facility. Staff A stated she was the business partner of the owner. On 5/8/17 at 1:30 PM in a tour of the facility, Staff A was observed to be providing guidance and direction to residents. Staff A called residents by name, guided residents to their rooms and answered questions when asked by residents. Staff A would not allow the other staff members to answer questions and refused to allow the surveyor into all spaces within the licensed facility. On 5/8/17 in a record review of the Agency background-screening web site, Staff A is not listed as having completed the required background screening prior to having resident contact. Unclassified Z827 - Unlicensed Activity - 408.812 FS Based on record reviews and interviews the licensed provider, Pinewood Estates Assisted Living Facility, 4055 Pinewood Road, Melbourne, Florida, (license 12678), is alleged to be operating an unlicensed assisted facility on the same property as the licensed assisted living facility. Findings; On 5/8/17, a record review of the application footprint for Pinewood Assisted Living Facility (license 12678). The record review documented the house located next to the licensed facility was not including in the licensed assisted living facility space. The record review documented the application was submitted by Staff A. On 5/8/17 at 1:20 PM in an interview with Staff A, Staff A denied the Agency access to both the licensed and alleged unlicensed assisted living facility. Staff A stated the unlicensed facility is a private home and Staff A refused to provide any additional information.		

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED**

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On 5/8/17, a record review of the local Property Appraisers web site. The web site documented the Staff A as the owner of the property at 4055 Pinewood Road, Melbourne, Florida. On 5/8/17 at 1:45 PM with Resident #1, Resident #1 stated when asked about the unlicensed facility, "Yes, four or five people live in the house." On 5/12/17 at 9:00 AM in an interview with a case manager, the case manager stated the residents she manages have indicated to her residents are living in the unlicensed facility. On 5/15/17, in a record review of local fire paramedic reports, the reports document paramedics responded to a call on related to run number . The report documented paramedics treated residents living in the unlicensed location. Unclassified		