STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11964534	R 05/10/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
DULCE HOGAR	**120 NW 26 AVENUE** **MIAMI, FL 33125**

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A Standard Biennial Revisit Survey was conducted on 05/10/17. Dulce Hogar with Limited Mental Health components (License # 9297) had deficiencies identified at the time of the survey:

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation, interview, and record review, the facility failed to treated 1 of 13 sampled residents with consideration and respect, and with due recognition of personal dignity, individuality and the need for privacy (Resident # 11).

Finding included:

On at 8:30 A.M., observed Staff B alone at the facility caring for her father and 9 residents.

During an interview on at 8:31 A.M, Staff B stated Staff D went to the supermarket to buy bread.

On at 8:33 A.M., observed Resident #11 (female) bathing herself with open. Resident # 11(female) was naked in the shower on the in front the common area where 5 residents were sitting. Resident #4 (male) was sitting in a recliner chair placed at the entrance to the .

During an interview on at 8:35 A.M., Staff B, stated, "She does not like to close the . We needed to leave the open to supervise her."

A review of Resident # 11's health assessment (AHCA form 1823) dated showed diagnoses ( ) #2, Chronic, incontinence, , and precaution. The resident needed assistance with all activities of daily living (ADL's).

Class III

0079 - Staffing Standards - Levels - 58A-5.019(3) FAC

Based on observation, interview and record review, the facility failed to maintain a written work schedule that reflects its 24-hour staffing pattern for a given time period. The facility also failed to have qualified staff to meet the scheduled and unscheduled needs of the residents (census of 13).

Findings included:

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During an interview on at 8:31 A.M, Staff B stated Staff D went to the supermarket to buy bread.

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During an interview on at 8:35 A.M., Staff B, stated, "She does not like to close the . We needed to leave the open to supervise her."

A review of Resident # 11's health assessment (AHCA form 1823) dated showed diagnoses ( ) #2, Chronic, incontinence, , and precaution. The resident needed assistance with all activities of daily living (ADL's).

On at 8:51 A.M. Staff B contacted Staff D over the phone to return to the facility, stating "because AHCA is here."

On at 8:59 A.M. observed Staff D arrived at the facility. She stated "I went to get cereal but I did not have the box."

A review of the Staffing scheduled posted showed the following: , , 2017 was scheduled to work Staff F from 7:00 A.M. to 7:00 P.M., Staff C from 7:00 A.M. to 7:00 P.M., Staff D from 7:00 A.M. to 7:00 P.M. and Staff B from 7:00 P.M. to 7:00 A.M.

On at 9:05 A.M. Staff B acknowledged that the staffing scheduled posted was not followed.

A review of Resident # 11's health assessment (AHCA form 1823) dated showed diagnoses ( ) #2, Chronic, incontinence, , and precaution. The resident needed assistance with all activities of daily living (ADL's).

A review of Resident #3's health assessment (AHCA form 1823) dated , diagnoses II, , , precaution and the resident needed supervision with ambulation, eating, toileting, transfer and assistance with bathing, dressing, and self-care.

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SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

A review of Resident # 4's health assessment (AHCA form 1823) dated showed diagnoses of , OA, and the resident needed precautions. The Resident needed supervision with ambulation, eating and transferring and assistance with bathing, dressing, self-care and toileting.

Class III

0152 - Physical Plant - Safe Living Environ/Other - 58A-5.023(3) FAC

Based on observation and interview the facility failed to have doors for the closets.

Findings included:

On at 8:33 A.M., observed #7 closets had no doors, clothes were exposed. Also observed the and door with black stains mark. Further, near # entrance door was a bottle of cleaning supplies, and peeling paint on the wall.

On at 10:30 A.M., Staff B acknowledged the closets of # had no doors, the walls had black stains on it and cleaning supplies were exposed to residents.

Class III