STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11910117	**05/16/2017**
NAME OF PROVIDER OR SUPPLIER **HARMONY RETIREMENT LIVING, INC**	STREET ADDRESS, CITY, STATE, ZIP CODE **1411 EL PASO AVENUE** **ORLANDO, FL 32806**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A monitoring visit for Extended Congregate Care (ECC) was conducted on . Harmony Retirement license #736 had deficiencies found at the time of the visit.

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on record review and interview the facility failed to ensure the freedom from communicable healthcare provider statement was based on an examination no more than 6 months from the date of hire for, 2 of 3 sampled staff (B and C).

Findings:

Staff B was hired and was a caregiver. The review revealed a healthcare provider statement that indicated freedom from communicable dated more than 6 months from the date of hire.

Staff C was hired 2017 and was a caregiver. The review revealed a healthcare provider statement that indicated freedom from communicable dated , more than 6 months from the date of hire.

In a telephone interview with the administrator on at 11:30 AM who said, she did not know the healthcare provider statement needed to be within 6 months of hire.

Class III

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on observations and interviews the facility did not provide or arrange for 2 of 3 sampled staff (B and C) to receive the mandated in-services training.

Findings:

Personnel record review revealed the following:

1. Staff B was hired and was a caregiver. There was no evidence she attended:
A 1-hour in-service training regarding reporting major incidents and adverse incidents. Facility emergency procedures including chain-of-command and staff roles relating to emergency evacuation.

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The facility's resident elopement response policies and procedures

A 1- hour in-service training regarding resident rights in an assisted living facility. Recognizing and reporting resident , neglect, and , .

A 1- hour in-service training safe food handling practices. There was no evidence she attended ALF Core training and was exempt from these 2 in-service trainings

A 3- hour in-service training regarding resident behavior and needs. Providing assistance with the activities of daily living.

1 hour in-service training in control, including universal precautions, and facility sanitation procedures before providing personal care to residents. There was no evidence she was a Home Health Aide (HHA) , Certified Nursing Assistant (CNA) or a nurse, therefore exempt from these 2 in-service training.

2. Staff C was hired 2017 and was a caregiver. A certificate dated indicated a 4- hour in-service training that included control, / , resident's rights, medication errors and medication management. The certificate did not indicate the duration of each in-service training. Therefore unable to ascertain if the staff received the required hours of each in-service training.

A certificate dated indicated a 4- hour in-service training in Extended Congregate Care and Limited Mental Health (ECC/LMH), recognizing neglect, , , and elopement. The certificate did not indicate the duration of each in-service training. Therefore unable to ascertain if the staff received the required hours of each in-service training.

A certificate dated indicated in-service training related to elopement from another facility, located in another county. There was no evidence to confirm she attended an in-service training regarding the facility's elopement response policies and procedures.

A certificate dated indicated she received an in-service training regarding emergency procedures & evacuation including chain of command from another facility, located in another county. There was no evidence to confirm she attended an in-service training regarding the facility's emergency procedures & evacuation including chain of command.

In a telephone interview with the administrator on at 11:30 AM who said the staff were trained,

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she just did not have the correct certificates.

Class III

0082 - Training - / - 58A-5.0191(3) FAC

Based on observation and interview the facility did not provide or arrange for 1 of 3 sampled staff (B) to attend /received one-time education course on and .

Findings:

Personnel record review for staff B hired revealed no evidence to confirm she attended/received one-time education course on and .

In a telephone interview with the administrator on at 11:30 AM who said the staff had the training but did not bring a copy of her certificate for the facility file.

Class III

0083 - Training - First Aid and - 58A-5.0191(4) FAC

Based on personnel record review and interview, the facility failed to have one staff member who held a current and valid card that documented the completion of courses in , , , ( ) and First Aid were in the facility at all times when residents were present and failed to ensure that and First Aid training were from a course offered by an accredited college, university or vocational school; a licensed hospital; the American Red Cross, American Association, or National Safety Council; or a provider approved by the Department of Health for 1 of 3 sampled staff (C).

Findings:

During the facility, entrance on at 9 AM staff a stated the census was 12. There were two staff present in the facility; the administrator was out, but available by phone.

Review of the facility staff schedule for , 2017, which was a calendar on a desk by the medication closet, revealed that the staffing pattern consisted of staff A, B, C, and D, alternating shifts.

Staff C worked alone on 5/3, 5/4, 5/5, and
Staff A worked alone 5/6, 5/7, and

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Staff A had First Aid/ . . that expired . . . .
Staff D had First Aid / that expired on
Staff C had a card dated . . . . that indicated . . /First aid from an internet (on-line) provider and indicated it was valid for 2 years.

In a telephone interview with the administrator on . . . at 11:45 PM stated, she had not realized the First Aid and for staff A, C and D had expired.

Class III

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC

Based on interview and observation the facility failed to ensure 1 of 3 unlicensed staff (B) who provided assistance with self-administered medications completed a 4 hour class in providing assistance with self-administration of medication before assuming the responsibility.

Findings:

Personnel record review for staff B revealed she was hired . A certificate dated that indicated she attended a 2- hour medication update class. The review revealed no evidence to confirm she attended a 4-hour class before she provided assistance with self-administration of medications to the facility residents.

In a telephone interview with the administrator on . . . at 11:30 AM who said the staff had the training but did not bring a copy of her certificate for the facility file.

Class III

0090 - Training - - 58A-5.0191(11) FAC

Based on record review and interview the facility failed to ensure 2 of 3 sampled staff (B & C) who provided care to residents, received at least one hour of training in the facility's policies' and procedures regarding ( ).

Findings:

Personnel record review revealed the following:

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Staff B was hired and was a caregiver. There was no evidence she attended an in-service training regarding the facility's policies and procedures.

Staff C was hired 2017 and was a caregiver, There was no evidence she attended a training regarding the facility's policies and procedures.

In a telephone interview with the administrator on at 11:30 AM who said the staff had the training but the certificates were not available.

Class III

0161 - Records - Staff - 429.275(2) FS; 58A-5.024(2) FAC

Based on personnel record review and interview the facility failed to ensure the personnel record for 1 of 4 sampled staff (B) contained the required documentation.

Findings:

Personnel record review for staff B, hired revealed a job application that was blank.

In a telephone interview with the administrator on at 11 AM who said the application was overlooked.

Class III

Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS

Based on record reviews and interview the facility did not maintain an employee roster on the Agency's Background Screening (BGS) Clearing House that listed all the facility employees subject to a background screening for 4 of 4 employees (A, B, C and D).

Findings:

Review of the facility's Background Screening Clearing House roster on at 1:30 PM AM revealed the facility employee roster did not list any employees (A, B, C, and D) assigned to work on the 2017 schedule.

In an interview with the administrator on at 2 PM who said, she did not know about the

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employee roster.

Unclassified