

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11963853	(X3) DATE SURVEY COMPLETED 06/05/2017
NAME OF PROVIDER OR SUPPLIER EVERGREEN MANOR RETIREMENT HOME	STREET ADDRESS, CITY, STATE, ZIP CODE 3297 S.R. 580 SAFETY HARBOR, FL 34695	
SUMMARY STATEMENT OF DEFICIENCIES (FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)		
0000 - Initial Comments Assisted Living Facility A complaint survey, (CCR# 2017003934) was conducted on _____ at Evergreen Manor Assisted Living Facility, (License # 8760). Evergreen Manor Assisted Living Facility had deficiencies at the time of the visit. 0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC Based on record review and staff interview, the facility failed to ensure the menu used by the facility was reviewed annually and signed by a licensed or registered dietician. Findings included: During a tour of the facility on _____ at 9:40 a.m., the menu was observed hanging on the wall in the dining _____. The effective date, that the dietician signed the menu, was _____. The expiration date on the menu was _____. In an interview on _____ at 10:05 a.m., the Assisted Living Manager stated she will call the Dietician regarding the expiration date. In a second interview at 1:15 p.m., the manager stated she was still waiting for a staff member to send the new menu that is "completed." No menu reviewed within the last year was received by the completion of the survey. Class III 0162 - Records - Resident - 58A-5.024(3) FAC Based on interview and record review, the facility failed to maintain the record for one of six sampled residents (Resident #1) in the facility for two years after the resident was discharged from the facility. The record was not available for review during a complaint survey conducted by the Agency. Findings included:		

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

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FORM APPROVED

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On , a review of the facility's admission and discharge log revealed that Resident #1 had left the facility in , 2016. At 10:00 AM on , Resident #1's record was requested for review during the survey. During a follow-up interview with the administrator at 11:10 AM on , the administrator was again asked for Resident #1's record and said she was still trying to locate it and "might have taken it home." During an interview with the manager on , the manager stated the administrator had gone to her home to attempt to locate the record for Resident' #1 and had not yet returned with the record. As of the conclusion of the survey at 2:45 PM on , the facility had still not produced the record for Resident #1. Class III		