STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11910961	**05/30/2017**
NAME OF PROVIDER OR SUPPLIER **SOUTH HIALEAH MANOR**	STREET ADDRESS, CITY, STATE, ZIP CODE **240 EAST 5TH STREET** **HIALEAH, FL 33010**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A Complaint Survey (CCR# 2017005447) conducted from and concluded on . South Hialeah Manor (AL 6033) with Limited Mental Health component had deficiencies identified at the time of the survey.

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on record review and interview, the facility failed to trasfer one of eight (#3) sampled residents to a higher level of care during a crisis or contact the health care provider. The facility failed to have written documentaiton and contact the case manager for one of eight (#5) sampled residents who sustained brusing to her eye after a .

Finding included:

Review of the facility's grievance log stated, " on shift 3:00 pm - 11:00 pm Resident #3 suffering from a crisis. Claims that she will be moving to housing provided by church group, however church representative stated that they provide no such service, clearly explained that to Resident #3, and have been declining with her erratic behavior for over 10 years. Needs to be ASAP."

Interview on at 2:00 pm Staff B stated, "Resident #3 was not and/or seen by the doctor on that day. I do not know why."

Interview on at 2: 00 pm Staff C stated, "If she was not seen by her doctor or was because she got calm."

Interview on at 12:51 pm Staff B stated, "We have two residents with the same name in the facility. Resident #5 was the one with the on her eyes, this happened after I started to work here, and I have no knowledge or documentation of what happened to her, I review all the facility's files and I have nothing regarding Resident #2's on her eye."

Interview on at 3:09 pm Staff G stated, " I am not 100 percent sure of how it happened because it was a while ago and it was not on my shift; Resident #5 from her bed, it was not at my time, but she from her bed. It was not a fight, what I heard was that she from her bed. It was like two months ago or maybe more, I do not remember exactly the time."

Interview on at 3:41 pm Resident #8 stated, "I saw Resident #5's eye injury; it was an accident. She was coming down the stairs and she did not see the last step, which was when she from her

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own feet. Nobody punch or hit her, she by her own, and it was only a ."

Interview on at 1:13 pm the Resident #5's Case Manager stated, " Resident #5 from the bed and have the on her eyes and all over her body, and I never had information about it."

Class III

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observation, record review, and interview, the facility failed to ensure that three of eight sampled residents (Residents #2, #7, and #8) lived in a safe and decent living environment free of bed bug infestation. The facility also failed to ensure that one of eight sampled residents (#2) received medical treatment from bed bug bites.

Findings included:

Observation on at 10:15 am revealed what appeared to be a bed bug walking on Resident #8's bed next to the resident's hair in # .

Interview on at 3:41 pm Resident #8 stated, "The only problem that we have right now are the bed bugs. The facility is fumigating, but it is not working."

Further observations on at 10:20 am revealed # had what appeared to be bed bugs crawling on the wall. Observation on at 10:20 am revealed # was closed due to fumigation to eliminate bed bugs.

Interview on at 10:20 am Residents #2 and #7 reported they had bed bugs in their (#18).

Interview on at 10:20 am Resident #2 stated, "I used to live in # , and they moved us from there because of the bed bugs. I had bed bugs bites on my arms." Observations revealed Resident #2 had red bumps on both arms.

Review of Resident #2's records revealed the facility did not have any documentation regarding the resident's bed bug bites. The facility also did not have any documentation that Resident #2 was assessed by a doctor for the bed bug bites.

Interview on at 11:09 am Resident #2 stated, "They removed me from # for about four or five days. Because I have bed bugs in my . The bites are getting better, it was worse before,

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and it is healing by itself. I am okay now. I have not seen a doctor for that."

Interview on at 12:18 pm Staff B stated, "When we notice Resident #2's bites on her arms, we took her out of the fumigate, we did not take her to be seen by a doctor."

Interview at 3:00 pm Staff B stated, "Resident #2 did not see the doctor for her bed bug bites. We are fumigating, there is a binder with that information, they are fumigating since , of this year. This is the reason we moved Resident #2 from # to # ; as soon we noticed her arms bitten, we changed her from # and kept her possessions inside until the bed bugs ."

Review of the facility's shift report (7:00 am to 3:00 pm documented on , " # is fumigated, Residents #2 and #7 were moved to # ."

Interview on at 11:50 am, the facility's doctor stated, "I started to see Resident #2 recently, but I have not seen her for bed bug bites."

The Department of Health (DOH) inspection report dated on stated, "Eliminate heavy bed bug infestation throughout the facility." The inspection report had the following information regarding the resident at the facility:
"Live bed bugs were observed at the facility
is currently getting treatment and is closed. Residents of that been relocated to another no resident has access to that . That been getting treatment since , 19th.
Company comes 3 times a month and fumigate some random . Fumigation papers were presented during inspection.
: The bed located on the left revealed live bed bugs
: The bed located on the right revealed live bed bugs
: Both beds revealed live bed bugs
: The bed located on the right revealed live bed bugs. Observed live bed bugs crawling on the ceiling and on the walls
: Both beds revealed live bed bugs. Observed live bed bugs crawling on the walls
: The bed located on the right revealed live bed bugs. Observed live bed bugs crawling on the ceiling and on the walls
: No live bed bugs were seen on the mattress and beds of the residents. However, live bed bugs were seen crawling on the wall located next
to the right bed
: The bed located on the left revealed live bed bugs

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: The bed located on the right revealed live bed bugs. Observed live bed bugs crawling on the floor located underneath the right bed
: The bed located on the left revealed live bed bugs
: No live bed bugs were seen on the mattress and beds of the residents. However, live bed bugs were seen crawling on the wall located next
to the left bed
Conclusion: Upon inspection, there were clear visible sign of bed bugs infestation. Inspection is deemed unsatisfactory. Re-inspection date is set for , 2017. Patients residing in that are infested with live bed bugs must be relocated to a is bed bug free."

Interview with representative from DOH on at 1:29 pm revealed they will re-inspect in two weeks. They believe that the ALF needs a new pest control company because the current one is not coming frequently enough, and when they do come, they don't treat all of the .

Record review of the facility's pest control company's documentation revealed bedbug infestation since , 2017. Record review revealed bedbug fumigation on in residents' 13, 15, 21, 19,10,16,17, and 26. Record review revealed another bed bug fumigation on in residents' 17, 19, and 21. And again on in 17, 19, and 21 to fumigate for bed bugs.

Interview on at 10:00 am Resident #6 stated, "The only problem here are the bed bugs, even though they are fumigating for a while, we still have bed bugs."

Interview on at 11:21 am Resident #3 stated, "They clean everywhere, but they do not clean in my area. I do not feel comfortable and safe here with the bed bugs in the facility I cannot live like that. I do not feel comfortable, it is not right. I only have problem with the bed bugs."

Interview on at 1:19 pm Resident #1 stated, "There are bed bugs here, but I have never been bitten. The facility has been fumigating for a while, but we still have bed bugs."

Interview on at 2:50 pm Staff E stated, "I found out of the bed bugs yesterday, while I was doing my rounds. They are fumigating the , but they are still there."

Interview on at 2:58 pm Staff F stated, "The facility has keep fumigating. We clean and wash clothes and take them to the dryer."

Class II