STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11911031	**05/24/2017**
NAME OF PROVIDER OR SUPPLIER **RONA'S RETIREMENT HOME**	STREET ADDRESS, CITY, STATE, ZIP CODE **10900 SW 177 TERRACE** **MIAMI, FL 33157**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

A Complaint (CCR #2017003340) Survey was conducted on . Rona's Retirement Home with Limited Mental Health component License #5566 had the following deficiencies identified at time of the survey:

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on observations and interview, the facility failed to treat 4 out of 5 (#1-#4) sampled residents with consideration and respect. The facility failed to ensure that staff were not verbally to the residents.

Findings Include:

On at 5:22 PM Resident #1 stated "I have been living here for over ten years. Staff A treats me okay, but sometimes she is rude, so I try to keep to myself. No, nobody has hurt me, I am okay here. I get my meals and the food is good."

On at 5:26 PM Resident #2 stated "I have been living here for almost 10 years. I am good here but Staff B, he is rude to me, no he has ever hit me or anything like that but he is rude and Staff A screams a lot."

On at 5:41 PM Resident #3 stated "Staff A is not rude to me but she screams a lot."

On at 5:32 PM Resident #4 stated "I have been living here since /2015. I just came back from the hospital because I had a small laceration on my leg, I was picking on a scab and it ripped a little skin off. Staff A got upset at me because I was refusing to take , I refused because I was already taking , but I got up and I took my medication. They have never hurt me but Staff A is rude to me."

On at 5:39 PM Observed Staff A scream at Resident #4 and said "Please do not approach me while I am serving dinner and giving medication because I need to pay attention to what I am doing."

On at 6:08 PM Administrator stated "I have to talk to Resident #4 that way because if I don't, she will get out of control. I am trying to speak to her guardian to find her another home because she gets very agitated and I am not able to handle her sometimes."

Class III

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SUMMARY STATEMENT OF DEFICIENCIES
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0052 - Medication - Assistance with Self-Admin - 58A-5.0185 (3)

Based on observation, record review, and interview the facility failed to follow the correct procedure when assisting 4 out of 4 (#1-#4) sampled residents with self-administration of medications. The Staff failed to give medication to residents during the window time of one hour before or one after medication time is prescribed (Resident #1-#4).

Findings include:

A review of medication record revealed Resident #1 had prescribed Aspir-Low 81 MG, 40 MG 1 tab, 1 MG daily, 500 MG 1 tab, and Alpex and eye drops at 8:00 AM. Resident #2 had prescribed 500 MG 1 tab at 8:00 AM. Resident #3 had prescribed 2 MG 1 tab, 0.5 MG 1 tab, 10 MG 1 tab daily, 500 MG1 and ½ tab, 500 MG, 1 and ½ tab, 5 MG 1 tab, 1 MG, 75 MCG 1 tab, 20 MG 1 Cap, and 200 MG at 8:00 AM. Resident #4 had prescribed 1 MG 1 tab, 10 MG 1 tab, 600 MG 1 tab, 5 MG 1 tab, 2 MG 1 cap, Pentoxifylli 400 MG 1 tab daily, 1 MG 1 tab at 8:00 AM.

On at 9:40 AM the Administrator stated "I give the medication before the residents leave at 6:30 AM, because they leave to their program at 7:00 AM.

On at 6:00 PM observed Staff A assist Resident #2 with self-administration of medication. The staff was wearing plastic gloves; from packet she placed medication in a small plastic cup and a cup of water. Staff stated the name of medication to resident.

A review of medication record revealed Resident #2 had prescribed 50 MG 1 tab, 50 MG 1 tab at 8:00 PM, and had 50 MG 1 tab prescribed at 12:00 PM.

On at 6:02 PM the Administrator stated "I give him the medication now because he is not here during that time, he is at the program."

Class III

0079 - Staffing Standards - Levels - 58A-5.019(3) FAC

Based on observation, record review, and interview the facility failed to maintain an accurate written work schedule.

Findings include:

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SUMMARY STATEMENT OF DEFICIENCIES
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On . . . . . at 9:07 AM arrived to the facility, greeted by Staff B, Staff A was also present in the facility.

Reviewed the work schedule for , 2017 showed Staff A was scheduled for 7:00 AM- 7:00 PM, Staff B was scheduled for 7:00 PM-7:00 AM. Staff C was scheduled for 6:00 PM-10:00 PM, Staff D was off, Staff E was off and
Staff F was scheduled for 7:00 AM-7:00 PM, and Staff G is on call.

On . . . . . at 10:14 AM the administrator stated "Staff F no longer works here and Staff D works at the other facility."

Class III

0084 - Training - Assis Self-Admin Meds & Med Mgmt - 58A-5.0191(5) FAC

Based on record review and interview the facility failed to provide documentation that 3 out of 4 sampled staff received the required continuing education training in assisting residents with self - administration of medications (Staff B, C, and G).

Findings included:

Record review of Staff B, C, and G's employee files showed the last assistance with self-administered medication training for Staff B, Staff C, and G was dated . . . . . .

On . . . . . at 6:15 PM the Administrator stated, "I know the Medication training just recently expired and I am in the process of getting them renewed."

Class III

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SUMMARY STATEMENT OF DEFICIENCIES
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Z813 - Results of Screening & Notification In File - 59A-35.090(3)(c), FAC

Based on record review and interview the facility failed to have an eligible background screening result in the employee file for 1 of 4 sampled staff (Staff B).

Findings included:

A review of Staff B employee filed revealed the last eligible level II background screening was completed on .

A review of the background screening website showed the last screening date for Staff B was on .

On at 9:16 AM the Administrator stated "I know he completed a current background screening, I just cannot find the current results."

Unclassified

Z815 - Background Screening; Prohibited Offenses - 408.809; 435.02(2); 435.06 FS

Based on record review and interview the facility failed to ensure that 1 out 4 sampled staff had an eligible level II background screening (Staff G).

Findings included:

A review of Caregiver G's employee's file revealed the last background screening was completed on , which was a level 1 screening.

On at 9:16 AM the administrator stated "I know they completed a current background screening, I just cannot find the current results."

Unclassified