STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11964856	**06/27/2017**
NAME OF PROVIDER OR SUPPLIER **BROOKDALE TEQUESTA**	STREET ADDRESS, CITY, STATE, ZIP CODE **211 VILLAGE BLVD** **TEQUESTA, FL 33469**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

An unannounced licensure complaint survey, CCR# 2017003482, was conducted on at Brookdale Tequesta, License # 9321. The facility had deficiencies at the time of the investigation.

0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC

Based on interview and record review it was determined the facility failed to ensure that a resident that had a significant change (admitted to hospice services) had a face-to-face medical examination by a health care provider recorded on AHCA Form 1823, for 2 of 3 sampled residents reviewed that are receiving hospice services (Resident #4 & Resident #6).

The findings included:

1) Resident #4's record reflected she was admitted to the facility on . This resident's most recent health assessment (AHCA 1823 Form) was dated . Hospice services were initiated for this resident on and she is currently receiving hospices services.

2) Resident #6's record reflected she was admitted to the facility on . This resident's most recent health assessment (AHCA 1823 Form) was dated . Hospice services were initiated for this resident on and she is currently receiving hospice services.

During record review and interview conducted with the HWD (Health and Wellness Director), on beginning at approximately 10:45 AM, she was provided the opportunity to locate current health assessments (AHCA 1823 Forms) for Resident #4 and Resident #6. She acknowledged that "new" forms were not completed for Resident #4 and Resident #6 when hospice services were initiated.

Class III

0025 - Resident Care - Supervision - 429.26(7) FS; 58A-5.0182(1) FAC

Based on observation, interview, and record review it was determined the facility failed to provide adequate personal supervision with meals, for 3 of 3 sampled residents (Resident #4, Resident #5, and Resident #6).

The findings included:

1) During dining observation, conducted on beginning at approximately 8:05 AM through 9:30 AM, this resident was served a pureed diet of oatmeal; scrambled eggs; and french toast at 8:20

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AM. Her food was untouched until a RCA (Resident Care Assistance) sat down to feed her at 9:10 AM (50 minutes later). Review of Resident #4's record noted a diet order, dated , as puree diet. She was also noted to be receiving hospice services since . Her health assessment (1823 form), dated , reflected she requires supervision with eating. Her Personal Service Plan, dated , indicated she requires a puree diet; direct staff attention and direct staff physical assistance with meals.

2) During dining observation, conducted on beginning at approximately 8:05 AM through 9:30 AM, she was served a bowl of oatmeal at 8:20 AM. This bowl of untouched oatmeal was taken away at 9:05 AM (45 minutes later). She was provided with a plate of french toast, sausage, and fresh fruit at 9:05 AM. A RCA (Resident Care Assistant) was observed to provide assistance with this meal at 9:10 AM. Review of Resident #5's health assessment, dated , indicated a regular diet is to be provided. The level of assistance required with eating was noted to be supervision (feeds self with cues). Observation of this resident revealed she required many staff cues and staff physical assistance to consume her breakfast meal.

3) During dining observation, conducted on beginning at approximately 8:05 AM through 9:30 AM, this resident was served a bowl of oatmeal. She proceeded to attempt to eat the oatmeal with her fingers. She was provided a plate with eggs; french toast with a blueberry sauce; a sausage, and fruit at approximately 9:05 AM in addition to the remaining bowl of oatmeal. She was observed to pick up the entire slice of french toast with blueberry sauce and take bites of it. The sauce was all over her clothes and hands. There was no staff cueing or assistance provided during this meal observation. Review of Resident #6's record indicated she had been receiving hospice services since . She was also noted to have a physician's order for finger foods, dated . Her health assessment (1823 form), dated , indicated she requires staff assistance with eating. Her Personal Service Plan, dated , indicated she required direct staff attention and staff assistance for meals. Her weight was noted on at 143 pounds. Her weight as of was 136 pounds. This indicated a 7 pound weight loss in 5 months. During interview conducted with the HWD (Health and Wellness Director), on beginning at approximately 10:45 AM, she was asked about the 7 pound weight loss. She stated this resident is on hospice. She was asked how the hospice order, related to finger foods, is communicated to dining services and nursing. She stated it looks like it wasn't, but I have to do more checking on that. She was informed this resident was served oatmeal with breakfast and attempted to eat it with her fingers. She acknowledged that oatmeal was not considered a finger food.

During subsequent interview conducted with the HWD (Health and Wellness Director), on beginning at approximately 10:45 AM, she was informed of the observations related to staff failure to

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provide appropriate supervision during breakfast meal. She acknowledged that there was 5 RCAs (Resident Care Assistants) for a census of 47 residents. She stated the BOM (Business Office Manager was also present and assisting with breakfast. She was informed that the BOM had informed this surveyor, on at approximately 8:35 AM, that she assists with serving meals at this building on Tuesdays and Thursdays only and that one of the RCAs was only serving meals and not assisting with supervision or actual feeding assistance for the residents of this facility. Therefore, there were 4 RCAs providing assistance/supervision with meals for a census of 47 residents of this facility.

Class III

0079 - Staffing Standards - Levels - 58A-5.019(3) FAC

Based on observation, interview, and record review, it was determined the facility failed to provide enough qualified staff to provide resident supervision, and to provide or arrange for resident services in accordance with the resident's scheduled or unscheduled service needs (specifically related to assistance and supervision with meals) for 3 of 3 sampled residents (Resident #4, Resident #5, and Resident #6).

The findings included:

During dining observations of the breakfast meal, on beginning at approximately 8:05 AM, there was 37 residents in the dining the breakfast meal; 4 residents in the living (who were eventually brought into the dining); and 1 resident in the TV area (who was eventually brought into the dining). During this meal service, there were 4 facility RCAs (Resident Care Assistants) feeding/assisting residents; 3 private duty aides assisting with meals/feeding their residents; 1 hospice aide feeding a resident; 1 RCA (Resident Care Assistant with was serving the food and clearing the plates and she stated this was her 3rd day on the job). The BOM (Business Office Manager) from the other building was assisting with serving food. She was asked, on at approximately 8:35 AM, if she normally assists with this task. She replied on Tuesdays and Thursdays she comes to this building to help out with breakfast (this was a Tuesday). The HWD (Health and Wellness Director), on at approximately 9:20 AM, was asked about the other 5 residents missing from the dining (per census number provided of 47). She stated 1 resident is on hospice crisis care and that she would have to figure out who was missing from the dining that maybe they ate and left. She was reminded that this surveyor was present during the entire meal service (less entrance conference of 5 minutes with Administrator). The HWD stated all residents come to the dining meals (with exception of 1 hospice resident that is on crisis are at this time).

1) During dining observation, conducted on beginning at approximately 8:05 AM through

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9:30 AM, this resident was served a pureed diet of oatmeal; scrambled eggs; and french toast at 8:20 AM. Her food was untouched until a RCA (Resident Care Assistance) sat down to feed her at 9:10 AM (50 minutes later). Review of Resident #4's record noted a diet order, dated , as puree diet. She was also noted to be receiving hospice services since . Her health assessment (1823 form), dated , reflected she requires supervision with eating. Her Personal Service Plan, dated , indicated she requires a puree diet; direct staff attention and direct staff physical assistance with meals.

2) During dining observation, conducted on beginning at approximately 8:05 AM through 9:30 AM, she was served a bowl of oatmeal at 8:20 AM. This bowl of untouched oatmeal was taken away at 9:05 AM (45 minutes later). She was provided with a plate of french toast, sausage, and fresh fruit at 9:05 AM. A RCA (Resident Care Assistant) was observed to provide assistance with this meal at 9:10 AM. Review of Resident #5's health assessment, dated , indicated a regular diet is to be provided. The level of assistance required with eating was noted to be supervision (feeds self with cues). Observation of this resident revealed she required many staff cues and staff physical assistance to consume her breakfast meal.

3) During dining observation, conducted on beginning at approximately 8:05 AM through 9:30 AM, this resident was served a bowl of oatmeal. She proceeded to attempt to eat the oatmeal with her fingers. She was provided a plate with eggs; french toast with a blueberry sauce; a sausage, and fruit at approximately 9:05 AM in addition to the remaining bowl of oatmeal. She was observed to pick up the entire slice of french toast with blueberry sauce and take bites of it. The sauce was all over her clothes and hands. There was no staff cueing or assistance provided during this meal observation. Review of Resident #6's record indicated she had been receiving hospice services since . She was also noted to have a physician's order for finger foods, dated . Her health assessment (1823 form), dated , indicated she requires staff assistance with eating. Her Personal Service Plan, dated , indicated she required direct staff attention and staff assistance for meals. Her weight was noted on at 143 pounds. Her weight as of was 136 pounds. This indicated a 7 pound weight loss in 5 months. During interview conducted with the HWD (Health and Wellness Director), on beginning at approximately 10:45 AM, she was asked about the 7 pound weight loss. She stated this resident is on hospice. She was asked how the hospice order, related to finger foods, is communicated to dining services and nursing. She stated it looks like it wasn't, but I have to do more checking on that. She was informed this resident was served oatmeal with breakfast and attempted to eat it with her fingers. She acknowledged that oatmeal was not considered a finger food.

During subsequent interview conducted with the HWD (Health and Wellness Director), on

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beginning at approximately 10:45 AM, she was informed of the observations related to staff failure to provide appropriate supervision during breakfast meal. She acknowledged that there was 5 RCAs (Resident Care Assistants) for a census of 47 residents. She stated the BOM (Business Office Manager was also present and assisting with breakfast. She was informed that the BOM had informed this surveyor, on at approximately 8:35 AM, that she assists with serving meals at this building on Tuesdays and Thursdays only and that one of the RCAs was only serving meals and not assisting with supervision or actual feeding assistance for the residents of this facility. Therefore, there were 4 RCAs providing assistance/supervision with meals for a census of 47 residents of this facility.

Class III

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on interview and record review it was determined the facility failed to ensure that each resident received the therapeutic diet as prescribed by their health care provider for 1 of 3 sampled residents (Resident #6).

The findings included:

During dining observation, conducted on beginning at approximately 8:05 AM through 9:30 AM, this resident was served a bowl of oatmeal. She proceeded to attempt to eat the oatmeal with her fingers. She was provided a plate with eggs; french toast with a blueberry sauce; a sausage, and fruit at approximately 9:05 AM in addition to the remaining bowl of oatmeal. She was observed to pick up the entire slice of french toast with blueberry sauce and take bites of it. The sauce was all over her clothes and hands. There was no staff cueing or assistance provided during this meal observation. Review of Resident #6's record indicated she had been receiving hospice services since . She was also noted to have a physician's order for finger foods, dated . Her health assessment (1823 form), dated , indicated she requires staff assistance with eating. Her Personal Service Plan, dated , indicated she required direct staff attention and staff assistance for meals. Her weight was noted on at 143 pounds. Her weight as of was 136 pounds. This indicated a 7 pound weight loss in 5 months. During interview conducted with the HWD (Health and Wellness Director), on beginning at approximately 10:45 AM, she was asked about the 7 pound weight loss. She stated this resident is on hospice. She was asked how the hospice order, related to finger foods, is communicated to dining services and nursing. She stated it looks like it wasn't, but I have to do more checking on that. She was informed this resident was served oatmeal with breakfast and attempted to eat it with her fingers. She acknowledged that oatmeal was not considered a

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finger food.

During subsequent dining observation and interview with HWD, conducted on beginning at approximately 11:55 AM, it was observed that Resident #6 was served a large piece of baked fish; rice; and mixed vegetables for lunch. The HWD was asked if this was considered to be finger foods. She acknowledged that it was not. She removed this plate of food and then obtained a grilled cheese sandwich and chips for this resident.

Class III