

**AGENCY FOR HEALTH CARE  
ADMINISTRATION**

PRINTED: 07/25/2017  
FORM APPROVED

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| STATEMENT OF DEFICIENCIES                                     | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br><b>AL11967664</b>           | (X3) DATE SURVEY COMPLETED<br><br><b>07/05/2017</b> |
| NAME OF PROVIDER OR SUPPLIER<br><br><b>NORCRIST HOME, INC</b> | STREET ADDRESS, CITY, STATE, ZIP CODE<br><b>542 NW 8TH STREET<br/>MIAMI, FL 33136</b> |                                                     |

SUMMARY STATEMENT OF DEFICIENCIES  
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

**0000 - Initial Comments**

An Abbreviated Biennial Survey was conducted on , 2017. Norcrist Home, Inc. (License #11671) with Limited Nursing Services and Limited Mental Health components had deficiencies identified at the time of the survey.

**0079 - Staffing Standards - Levels - 58A-5.019(3) FAC**

Based on record review and interview the facility failed to maintain a written work schedule that reflects its 24-hour staffing pattern for a given time period.

Finding included:

Review of the staffing schedule revealed that Staff G and H were listed.

On at 10:25 am the administrator's assistant stated that Staff G works at their other facility and at 10:45 am she stated that Staff H works as relief staff.

On at 10:35 am the administrator's assistant brought a new schedule with the changes done.

Class III

**0083 - Training - First Aid and - 58A-5.0191(4) FAC**

Based on record review and interview the facility failed to ensure that a staff member who has completed courses in First Aid and and holds a currently valid card documenting completion of such courses be in the facility at all times.

Findings included:

Record review of Staff F's file revealed and First Aid training expired on .

On at 1:12 pm Staff C stated that Staff F works the night shift alone and that it is very difficult for her to go to the training.

Class III

**0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC**

Based on record review and interview the facility failed to keep the current week menu posted.

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| <p>Findings included:</p> <p>Upon arrival to the facility on            at 9:05 am, the menu that was posted on the bulletin board in the dining            for the week of            25 to            .</p> <p>On            at 9:20 am Staff C stated she knew it was old.</p> <p>On            after the tour was finished Staff C posted the menu for the week of            to            .</p> <p>Class III</p> <p><b>0125 - Fiscal - Surety Bonds - 429.27(2) FS; 58A-5.021(3) FAC</b></p> <p>Based on record review and interview the facility who serve as representative payee for four residents failed to have a Surety Bond executed.</p> <p>Findings included:</p> <p>On            at 10:10 am the administrator stated that she is the payee for 4 residents and that she did not have a surety bond; she also stated that she knows that she needs the surety bond but she did not buy it because she is not sure if she will continue with the ALF.</p> <p>Record review revealed the facility did not have a surety bond while acting as the representative payee.</p> <p>Class III</p> <p><b>1241 - LMH - Records - 429.075(3-4); 58A-5.029(2) FAC</b></p> <p>Based on record review and interview the facility failed to have an annual Community Living Support Plan for 1 out of 8 sampled residents (Resident # 4).</p> <p>Findings included:</p> <p>On            at 1:50 pm the administrator identified Resident #4 as limited mental health resident.</p> <p>Review of Resident #4's record revealed that the community living support plan was signed and dated by his psychiatrist on            .</p> |                                                                                       |                                                     |

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| <p>On            at 3:00 pm the administrator stated that the doctor was going to do the new ones in            , but they were planning to place Resident #4 in a program and he refused to participate. She stated that she will let the psychiatrist know that he did not do it.</p> <p>Class III</p> <p><b>L243 - LMH - Training - 429.075(1) FS; 58A-5.0191(8) FAC</b></p> <p>Based on record review and interview the facility that has Limited Mental Health (LMH) component in its license failed to ensure that staff complete a minimum of 3 hours of continuing education in limited mental health topics for 3 out of 6 sampled staff (Staff A, D and F).</p> <p>Findings included:</p> <p>Record review revealed that the administrator and Staff D took a 2 hours of continuing education in limited mental health topics on            . Review also revealed Staff F took 3 hours of continuing education on            .</p> <p>On            at 11:43 am the administrator's assistant stated that she took 3 hours and she did not know why the certificate said 2 hours; also stated that Staff D also had 2 hours. She also stated that the trainer wrote 2 hours by mistake. She stated that she will let Staff F know that she needs the update .</p> <p>Class III</p> |                                                                                       |                                                     |

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| <p><b>Z813 - Results of Screening &amp; Notification In File - 59A-35.090(3)(c), FAC</b></p> <p>Based on record review and interview the facility failed to have the signed attestation of compliance in the staff personnel record for 5 out of 6 sampled staff (Staff A, B, C, E and F).</p> <p>Findings included:</p> <p>Record review of Staff A, B, C, E and F's files revealed the facility did not have completed attestation of compliance forms in their personnel records.</p> <p>On            at 1:03 pm the administrator's assistant stated that she had to print the attestation of compliance and give it to the employees to sign it.</p> <p>On            at 3:40 pm during the exit conference the administrator's assistant stated she had already printed the attestation forms and that she would give them to the employees to sign it.</p> <p>Unclassified</p> <p><b>Z814 - Background Screening Clearinghouse - 435.12(2)(b-d), FS</b></p> <p>Based on record review and interview the facility failed to maintain the employment status of all employees within the clearinghouse.</p> <p>Findings included:</p> <p>Review of the staffing schedule revealed that Staff G was listed as working Sundays and Thursdays. Staff H was also listed on the staff schedule.</p> <p>On            at 10:25 am the administrator's assistant stated that Staff G works at their other facility and at 10:45 am she stated that Staff H works as relief staff.</p> <p>Unclassified</p> |                                                                                       |                                                     |