STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11968089	**07/03/2017**
NAME OF PROVIDER OR SUPPLIER **TLC FAMILY CARE HOME**	STREET ADDRESS, CITY, STATE, ZIP CODE **34017 S HAINES CREEK RD** **LEESBURG, FL 34788**	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

On , 2017 an unannounced biennial relicensure with limited nursing services survey was conducted at TLC Family Care Home (Lic.# 12030). Deficient practice was identified at the time of the survey.

0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC

Based on record review and interview, the facility failed to ensure 1 of 2 residents (Resident #4) had a complete Resident's Health Assessment (AHCA Form 1823).

Findings include:

Record review of resident #5's most recent health assessment (dated on) revealed page 5 - Section 3 - Services Offered or Arranged by the Facility for the Resident (must be completed by the ALF Administrator or Designee) was completely blank (See photographic evidence).

On at 4:40 PM, an interview was conducted with the Administrator. The Administrator confirmed Page 5 of the AHCA Form 1823 dated for Resident #4 was not completed. He stated the Registered Nurse Coordinator would update the information on the AHCA Form 1823 for Resident #4.

Class III

0010 - Admissions - Continued Residency - 429.26(1&9) FS; 58A-5.0181(4) FAC

Based on record review and interview, the facility failed to maintain an up to date AHCA Form 1823 following a significant change in condition and within a 3 year period for 1 of 2 residents reviewed (Resident #1).

Findings:

On , at 11:50 AM, a record review was completed for Resident #1. Resident #1 was admitted to the facility on and has not had an AHCA Form 1823 completed since . Resident was also identified as experiencing a significant change in condition as resident was enrolled in Hospice services beginning, , 2016.

On , at 11:55 AM, an interview was conducted with the Registered Nurse Coordinator. She stated she was not aware that the AHCA Form 1823 had to be updated when the resident has and

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ongoing relationship with a physician she has been seeing regularly. She further stated she would be sure to have the physician complete the AHCA Form 1823 for the resident upon his return from vacation.

Class III

0078 - Staffing Standards - Staff - 58A-5.019(2) FAC

Based on record review and interview, the facility failed to ensure 1 of 3 sampled employees reviewed, received documented evidence of a free from communicable statement for Staff A, hired .

Findings:

An employee record review was conducted on Staff A on at 3:05 PM. During the employee record review no evidence of a free from communicable statement was found in Staff A's employee record.

An interview was conducted with the Registered Nurse Coordinator on at 3:20 PM. During the interview the Registered Nurse Coordinator was advised of the missing communicable statement for Staff A. She confirmed due to a recent change in personnel responsible for record keeping and filing she is unable to locate a lot of the personnel documents.

Class III

0081 - Training - Staff In-Service - 58A-5.0191(2) FAC

Based on record review and interview, the facility failed to ensure 3 staff persons completed all portions of the required in-service training's for 3 of 3 staff reviewed (Staff A, B, & C).

Findings:

An employee record review was completed on at 3:05 PM for Staff A, hired . The employee record revealed Staff A had not completed required portions of the in-service training's within 30 days of hire, which included Control Training; Elopement Response Training, Emergency Preparedness & Evacuation Training; Incident Training and Resident Rights Training.

An interview was conducted with the Registered Nurse Coordinator on at 3:20 PM. She confirmed that Staff A had not yet completed the required in-service training's and that Staff A was in the process of completing the training's.

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An employee record review was completed on at 3:25 PM for Staff B, hired . The employee record revealed no evidence that Staff B had completed required portions of the in-service training's within 30 days of hire, which included Activities Daily Living and Behavioral Needs Training and Resident Rights Training.

An interview was conducted with the Registered Nurse Coordinator on at 3:40 PM. She stated they had recently had a change of personnel responsible for filing and record keeping and that she was quite sure Staff B had completed the required training but was unable to locate it during the survey.

An employee record review was completed on at 3:45 PM for Staff C, hired . The employee record revealed no evidence that Staff B had completed required portions of the in-service training's within 30 days of hire, which included Control Training and Recognizing , Neglect & , Training.

An interview was conducted with the Registered Nurse Coordinator on at 4:05 PM. She stated she was certain Staff C had completed the training but that due to the recent change of personnel she was unable to locate all the training records. She was unable to locate and produce the missing training records for Staff C during the survey.

Class III

0082 - Training - / - 58A-5.0191(3) FAC

Based on record review and interview the facility failed to ensure 1 of 3 sampled employees received the required / , (/) training within 30 days of employment (Staff A).

Findings:

An employment record review was completed on at 3:05 PM for Staff A. The employee record review revealed no evidence of Staff A, hired received the required training.

An interview was conducted with the Registered Nurse Coordinator on at 3:20 PM. She stated the facility recently had a change of personnel who had been responsible for maintaining the personnel records. She confirmed she was aware Staff A had not completed all of her in-service training.

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Class III

0083 - Training - First Aid and - 58A-5.0191(4) FAC

Based on record review and interview the facility failed to ensure 1 of 3 staff persons reviewed held a current valid card documenting completion of , , ( ) Course. (Staff C).

Findings:

An employee record review was completed on Staff C on at 3:45 PM. The employee record for Staff C revealed documentation of an expired card with an expiration date of .

An interview was conducted with the Registered Nurse Coordinator on at 4:05 PM. She stated she was certain Staff C had recently updated his training but, she stated she could not produce a copy of Staff C's current valid card.

Class III

0093 - Food Service - Dietary Standards - 58A-5.020(2) FAC

Based on record review and interview the facility failed to ensure a record of substitutions to the facility's menu for the 4 of 4 residents, were kept on file in the facility for the past 6 months.

Findings:

During the Dining and Food Service review completed on at 11:30 AM no evidence of a facility record of substitutions to the menu was found for the past 6 months (period beginning 2016 - 2017).

An interview was conducted with the facility's office assistant responsible for maintaining the facility's records on at 11:35 AM. She stated she was unaware of a substitution log. During the interview she reviewed a binder of the past facility menus and confirmed there were no substitution logs found in the binder. She further stated, if there was a substitution log, this is where it would be.

An interview was conducted with the Administrator on at 4:40 PM concerning the substitution log. He confirmed the facility has not been keeping a substitution log but stated he will begin doing so.

Class III

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