STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X3) DATE SURVEY COMPLETED
	AL11966202	07/19/2017

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
MARI-MAR MANOR 2	**493 8th AVENUE NORTH SAINT PETERSBURG, FL 33709**

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

Assited Living Facility

An unannounced complaint survey, (CCR# 2017005457), was conducted on at Mari-Mar Manor 2, (License # 10437), an Assisted Living Facility, located in Saint Petersburg, Florida. There was a deficiency identified at the time of the visit.

(License # 10434)

0030 - Resident Care - Rights & Facility Procedures - 58A-5.0182(6) FAC; 429.28(1-2) FS

Based on interview and record review, the facility failed to ensure (1) that resident complaints were resolved for three (#1, #4 and #5) of six interviewed residents; (2) residents' need for privacy are met. Specifically, Staff who lives at the facility did not have shower stall leaving her no option but to use residents' private shower for personal hygiene; and Staff A stored dirty laundry in Resident #4's ; and (3) maintaing or furnish a written grievance procedure for receiving and responding to resident complaints.

Findings included:

1.
During interview with Resident # 1, on at 09:22 a.m., resident expressed concerns with Staff A arguing with Resident #4. He stated that it happens all the time. Using foul language in the common areas. He stated that he has expressed concerns to the Administrator, but nothing is done about it.

During interview with Resident # 4, on at 10:11 a.m., he expressed concerns with his closet door was broken and door knob not working. He stated that he informed the Administrator several times and it has been about one year with no resolution.
Observation of Resident #4's that the sliding closed door was not positioned on the tracks. Resident attempt to put it in place but it did not stay (image taken). The door knob to Resident #4's locked and cannot be unlooked. Resident was not able to enter his will once door was closed.

During interview with Resident # 5, on at 10:16 a.m., she expressed concerns with

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arguments between Resident #4 and Staff A related to cohabitation. Resident #5 stated that concerns were expressed to the Administrator, but no resolution attempted by the administrator.

2.
While conducting facility tour on at approximately 09:34a.m. a laundry basket with female clothing and underwear observed in Resident #4's . Resident #4 confirmed that clothing belongs to Staff A. He stated that she uses the .

On at 10:11 a.m., Staff A observed taking full laundry basket of female clothing and underwear out of Resident #4's . During brief interview, Staff A stated that she keeps her laundry in resident's she uses his shower. Staff stated that she lives in the facility, but does not have a shower. Staff A showed surveyor a sink and toilet behind the kitchen, and confirmed that she had no shower stall for herself. Staff stated that she does not have a that she sleeps on the love seat in the office.

During interview with the Administrator, conducted on at 11:36 a.m., She confirmed that Staff A lives at the facility, and stated that Staff A uses any residents' for shower and they let her. The Administrator stated that Staff A's laundry should not be in a resident that she was not aware laundry being stored in Resident #4's . Administrator stated that she was informed of Resident #4's broken closet door, but have not fixed it yet; and she has not confirmed any arguing or cohabitation by any resident and staff.

3.
Record review conducted on revealed no indication that the facility had a greivance log, policy or procedures.

During interview with the Administrator, conducted on at 01:08 p.m., she confirmed that the facility has no grievance or complaint policy or procedure for the residents

Class III