

**AGENCY FOR HEALTH CARE
ADMINISTRATION**

PRINTED: 08/04/2017
FORM APPROVED

STATEMENT OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: AL11965225	(X3) DATE SURVEY COMPLETED 07/25/2017
NAME OF PROVIDER OR SUPPLIER GOLDEN POND COMMUNITIES	STREET ADDRESS, CITY, STATE, ZIP CODE 400 LAKEVIEW ROAD WINTER GARDEN, FL 34787	

SUMMARY STATEMENT OF DEFICIENCIES
(FINDINGS PRECEDED BY TAGS AND REGULATORY IDENTIFYING INFORMATION)

0000 - Initial Comments

The Change of Ownership Survey including Limited Nursing Services was conducted on _____ and _____. In addition, revisits to a 6 month licensure survey and complaint investigations #2016000369, #2015009103, #2015007905, #20150013342 were conducted on the same dates. Golden Pond Communities Assisted Living Facility, License #9626, had deficiencies at the time of the visit.

0008 - Admissions - Health Assessment - 429.26(4-6) FS; 58A-5.0181(2) FAC

Based on record review and interview the facility failed to obtain a resident health assessment form (1823) that was completed by health care provider licensed under Chapter 458, 459 or 464, F.S. for 1 of 9 sampled residents (#11).

Findings:

Record review for Resident #11 revealed she was admitted to the facility on _____. Further record review revealed the resident health assessment form 1823 dated _____ (admissions) was completed by a health care provider from Puerto Rico.

There was no health assessment in her record completed by a health care provider licensed under Chapter 458, 459 or 464, F.S.

On _____ at 2 PM, the Director of Nursing confirmed the findings.

Class III

0056 - Medication - Labeling and Orders - 58A-5.0185(7) FAC

Based on observations, record reviews, and interviews the facility failed to ensure centrally stored medications were properly labeled for 1 of 1 sampled resident (#4).

Findings:

Observations made during a medication pass for resident #4 on _____ at 12:50 pm revealed the unlicensed caregiver removed a medication bottle from the medication cart and appeared to compare the prescription label to the Medication Observation Record (MOR). The caregiver took the bottle of medication to resident #4, read the label, and then placed a pill into a medicine cup. The caregiver handed the medication to resident #4, who took the medication with water and without assistance.

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The prescription label on the medication bottle indicated the bottle contained _____ milligrams (mg) and the instructions were to take one tablet by mouth every 4 hours for pain. Review of the _____ 2017 MOR for resident #4 revealed only one entry for _____ mg and the directions were to take one tablet by mouth four times a day and it was scheduled to be given at 8 am, 12 pm, 4 pm, and 8 pm. The medication bottle did not contain an alert label that directed staff to examine the revised directions for use in the MOR, as required. Record review for resident #4 revealed a health assessment form 1823 that was dated on _____. She had diagnoses of _____ and chronic pain and she required assistance with self-administration of her medications. An order from a health care provider that was dated on _____ indicated that resident #4 was to take _____ mg, one tablet by mouth four times a day. On _____ at 12:47 pm, the director of nursing confirmed the prescription label did not match the MOR for resident #4 and she confirmed an alert label was not placed on the bottle. Class III		
0086 - Training - ADRD - 58A-5.0191(9) FAC Based on personnel record review and interview the facility maintained a secure area and provided special care for persons with _____'s _____ and related _____ (ADRD); failed to ensure that 3 of 5 sampled staff (B, C and D) who had regular contact with persons with _____'s _____ and Related _____ (ADRD) participated in 4 hours of continuing education annually, that was not previously received. Findings: 1. Personnel record review for Staff B a caregiver hired _____ revealed she had received the Level 1 and Level 2 on _____. Further record review revealed there was no documentation to confirm she had received continuing education annually, that was not previously received. There were other training's certificates for 2017 for the other Level 2 trainings		

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2. Personnel record review for staff D, a resident caregiver, revealed a hire date of The record contained a certificate of completion that was dated on for 4 hours of level 1 and 4 hours of level 2 trainings. The record did not contain evidence to indicate staff D received 4 hours of continuing education on an annual basis, as required. 3. Review of the personnel record for Staff C, hired on, revealed she had not obtained an annual update in and Related She had certificates for Level 1 and Level 2 dated She also had a second certificate for Level 2 dated There was no certificate for an Update in-service. In an interview with the administrator and nursing director on at 3:00 PM, they stated it was their policy to repeat Level 2 as an update. Class III 0090 - Training - 58A-5.0191(11) FAC Based on record review and interview the facility failed to ensure direct care staff received training and were knowledgeable in regards to (.) for 1 of 5 sampled staff (C). Findings: In an interview with Staff C, a caregiver and med tech, on at 2:55 PM, she was unable to answer the question about She said she did not remember what those letters stood for. When shown the letters on a piece of paper, she said she still could not recall what they meant. Review of the personnel record for Staff C revealed she had a certificate for training dated In an interview with the administrator on at 2:45 PM, she said she would make sure additional training was provided to Staff C. Class III 0162 - Records - Resident - 58A-5.024(3) FAC Based on record review and interview the facility failed to obtain a weight record initiated on admission for 1 of 9 sampled residents (3).		

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Findings: In an interview with resident #3 on at 1:15 PM who stated the aides help her with showers and anything else she needed. Resident record review for resident #3 revealed a health assessment report 1823 dated that did not indicate the resident's weight. Continued review revealed a weight taken on In an interview with the director of nursing no at 11 AM who said she needed to research for additional documentation. No additional documentation was provided. Class III		